



Secure Research Data Environment Services (NHS)

Service Definition Document | G-Cloud 15 | Lot 3

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Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for Secure Research Data Environment Services (NHS)

Morson Praxis's Secure Research Data Environment (SRE) Advisory service supports health organisations to design, assure, and prepare secure environments for the safe use of sensitive health and research data.

The service is typically used by NHS organisations, research programmes, system-level teams, and regulated health bodies that are required to provide secure research or analytical access to sensitive, patient-level, or controlled datasets. It is particularly relevant where organisations must meet Trusted Research Environment (TRE) expectations but face uncertainty around governance, assurance, access controls, operating models, or federated and distributed data access requirements that limit data movement or centralisation.

The service focuses on defining what a secure research data environment should look like for the organisation, ensuring it is proportionate, defensible, and aligned to health research governance requirements. It supports informed decision-making without committing prematurely to specific platforms, suppliers, or delivery models.

1. What the service includes

The service typically includes:

- Review of research data usage, sensitivity, and regulatory requirements
- Assessment of existing or planned secure research data arrangements
- Design of Secure Research Data Environment (SRE/TRE) principles and models
- Definition of access, disclosure, and output control approaches
- Alignment with health research governance, IG, and Caldicott expectations
- Design of roles, responsibilities, and accountability models
- Advisory support on safe settings, people, projects, data, and outputs
- Definition of proportionate operating and assurance models
- Readiness support for audit, ethics, or regulatory review

2. What the service does not include

The service does not include:

- Build, hosting, or technical implementation of SRE platforms
- Ongoing operation or management of research environments
- Procurement or resale of technology or tooling

- Legal advice or statutory approval ownership
- Long-term managed or resourced services

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud 15 Lots or through alternative procurement routes.

3. How the service is delivered

The service is delivered through a structured advisory engagement, working closely with research, data, IG, clinical, and security stakeholders. Delivery is grounded in real research use cases to ensure that SRE designs are practical, proportionate, and aligned to how research is conducted in practice.

Activities are prioritised based on data sensitivity, research maturity, and regulatory exposure. Outputs are developed collaboratively to ensure shared understanding, defensibility, and readiness for downstream implementation or procurement.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Providing SRE and health research governance expertise
- Assessing research data risks and assurance requirements
- Designing secure research data environment models
- Facilitating engagement with IG, Caldicott, and research stakeholders
- Advising on proportionate governance and assurance approaches

The Buyer is responsible for:

- Owning research data, governance decisions, and risk acceptance
- Providing access to relevant stakeholders and documentation
- Approving SRE designs and assurance models
- Implementing and operating the SRE following engagement completion

5. Service outputs and deliverables

Typical outputs may include:

- Secure Research Data Environment assessments
- SRE/TRE design principles and reference models
- Access, disclosure, and output control frameworks
- Governance, assurance, and operating model documentation
- Audit and regulatory readiness materials
- Handover documentation to support implementation

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- A defined requirement for secure research or analytical data access

- Engagement from research, IG, clinical, and security stakeholders
- Availability of existing governance policies and research artefacts
- Alignment with organisational research, data, and digital strategies

7. Alignment with G-Cloud 15 Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Advisory design of secure, cloud-enabled data services
- Governance and assurance for health research environments
- Risk-managed enablement of sensitive data access
- Readiness for compliant research and analytics delivery

It enables health organisations to establish secure research data environments with confidence, clarity, and appropriate public sector assurance.

8. Exit and transition

The service concludes with agreed secure research environment designs, assurance artefacts, documented advisory outputs, and recommendations aligned to the Buyer's cloud services and sector-specific operating context. All materials are provided in formats suitable for handover to the Buyer's internal teams or to alternative suppliers.

The service supports continuity of compliant and effective use of secure research data environments following engagement completion, while maintaining supplier independence and avoiding lock-in. Any follow-on services are subject to separate procurement decisions under the appropriate G-Cloud 15 Lots or through other appropriate procurement routes.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



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