



Cybersecurity Controls and Engineering Delivery
Service Definition Document | G-Cloud 15 | Lot 2a

morson **PRAxis**

Cybersecurity Controls and Engineering Delivery

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for Cybersecurity Controls and Engineering Delivery

Morson Praxis's Cybersecurity Controls & Engineering Delivery service provides the delivery and implementation of cybersecurity controls and technical security measures to protect digital, data, and cloud services. The service is designed for organisations requiring hands-on engineering and implementation of security controls to support secure service delivery and operational resilience.

The service supports the implementation of preventative, detective, and responsive security controls across public, private, and hybrid cloud environments. It enables organisations to embed security into digital platforms, applications, and data services, reducing cyber risk while aligning with agreed security standards and regulatory requirements.

The service may be used as part of new solution delivery, cloud migration, platform modernisation, or remediation of identified security gaps within live environments.

1. What the service includes

The service typically includes:

- Delivery and implementation of technical security controls
- Identity and access management configuration and integration
- Secure configuration of cloud and platform services
- Network and application security control implementation
- Logging, monitoring, and security event integration
- Security hardening aligned to agreed standards and baselines
- Secure integration with existing security tooling
- Support for vulnerability remediation activities
- Collaboration with internal teams and third-party suppliers

The service focuses on delivery and implementation rather than advisory or assurance activities.

2. What the service does not include

The service does not include:

- Cybersecurity strategy or target operating model design
- Independent security assurance, audit, or penetration testing
- Long-term managed security services beyond agreed scope
- Procurement of security software or tooling licences
- Policy development or organisational security governance

These activities may be delivered through separate Lot 3 or complementary Lot 2 services where required.

3. How the service is delivered

The service is delivered by specialist security engineering teams operating within agreed delivery models and governance arrangements. Delivery activities may include control implementation, configuration, testing, and integration into live environments.

The service is designed to integrate with existing digital delivery and operational teams and to operate effectively within multi-supplier environments. Security-by-design and defence-in-depth principles are applied throughout delivery to support resilient and secure services.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Delivering and implementing cybersecurity controls within scope
- Configuring security services and technical safeguards
- Supporting integration with platforms, applications, and data services
- Assisting with security testing and validation activities
- Delivering security controls aligned to agreed standards

The Buyer is responsible for:

- Defining security requirements and risk appetite
- Providing access to environments and security tooling
- Approving security designs and implementation outcomes
- Retaining ownership of organisational security decisions

5. Service outputs and deliverables

Typical outputs may include:

- Implemented and configured security controls
- Secure configurations for platforms and applications
- Integrated logging and monitoring capabilities
- Security configuration and implementation documentation
- Handover and transition artefacts

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Availability of cloud platforms and environments
- Access to security tooling and identity services
- Engagement from security, technical, and operational teams
- Defined security standards and implementation requirements

7. Alignment with G-Cloud 15 Lot 2a

This service aligns with G-Cloud 15 Lot 2a by providing delivery and implementation of cybersecurity controls and engineering activities that support secure cloud-based and digital service delivery, without requiring Buyers to manage underlying infrastructure directly.

The service may include associated cloud support activities necessary to implement security controls.

8. Exit and transition

The service supports transition through documented configurations, knowledge transfer, and agreed handover arrangements. Where appropriate, delivery outputs can transition into ongoing operations, complementary Lot 2 services, or related Lot 3 advisory and assurance services, subject to appropriate commercial and procurement arrangements.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



Contact

Linton Ward – G-Cloud Account Director

Linton.ward@morson-projects.co.uk

+44 (0) 7966 158 482

morson-praxis.com/services/technology-consulting/