



**Secure Research Environment (Health & Research)**

Service Definition Document | G-Cloud 15 | Lot 2b

**morson** PRAXIS

# Secure Research Environment (Health & Research)

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

## Service Definition for Secure Research Environment (Health & Research)

Morson Praxis's Secure Research Environment (Health & Research) service provides the delivery and operation of secure, cloud-based research environments to enable the safe use, analysis, and sharing of sensitive health and research data. The service is designed for regulated research contexts where data privacy, security, and governance are critical, including health, genomics, life sciences, and public sector research programmes.

The service enables researchers and analysts to securely access, analyse, and collaborate on sensitive datasets within a controlled environment, without organisations needing to manage the underlying infrastructure or security controls directly. It supports compliant research activity while maintaining strong auditability, access control, and data protection, including support for federated and distributed data access models where sensitive datasets remain under the control of originating organisations.

The service may be used to establish new secure research environments, extend existing research platforms, or operate and enhance live environments supporting ongoing research programmes.

### 1. What the service includes

The service typically includes:

- Delivery of secure, cloud-based research environments
- Controlled access to sensitive health and research data
- Role-based access controls and secure user authentication
- Secure analytics, research, and collaboration capabilities
- Data governance, audit logging, and monitoring controls
- Support for multiple research projects and user groups
- Alignment with health, research, and public sector security requirements
- Enablement of approved data sharing and collaboration models
- Ongoing operation and enhancement of the research environment

The service is delivered in accordance with applicable regulatory, ethical, and data governance requirements.

### 2. What the service does not include

The service does not include:

- Procurement or licensing of specialist research tools or software

- Independent research governance or ethics approval
- Data curation, annotation, or scientific analysis services
- Bespoke application development outside the secure environment
- Independent audit or assurance activities
- Long-term managed services beyond the agreed service scope

These activities may be delivered through separate Lot 3 or complementary Lot 2 services where required.

### 3. How the service is delivered

The service is delivered as a secure, cloud-based software service, with Morson Praxis responsible for configuring, operating, and supporting the secure research environment within the agreed scope. Delivery follows a structured approach covering environment setup, security configuration, access management, and service operation.

The service is designed to operate within highly regulated environments and supports multiple research use cases, data providers, and collaborators. Security, privacy, and governance controls are embedded throughout delivery to ensure compliance, auditability, and trust.

### 4. Roles and responsibilities

#### **Morson Praxis is responsible for:**

- Delivering and operating secure research environments
- Implementing access controls, monitoring, and governance mechanisms
- Supporting onboarding of research projects and users
- Maintaining secure service operation within scope
- Ensuring alignment with agreed security and governance requirements

#### **The Buyer is responsible for:**

- Defining research objectives and approved use cases
- Providing approved datasets and access approvals
- Managing research governance and ethical approvals
- Retaining ownership of research outcomes and decisions

### 5. Service outputs and deliverables

Typical outputs may include:

- Operational secure research environments
- Access-controlled research workspaces
- Secure analytics and collaboration capabilities
- Documentation covering environment configuration and usage
- Ongoing service enhancement and support outputs

Deliverables are tailored to Buyer needs and agreed at the outset.

### 6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Defined regulatory, ethical, and governance requirements
- Availability of approved research data sources
- Engagement from research, data, and security stakeholders
- Appropriate access and identity management arrangements

## 7. Alignment with G-Cloud 15 Lot 2b

This service aligns with G-Cloud 15 Lot 2b as a Software as a Service (SaaS) offering, providing secure research environments consumed by health and research organisations without requiring them to manage underlying infrastructure.

The service includes associated cloud support activities necessary to deliver and operate the secure environment.

## 8. Exit and transition

The service supports transition through documented configurations, access handover, and agreed exit arrangements. Where appropriate, the service can transition into alternative support models, complementary Lot 2 services, or related Lot 3 advisory services, subject to appropriate commercial and procurement arrangements.

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## Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

## Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

## On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

## Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

## Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its

progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

### Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

### Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

### Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

### Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

### Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

| By the consumer                                                                                                                                                                                                                  | By the supplier                                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract. | In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement. |

### Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

### Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



#### Contact

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