



Test Strategy, Assurance and Automation Readiness
Service Definition Document | G-Cloud 15 | Lot 3

morson PRAXIS

Test Strategy, Assurance and Automation Readiness

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for Test Strategy, Assurance and Automation Readiness

Morson Praxis's Test Strategy, Assurance & Automation Readiness service supports organisations in understanding whether their testing and quality assurance approach is fit for purpose before, during, or alongside digital delivery. The service is designed for organisations that need confidence in release quality, testing governance, and automation suitability without transferring delivery accountability.

The service focuses on assessing test strategy, testing capability, quality assurance maturity, and automation readiness across programmes and portfolios. It provides an independent, evidence-based view of how effectively testing is planned, governed, and executed, identifying risks, gaps, and improvement opportunities that could impact delivery outcomes.

The service is typically used during Discovery or pre-delivery phases, ahead of major releases, or as part of stabilisation, reset, or assurance activity within complex or multi-supplier environments.

1. What the service includes

The service typically includes:

- Review and assessment of end-to-end test strategy and approach
- Assessment of testing governance, roles, and accountability
- Evaluation of testing practices aligned to delivery models
- Assessment of organisational test capability and maturity
- Review of functional and non-functional testing coverage
- Assessment of quality risks, release confidence, and assurance gaps
- Review of existing test automation approaches and effectiveness
- Assessment of automation suitability and readiness
- Identification of testing and quality risks in multi-supplier environments
- Clear, prioritised recommendations to strengthen testing and assurance

2. What the service does not include

The service does not include:

- Hands-on test execution or management of test cycles
- Writing, maintaining, or executing test scripts
- Delivery or implementation of test automation frameworks
- Configuration or operation of testing tools or environments

- Ownership of release decisions or delivery outcomes

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud 15 Lots or through alternative procurement routes.

3. How the service is delivered

The service is delivered through a structured, time-bound engagement combining desktop review, stakeholder interviews, and facilitated assessment workshops. Delivery is proportionate to programme scale, delivery risk, and organisational maturity, ensuring findings are focused, practical, and actionable.

The approach is independent and evidence-led, providing objective insight into how testing and quality assurance operate in practice, not just how they are defined. Findings are validated with stakeholders to ensure accuracy, shared understanding, and alignment on improvement priorities.

The service is technology-agnostic and avoids premature commitment to tools, frameworks, or delivery models.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Leading test strategy, assurance, and readiness assessment activities
- Conducting independent analysis of testing and quality practices
- Facilitating stakeholder engagement and assessment workshops
- Developing structured findings and recommendations
- Providing objective advice to delivery leaders and senior stakeholders

The Buyer is responsible for:

- Providing access to relevant stakeholders and artefacts
- Supporting engagement across delivery, testing, and assurance teams
- Reviewing and validating findings and recommendations
- Retaining ownership of delivery and release decisions

5. Service outputs and deliverables

Typical outputs may include:

- Test strategy and assurance assessment summary
- Testing capability and maturity findings
- Identification of quality, coverage, and release risks
- Automation readiness assessment and recommendations
- Prioritised actions to improve testing effectiveness and assurance

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Access to delivery, testing, and assurance stakeholders
- Availability of test strategies, plans, and quality artefacts
- Willingness to engage openly on delivery risks and constraints
- Appropriate sponsorship to act on assurance findings

7. Alignment with G-Cloud 15 Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Independent assurance of testing and quality readiness
- Risk reduction prior to release or delivery commitments
- Capability and maturity assessment for testing and automation
- Decision support without assuming delivery responsibility

It provides advisory and assurance capability to de-risk digital delivery.

8. Exit and Transition

The service concludes with documented test strategy outputs, assurance findings, automation readiness assessments, and evidence-based recommendations aligned to the Buyer's cloud services and delivery context. All materials are provided in formats suitable for handover to the Buyer's internal teams or to alternative suppliers.

The service supports informed oversight and readiness for testing and quality management following engagement completion, while maintaining clear separation from test execution, test automation delivery, or managed testing services and avoiding supplier dependency. Any follow-on services are subject to separate procurement decisions under the appropriate G-Cloud 15 Lots or through other appropriate procurement routes.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



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