



Data Platform Engineering and Delivery

Service Definition Document | G-Cloud 15 | Lot 2a

morson PRAXIS

Data Platform Engineering and Delivery

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for Data Platform Engineering and Delivery

Morson Praxis's Data Platform Engineering & Delivery service provides the design, build, and delivery of modern data platforms to support analytics, reporting, operational insight, and data-driven services. The service is designed for organisations requiring hands-on engineering and delivery of scalable, secure, and reliable data platforms aligned to agreed architectures and governance standards.

The service supports the implementation and modernisation of data platforms across public, private, and hybrid cloud environments. It enables organisations to ingest, process, store, and serve data from multiple sources, supporting a wide range of analytical, operational, and integration use cases, including delivery of platforms designed for federated and distributed architectures, where data interoperability is required without unnecessary centralisation.

The service may be used to deliver new data platforms, modernise existing estates, or extend platforms as part of wider transformation and digital delivery programmes.

1. What the service includes

The service typically includes:

- Engineering and delivery of modern data platforms
- Design and build of data ingestion and processing pipelines
- Implementation of data storage, modelling, and access layers
- Delivery of batch and real-time data processing capabilities
- Integration of data platforms with upstream and downstream systems
- Implementation of data security, access controls, and resilience measures
- Platform delivery aligned to agreed data architectures and standards
- Support for analytics, reporting, and downstream consumption
- Collaboration with internal teams and third-party suppliers

The service focuses on platform delivery and engineering execution rather than advisory or assurance activities.

2. What the service does not include

The service does not include:

- Data strategy, governance framework design, or policy definition
- Independent data architecture or platform assurance
- Ongoing managed services beyond the agreed delivery scope
- Procurement of cloud infrastructure or data platform software licences
- Business intelligence or analytics delivery outside platform enablement

These activities may be delivered through separate Lot 3 or complementary Lot 2 services where required.

3. How the service is delivered

The service is delivered by specialist data engineering teams operating within agreed delivery models and governance arrangements. Delivery activities may include platform design, build, testing, deployment, and transition into live operation.

The service is designed to integrate with existing organisational processes and delivery governance, and to operate effectively within multi-supplier delivery environments. Security, resilience, and automation are embedded throughout platform delivery to support reliable and scalable operation.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Delivering data platform engineering and build activities
- Implementing data pipelines, storage, and access layers
- Integrating data platforms with source and consuming systems
- Delivering platforms in line with agreed designs and standards
- Supporting deployment and transition into live operation

The Buyer is responsible for:

- Providing data sources, access approvals, and priorities
- Approving platform designs and delivery outcomes
- Providing access to environments and tooling
- Retaining ownership of data usage and business decisions

5. Service outputs and deliverables

Typical outputs may include:

- Delivered and deployed data platforms
- Configured data ingestion and processing pipelines
- Data storage, models, and access interfaces
- Platform documentation and engineering artefacts
- Transition and handover outputs

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Availability of cloud environments and data tooling
- Access to source systems and data feeds
- Engagement from data, technical, and security stakeholders
- Defined platform architecture and delivery governance

7. Alignment with G-Cloud 15 Lot 2a

This service aligns with G-Cloud 15 Lot 2a by providing engineering and delivery of cloud-based data platforms, including data ingestion, processing, and storage capabilities, without requiring Buyers to manage underlying infrastructure directly.

The service may include associated cloud support activities necessary to deliver the platform.

8. Exit and transition

The service supports transition through documented artefacts, knowledge transfer, and agreed handover arrangements. Where appropriate, delivery outputs can transition into ongoing platform operations, complementary Lot 2 services, or related Lot 3 advisory and assurance services, subject to appropriate commercial and procurement arrangements.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



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