



NHS Data Platform Strategy, Architecture and Cloud Enablement

Service Definition Document | G-Cloud 15 | Lot 3

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NHS Data Platform Strategy, Architecture and Cloud Enablement

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for NHS Data Platform Strategy, Architecture and Cloud Enablement

Morson Praxis's NHS Data Platform Strategy, Architecture and Cloud Enablement service supports NHS organisations to define, align, and enable their data platform vision prior to delivery or implementation.

The service is designed for NHS England, ICBs, and provider organisations seeking clarity on how data platforms should be structured, governed, and enabled within cloud environments to support analytics, interoperability, AI, and operational decision-making. It focuses on strategy, architecture, and organisational readiness rather than data engineering or platform build.

The service provides an independent, evidence-based view of current-state capability and future-state ambition, helping NHS organisations establish a clear, coherent data platform direction that aligns national guidance, local priorities, and cloud operating models.

1. What the service includes

The service typically includes:

- NHS data platform strategy and vision definition
- Assessment of current data platform capability and maturity
- Target data platform architecture and reference model design
- Cloud enablement approach for NHS data platforms
- Alignment with NHS data standards, guidance, and interoperability principles
- Integration considerations across EPR, ERP, FDP, analytics, and AI
- Operating model and governance design for data platform use
- Data ownership, stewardship, and accountability considerations
- Readiness and transition planning toward delivery phases
- Independent findings and prioritised, evidence-based recommendations

2. What the service does not include

The service does not include:

- Data platform build, configuration, or engineering delivery
- Data pipeline development or system integration
- Tool or vendor selection and procurement support
- Managed data platform or analytics services

- Ongoing operational support or monitoring

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud 15 Lots or through alternative procurement routes.

3. How the service is delivered

The service is delivered through a structured, time-bound advisory engagement combining desktop review, stakeholder interviews, and facilitated workshops with data, digital, clinical, and operational stakeholders.

Delivery is proportionate to organisational scale, data complexity, and cloud maturity. The approach is architecture-led and assurance-aware, focusing on how data platforms should operate in practice to support NHS priorities rather than how technologies are implemented.

The service is technology- and vendor-agnostic, avoiding premature commitment to specific platforms or cloud services.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Leading data platform strategy and architecture assessment activities
- Assessing alignment between data platforms, cloud enablement, and NHS priorities
- Facilitating engagement across data, digital, clinical, and operational stakeholders
- Developing structured findings, architectural views, and recommendations
- Providing objective advisory support to senior NHS data and digital leaders

The Buyer is responsible for:

- Providing access to relevant data, digital, and clinical stakeholders
- Supplying relevant platform, architecture, and governance artefacts
- Approving data platform strategy, architecture, and enablement approaches
- Leading platform delivery, implementation, and operational adoption

5. Service outputs and deliverables

Typical outputs may include:

- NHS data platform strategy and vision statement
- Current-state capability and maturity assessment
- Target data platform architecture and reference models
- Cloud enablement and operating model considerations
- Integration and alignment summaries across core NHS systems
- Readiness and transition planning artefacts
- Prioritised recommendations aligned to NHS data objectives

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Clarity of organisational data and digital objectives
- Access to data, digital, and clinical stakeholders
- Availability of relevant architecture and governance documentation
- Appropriate executive sponsorship

7. Alignment with G-Cloud 15 Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Data strategy and architecture advisory services
- Cloud enablement and readiness planning
- Organisational preparation for data platform delivery
- Decision support without assuming delivery responsibility

It enables NHS organisations to define and enable data platforms confidently while maintaining alignment with national guidance, local priorities, and regulated operating environments.

8. Exit and Transition

The service concludes with documented data platform strategy, architecture, and cloud enablement outputs aligned to the Buyer's NHS operating context.

All materials are provided in formats suitable for handover to internal NHS teams or successor suppliers, supporting continuity and avoiding supplier dependency. Any follow-on services are subject to separate procurement decisions under the appropriate G-Cloud 15 Lots or other appropriate procurement routes.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



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