



NHS Federated Data Platform (FDP) Feature Enablement and Integration Advisory (Acute, ICB, Community and Mental Health)

Service Definition Document | G-Cloud 15 | Lot 3

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NHS Federated Data Platform (FDP) Feature Enablement and Integration Advisory

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

NHS Federated Data Platform (FDP) Feature Enablement and Integration Advisory (Acute, ICB, Community and Mental Health)

Morson Praxis's NHS Federated Data Platform (FDP) Feature Enablement and Integration Advisory service supports NHS organisations to plan, govern, and embed incremental feature development and integration across federated data platforms.

The service is designed for NHS England, ICBs, and provider organisations operating within national FDP frameworks, where the primary challenges relate to feature prioritisation, cross-organisational integration, governance, assurance, and adoption rather than platform build or engineering delivery.

The service provides an independent, vendor-agnostic view of how FDP features can be safely evolved and integrated across acute, community, and mental health settings, supporting better interoperability, data use, and decision-making while maintaining NHS information governance and assurance requirements.

1. What the service includes

The service typically includes:

- FDP feature enablement and integration strategy development
- Assessment of existing FDP capabilities and feature maturity
- Feature prioritisation support aligned to national and local objectives
- Cross-provider integration and data flow assessment
- Alignment with NHS data standards, interoperability principles, and guidance
- Information governance and data sharing readiness assessment
- Operating model and ways-of-working enablement for FDP use
- Stakeholder engagement across NHS England, ICBs, and providers
- Adoption and transition readiness for new FDP features
- Independent findings and prioritised, evidence-based recommendations

2. What the service does not include

The service does not include:

- Configuration, development, or engineering of FDP platforms
- Data pipeline build or system integration delivery
- Product ownership or backlog delivery management

- Managed data platform or analytics services
- Ongoing operational support or monitoring

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud 15 Lots or through alternative procurement routes.

3. How the service is delivered

The service is delivered through a structured, time-bound advisory engagement combining desktop review, stakeholder interviews, and facilitated workshops with national, system-level, and provider-level teams.

Delivery is proportionate to organisational scale, FDP maturity, and integration complexity. The approach is assurance-aware and grounded in NHS operating realities, focusing on how FDP features are adopted, governed, and used in practice rather than how platforms are technically constructed.

The service is technology- and supplier-agnostic, supporting informed decision-making without creating dependency on specific platforms or vendors.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Leading FDP feature enablement and integration assessment activities
- Assessing governance, integration, and adoption considerations
- Facilitating engagement across NHS England, ICB, and provider stakeholders
- Developing structured findings, insights, and recommendations
- Providing objective advisory support to senior data, digital, and clinical leaders

The Buyer is responsible for:

- Providing access to relevant national, system, and provider stakeholders
- Supplying relevant FDP documentation, policies, and artefacts
- Approving feature priorities, governance approaches, and adoption decisions
- Leading implementation, configuration, and operational use of FDP platforms

5. Service outputs and deliverables

Typical outputs may include:

- FDP feature enablement and integration assessment
- Findings on cross-provider integration and data use
- Feature prioritisation and enablement roadmap
- Operating model and governance alignment summaries
- Adoption and transition readiness artefacts
- Information governance and data sharing considerations
- Prioritised recommendations aligned to NHS FDP objectives
- Deliverables are tailored to Buyer needs and agreed at the outset.

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6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Clarity of FDP objectives and scope
- Access to NHS England, ICB, and provider stakeholders
- Availability of relevant FDP and data governance documentation
- Appropriate executive and system-level sponsorship

7. Alignment with G-Cloud 15 Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Advisory and enablement services for NHS data platforms
- Integration readiness across federated health systems
- Governance and assurance for data platform evolution
- Decision support without assuming delivery responsibility

It enables NHS organisations to evolve and integrate FDP features safely and effectively while maintaining trust, interoperability, and regulatory compliance.

8. Exit and transition

The service concludes with documented FDP feature enablement outputs, findings, and recommendations aligned to the Buyer's NHS operating context.

All materials are provided in formats suitable for handover to internal teams or successor suppliers, supporting continuity and avoiding supplier dependency. Any follow-on services are subject to separate procurement decisions under the appropriate G-Cloud 15 Lots or other appropriate procurement routes.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



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