



Palantir Foundry Data Platform Services

Service Definition Document | G-Cloud 15 | Lot 3

morson PRAXIS

Palantir Foundry Data Platform Services

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for Palantir Foundry Data Platform Services

Morson Praxis's Palantir Foundry Data Platform Services support public sector organisations to design, govern, and operationalise data platforms built on Palantir Foundry in a controlled, value-led, and sustainable way.

The service is typically used by central government departments, arm's-length bodies, defence, health, and regulated public sector organisations that are adopting or expanding Palantir Foundry to support complex data integration, analytics, and operational decision-making. It is particularly relevant where organisations require confidence that Foundry is implemented and used in line with public sector governance expectations, operating models, and long-term capability objectives.

The service focuses on enabling effective and responsible use of Palantir Foundry as a strategic data platform, ensuring alignment with organisational outcomes, assurance requirements, and delivery maturity, rather than treating the platform as a standalone technical deployment.

1. What the service includes

The service typically includes:

- Review of existing or planned Palantir Foundry implementations
- Definition of Foundry-aligned data, analytics, and operational use cases
- Advisory support for Foundry platform design and operating models
- Alignment of Foundry capabilities to public sector governance and assurance requirements
- Support for ontology, data product, and workflow design within Foundry
- Guidance on user access, role models, and usage controls
- Integration of Foundry into wider digital, data, and analytics landscapes
- Stakeholder engagement across data, operations, security, and assurance functions
- Recommendations for sustainable delivery and capability transition models

2. What the service does not include

The service does not include:

- Palantir software licensing or commercial resale
- Fully outsourced or managed platform operations
- Bespoke software development outside the Foundry platform
- Long-term platform support or service desk provision
- Ownership of platform configuration, data, or operational decisions

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud lots or through alternative procurement routes.

3. How the service is delivered

The service is delivered through a structured advisory and delivery engagement, working closely with Buyer stakeholders across data, digital, operational, and governance functions. Delivery is grounded in live programme contexts to ensure that Foundry is configured and used in a way that reflects real operational needs and constraints.

Activities are prioritised based on organisational maturity, risk profile, and delivery objectives. The approach emphasises clarity of purpose, strong governance, and practical adoption, ensuring that Foundry capabilities are embedded into day-to-day decision-making rather than operating as a disconnected technical tool.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Providing Palantir Foundry platform and public sector delivery expertise
- Advising on Foundry-aligned data and analytics design
- Supporting operating model and governance design
- Facilitating stakeholder workshops and design sessions
- Providing recommendations for sustainable platform adoption

The Buyer is responsible for:

- Owning the Palantir Foundry platform and commercial relationship
- Providing access to platform environments, data, and stakeholders
- Approving design decisions, governance models, and usage controls
- Operating and managing the platform following service completion

5. Service outputs and deliverables

Typical outputs may include:

- Palantir Foundry platform assessments and recommendations
- Defined Foundry use cases and value prioritisation
- Platform operating and governance models
- Ontology and data product design guidance
- Access, role, and usage model definitions
- Delivery roadmaps and transition recommendations
- Documentation supporting handover and internal capability uplift

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- An existing or planned Palantir Foundry deployment
- Access to relevant data, platform environments, and documentation

- Engagement from data, operational, and assurance stakeholders
- Alignment with organisational data and digital strategies

7. Alignment with G-Cloud Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Advisory and delivery support for cloud-based data platforms
- Governance and operationalisation of data and analytics services
- Public sector digital transformation programmes
- Data-led operational and strategic decision-making

It enables organisations to realise value from Palantir Foundry while maintaining appropriate governance, control, and public sector accountability.

8. Exit and transition

The service concludes with documented advisory outputs, findings, and recommendations aligned to the Buyer's cloud data platform and sector-specific operating context. All materials are provided in formats suitable for handover to the Buyer's internal teams or to alternative suppliers.

The service supports informed and compliant use of cloud-based data platforms following engagement completion, while maintaining supplier independence and avoiding lock-in. Any follow-on services are subject to separate procurement decisions under the appropriate G-Cloud lots or through other appropriate procurement routes.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



Contact

Linton Ward – G-Cloud Account Director

Linton.ward@morson-projects.co.uk

+44 (0) 7966 158 482

morson-praxis.com/services/technology-consulting/