



NHS Information Governance and Assurance for Data Platforms Services

Service Definition Document | G-Cloud 15 | Lot 3

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Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

NHS Information Governance and Assurance for Data Platforms Services

Morson Praxis's Information Governance & Assurance for Data Platforms service helps NHS organisations to establish clear, defensible governance and assurance arrangements for the safe and appropriate use of data across research, analytics, and digital platforms.

The service is typically used where organisations are working with sensitive, regulated, or confidential data, such as NHS patient data or research datasets, and require confidence that data access, use, and sharing are compliant, proportionate, and appropriately assured in relation to key standards: NHS Toolkit, Data Security and Protection Toolkit (DPST), NHS Data Governance Framework and Caldott Principles. It is particularly relevant where programmes are delayed or constrained by governance uncertainty, approval challenges, or assurance risk, including environments that rely on federated data models spanning organisational and system boundaries.

The service focuses on enabling safe and effective data use by aligning governance frameworks, assurance artefacts, and decision-making models to how data and analytics platforms are used in practice, supporting delivery while maintaining regulatory compliance and accountability.

1. What the service includes

The service typically includes:

- Review of existing information governance and assurance arrangements
- Support for DPIAs, data sharing, and assurance artefacts related to data use
- Governance framework design aligned to regulated data environments
- Definition of roles, responsibilities, and accountability for data use
- Access, approval, and escalation models for sensitive datasets
- Alignment of governance controls to analytics and research platforms
- Support for engagement with IG, security, Caldicott, and SIRO stakeholders
- Definition of operating models for scalable, repeatable governance
- Readiness support for audit, regulatory review, or executive sign-off

2. What the service does not include

The service does not include:

- Data platform build or implementation activities
- Ongoing operational governance management

- Legal advice or statutory approvals
- Long-term managed services
- Ownership of data platforms or infrastructure

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud 15 Lots or through alternative procurement routes.

3. How the service is delivered

The service is delivered through a structured advisory engagement, working closely with Buyer stakeholders across data, analytics, security, and governance functions. Delivery is grounded in live delivery contexts, ensuring that governance and assurance recommendations are practical, implementable, and proportionate to risk.

Activities are prioritised based on data sensitivity, regulatory exposure, and programme maturity. Outputs are developed collaboratively to ensure alignment with organisational risk appetite and existing governance processes.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Providing information governance and assurance expertise
- Assessing and designing governance and assurance frameworks
- Supporting DPIA and assurance artefact development
- Facilitating engagement with senior assurance stakeholders
- Advising on proportionate risk management and compliance

The Buyer is responsible for:

- Owning data, platforms, and assurance decisions
- Providing access to relevant policies, artefacts, and stakeholders
- Approving governance frameworks and assurance outputs
- Managing ongoing governance and compliance activities

5. Service outputs and deliverables

Typical outputs may include:

- Information governance and assurance assessments
- DPIA and assurance artefact inputs and recommendations
- Governance frameworks and operating models
- Roles, accountability, and decision-making models
- Access and approval process definitions
- Assurance readiness and audit preparation materials
- Governance documentation and handover artefacts

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Active or planned use of data for analytics or research
- Access to governance, security, and data stakeholders
- Availability of existing policies and assurance artefacts
- Alignment with organisational data and digital strategies

7. Alignment with G-Cloud 15 Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Governance and assurance of cloud-enabled data services
- Safe use of data across analytics and research platforms
- Risk management and compliance in regulated environments
- Assurance readiness for digital and data programmes

It enables organisations to progress data initiatives with confidence while maintaining compliance with NHS governance and assurance expectations.

8. Exit and transition

The service concludes with agreed governance frameworks, assurance artefacts, documented advisory outputs, findings, and recommendations aligned to the Buyer's cloud services and sector-specific operating context. All materials are provided in formats suitable for handover to the Buyer's internal teams or to alternative suppliers.

The service supports continuity of information governance and assurance arrangements following engagement completion, while maintaining supplier independence and avoiding lock-in. Any follow-on services are subject to separate procurement decisions under the appropriate G-Cloud 15 Lots or through other appropriate procurement routes.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



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