



## Modern Data Platform Build

Service Definition Document | G-Cloud 15 | Lot 3

**morson** PRAXIS

# Modern Data Platform Build

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

## Service Definition for Modern Data Platform Build

Morson Praxis's Modern Data Platform Build service supports organisations in designing and implementing cloud-based data platforms that enable secure, scalable, reliable, and automated access to data across the delivery lifecycle. The service is typically used when organisations are migrating data to the cloud or establishing new data platforms to support digital services, analytics, and AI-enabled workloads.

The service focuses on delivering robust data platform foundations that align with governance requirements and are assured, operable, and ready for transition into live operational support.

### 1. What the service includes

The service typically includes:

- Design of cloud-based data platform architectures
- Implementation of data ingestion, integration, and automated pipeline engineering
- Support for structured, semi-structured, and unstructured data
- Data storage and modelling aligned to analytical and AI-enabled use cases
- Security, access control, and data protection implementation
- Integration with cloud analytics, reporting, and AI services
- Migration of data assets from legacy environments
- Platform build testing and delivery readiness support
- Preparation for transition into data platform operations, including readiness for analytics and AI workloads

### 2. What the service does not include

The service does not include:

- Definition of data governance strategy or policies
- Ongoing data platform operations or support
- Analytics, dashboard, or reporting development
- AI or machine learning model development
- Long-term managed data platform services

These activities are outside the scope of this service and, where required, may be delivered through separate services procured under the appropriate G-Cloud lots or through alternative procurement routes.

### 3. How the service is delivered

The service is delivered through a structured build approach, working collaboratively with Buyer teams to design, configure, and implement data platforms in cloud environments. Delivery is typically phased, allowing platforms to be built incrementally and validated against security, performance, and readiness criteria.

Approaches are aligned with Buyer governance and assurance processes and tailored to organisational maturity and complexity, ensuring platforms are supportable, auditable, and suitable for live operation.

### 4. Roles and responsibilities

#### **Morson Praxis is responsible for:**

- Designing and implementing data platform components
- Configuring ingestion, integration, and storage capabilities
- Supporting platform testing and readiness activities
- Providing documentation and handover artefacts

#### **The Buyer is responsible for:**

- Providing access to cloud environments and data sources
- Approving platform designs and implementation decisions
- Owning data assets and governance enforcement
- Managing live operation and support following handover

### 5. Service outputs and deliverables

Typical outputs may include:

- Data platform architecture and design documentation
- Implemented cloud data platform environments
- Data ingestion and integration pipelines
- Security and access control configurations
- Platform build and readiness documentation
- Migration and implementation runbooks
- Transition and handover materials

Deliverables are tailored to Buyer needs and agreed at the outset.

### 6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Availability of target cloud environments or landing zones
- Access to source systems and data assets
- Alignment with data governance standards and controls
- Availability of security and architecture stakeholders

### 7. Alignment with G-Cloud 15 Lot 3

This service aligns with G-Cloud 15 Lot 3 by supporting:

- Setup and migration of data platforms to cloud environments
- Implementation of cloud-based data services
- Preparation for operational support and use
- Enablement of analytics and AI-enabled services

It provides the technical foundation for cloud data capabilities, including analytics and AI-enabled services.

## 8. Exit and transition

The service concludes with documented data platform designs, architecture artefacts, delivery plans, readiness assessments, and agreed transition outputs aligned to the Buyer's cloud data objectives. All materials are provided in formats suitable for handover to the Buyer's internal teams or to alternative suppliers.

The service supports informed transition into data platform delivery and operation while maintaining clear separation from platform implementation and avoiding supplier dependency. Outputs may be used to inform subsequent data platform build, DataOps, or operational services procured under the appropriate G-Cloud 15 Lots or through other appropriate procurement routes.

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## Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

## Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

## On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

## Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

## Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its

progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

### Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

### Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

### Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

### Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

### Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

| By the consumer                                                                                                                                                                                                                  | By the supplier                                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract. | In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement. |

### Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

### Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



#### Contact

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