



Palantir Foundry Data Platform Services

Service Definition | G-Cloud 15 | Lot 2b

morson PRAXIS

Palantir Foundry Data Platform Services

Through strategy-led digital transformation, Morson Praxis helps public sector organisations to accelerate benefits realisation, reimagine operations, enable scalable innovation and build resilience for the future. We ensure that every technological investment, from large-scale enterprise transformation to focused project delivery, creates sustainable, meaningful change.

Service Definition for Palantir Foundry Data Platform Services

Morson Praxis's Palantir Foundry Data Platform Services provides the delivery, configuration, and operation of the Palantir Foundry platform to enable secure, scalable data integration, analytics, and operational insight across public sector organisations.

The service supports organisations in deploying and using Palantir Foundry as a cloud-based data platform to integrate complex data sources, enable advanced analytics, and support operational decision-making. It is designed for public sector environments requiring strong governance, security, and auditability, including multi-organisation and multi-supplier contexts.

The service may be used to establish new Foundry implementations, extend existing deployments, or operate and enhance Foundry platforms as part of live programmes and services.

1. What the service includes

The service typically includes:

- Deployment and configuration of Palantir Foundry environments
- Secure ingestion and integration of structured and unstructured data sources
- Configuration of data pipelines, models, and operational workflows
- Enablement of analytics, reporting, and operational insight use cases
- Implementation of governance, access control, and audit capabilities
- Support for data sharing across teams and organisations where required
- Platform configuration aligned to public sector security requirements
- Support for use case onboarding and iterative platform adoption
- Ongoing platform operation, enhancement, and optimization

The service is delivered in accordance with public sector governance, security, and assurance expectations.

2. What the service does not include

The service does not include:

- Procurement or licensing of Palantir software
- Business strategy or data strategy advisory
- Independent assurance or audit services
- Bespoke application development outside the Foundry platform
- Non-Palantir data platform delivery
- Long-term managed services beyond the agreed service scope

These activities may be delivered through separate Lot 3 or complementary Lot 2 services where required.

3. How the service is delivered

The service is delivered as a cloud-based software service, with Morson Praxis responsible for platform delivery and enablement activities within the agreed scope. Delivery follows a structured approach covering environment setup, data onboarding, use case enablement, and platform operation.

Engagements are tailored to organisational scale and complexity and may support greenfield implementations or existing Foundry environments. The service is designed to operate effectively within multi-supplier delivery landscapes and alongside internal public sector teams.

Security, governance, and access controls are embedded throughout delivery to support regulated public sector use.

4. Roles and responsibilities

Morson Praxis is responsible for:

- Delivering and configuring Palantir Foundry environments
- Implementing data integration and analytics capabilities
- Operating the platform within the agreed service scope
- Supporting use case onboarding and platform adoption
- Maintaining platform governance and security controls

The Buyer is responsible for:

- Providing access to data sources and stakeholders
- Defining business priorities and use cases
- Approving governance, access, and data sharing arrangements
- Retaining ownership of business decisions and outcomes

5. Service outputs and deliverables

Typical outputs may include:

- Operational Palantir Foundry environments
- Integrated and governed data pipelines
- Configured analytics and operational insight use cases
- Platform documentation and configuration artefacts
- Ongoing platform support and enhancement outputs

Deliverables are tailored to Buyer needs and agreed at the outset.

6. Dependencies and prerequisites

Effective delivery of this service typically depends on:

- Appropriate Palantir licensing arrangements
- Access to relevant data sources and environments
- Engagement from business, data, and security stakeholders

- Defined security and governance requirements

7. Alignment with G-Cloud 15 Lot 2b

This service aligns with G-Cloud 15 Lot 2b as a Software as a Service (SaaS) offering, providing a cloud-based data platform capability that is consumed by public sector organisations without requiring them to manage underlying infrastructure.

The service includes associated cloud support activities necessary to deliver and operate the platform.

8. Exit and transition

The service supports transition through documented configurations, knowledge transfer, and agreed handover arrangements. Where appropriate, the service can transition into alternative support models, complementary Lot 2 services, or related Lot 3 advisory services without vendor lock-in beyond the underlying Palantir platform.

Information assurance

Morson Praxis's information assurance capabilities support both our internal requirements for appropriate security controls and those of our Buyers. Our diverse portfolio of projects and customers means that we have extensive experience in working with information and systems at all impact levels (IL 0 to IL 6+). We are a Cyber Essentials Plus certified organisation.

Data restoration/ Service migration

We assist Buyers in the migration of data from legacy solutions to new cloud solutions.

On-boarding and off-boarding processes

Morson Praxis agrees specific on/ off-boarding processes for all work packages. Agreed processes are always tailored to the individual requirements of the engagement in question. Requirements are clearly defined and agreed with the relevant Buyer stakeholders to ensure the effective transition of individuals or teams alongside the management of data, assets, corporate memory and operational integrity.

Combination pricing

Morson Praxis can provide multiple services in scope of G-Cloud 15 Lot 3 Cloud Support Services. Our services can be bought separately or together. Combination pricing is offered accordingly.

Service management

A Service Account Manager is allocated to each Buyer's engagement. This individual is responsible for overseeing the services in scope of the engagement, closely monitoring its progress and managing all risks/ issues to ensure that activities are delivered in accordance with the agreed assignment scope and timeframes. Through structured relationship management, our Account Manager remains in regular contact with the Buyer to ensure their ongoing satisfaction.

Service constraints

Bespoke services, such as those in scope of G-Cloud 15, Lot 3 Cloud Support Services, are not subject to specific service constraints.

Service levels

Morson Praxis recommends that we enter into performance-based Service Level Agreements with all Buyers. The implementation of bespoke service levels represents the positive obligation of both parties to deliver a mutually beneficial partnership which supports end user activities and facilitates effective measurement and monitoring of the assignment. Due to the diversity of services in scope of G-Cloud 15, Lot 3 Cloud Support Services, service levels must be closely tailored to each engagement. Agreed service levels form part of the Call-Off agreement which renders us contractually bound to deliver the agreed service levels.

Knowledge transfer

Wherever possible, Morson Praxis ensures disciplined knowledge and skills transfer from the consultant(s) to the Buyer through structured knowledge capture, documentation standards, and handover planning through all delivery phases. This ensures that learning is transferred to the Buyer as the engagement progresses – ensuring the ongoing efficiency of the assignment and full embedding of the new system/service.

Ordering and invoicing

Morson Praxis is an approved and accredited supplier to multiple CCS frameworks. We are used to working with Buyers to agree tailored ordering and invoicing processes. Payment terms are 30 days from receipt of invoice.

Termination terms

Morson Praxis's standard terms and conditions include clauses which facilitate contract termination by either the consumer or the supplier.

By the consumer	By the supplier
Termination can commence without notice in the event of a Buyer citing dissatisfaction with the service provided and the issue not being rectified within an agreed timeframe, or in the event of a material breach of contract.	In the unlikely event that Morson Praxis was to withdraw from G-Cloud 15, Lot 3 Cloud Support Services, a minimum 30 days' notice would be served. Ongoing assignment commitments would be maintained through to completion in accordance with the terms of the Framework Agreement.

Buyer responsibilities

Buyer responsibilities are closely aligned to the assignment and as such, these must be discussed and agreed with the Buyer prior to the commencement of the assignment. All responsibilities are clearly cited within the Call Off contract.

Service dependencies

Service dependencies are specific to each Call-Off. Such detail must be discussed and agreed with the Buyer prior to the commencement of the engagement.



Contact

Linton Ward – G-Cloud Account Director

Linton.ward@morson-projects.co.uk

+44 (0) 7966 158 482

morson-praxis.com/services/technology-consulting/