



Service Definition Document

Digital Care Consulting Limited

Digital Care is a boutique consulting firm providing highly experienced NHS leaders to assist in achieving successful implementations within NHS organisations and also support digital health innovators scale.

Led by former chief digital officer for the NHS, Tara Donnelly, the team consists of leaders with CEO/director level experience in acute, community and mental health Trusts, large scale National digital change programmes, senior operational and clinical backgrounds and with considerable experience in implementing tech enabled change in healthcare across a range of settings.

The team understands that strong digital change rests on excellent pathway change and are experienced in working with NHS clinicians and other staff to redesign processes to create the platform for tech enablement.

Established in London in the Spring of 2023, Digital Care is a small female-led British start up, seeking to make a difference to the uptake of beneficial technology in the NHS, by providing genuinely expert support at a reasonable cost. We are proud of our sustainability record and keep overheads low by working from home, travelling using bikes/public transport and not retaining office buildings.

The types of service we provide to the NHS include -

TRUSTED SUPPORT

- CEO and Board level advisory on opportunities for digital supported change
- Facilitation of workshops and redesign sessions
- Advice and support on product selection for cloud based digital solutions

SERVICE REVIEWS

- Objective service reviews and assessments of tech enabled care
- An example would be “Virtual Ward MOTs”
- Reviews of digital organisational structures and programme design
- Provision of detailed reports providing feedback and areas for action
- Reviews of digital implementations and recommendations on where next

PRACTICAL SUPPORT

- Bespoke implementation support for new technology solutions
- Digital transformation assistance
- Change management support to ensure projects succeed

For more on our services see here -

<https://digital.care/our-work>

For clients and testimonials, see here -

<https://digital.care/clients>

V2 17/01/26