

Pricing Document

Riskhub SaaS Platform and APIs

Updated on: January 2026

Introduction

Riskhub is a SaaS platform designed to support the end-to-end management of building safety and compliance, from assessment and inspection through to action tracking, assurance, and ongoing oversight. The platform brings together risk assessment, action management, asset tracking, documentation, and reporting into a single, integrated environment, enabling organisations to manage compliance consistently and at scale.

At the core of Riskhub is Action Management, which acts as the operational backbone of the platform. Findings from inspections and assessments are translated into clearly owned, time-bound actions, creating a continuous feedback loop between what is identified on site and what is resolved, documented, and centrally monitored.

Riskhub is licensed using a tiered pricing model based on the size of an organisation's portfolio on the platform. Rather than purchasing individual modules, customers receive access to the full Riskhub platform under a single subscription, covering all current functionality and future product releases.

To ensure pricing is proportionate and scalable, Riskhub operates three pricing tiers:

Pricing Tier	Definition
Small Business	Organisations with less than 300 properties (cores) on Riskhub
Medium Business	Organisations with between 300 and 1,200 properties (cores) on Riskhub
Enterprise Business	Organisations with more than 1,200 properties (cores) on Riskhub

Within each pricing tier, subscription pricing scales proportionally based on the number of properties managed on the platform. This ensures pricing remains fair and predictable as an organisation's portfolio grows, without introducing artificial step-changes within a tier.

For Enterprise customers, pricing may be further adjusted to reflect both portfolio size and the extent of platform adoption across multiple compliance areas and modules. Organisations making broader use of Riskhub across multiple programmes may benefit from volume-based pricing considerations aligned to overall usage and operational complexity.

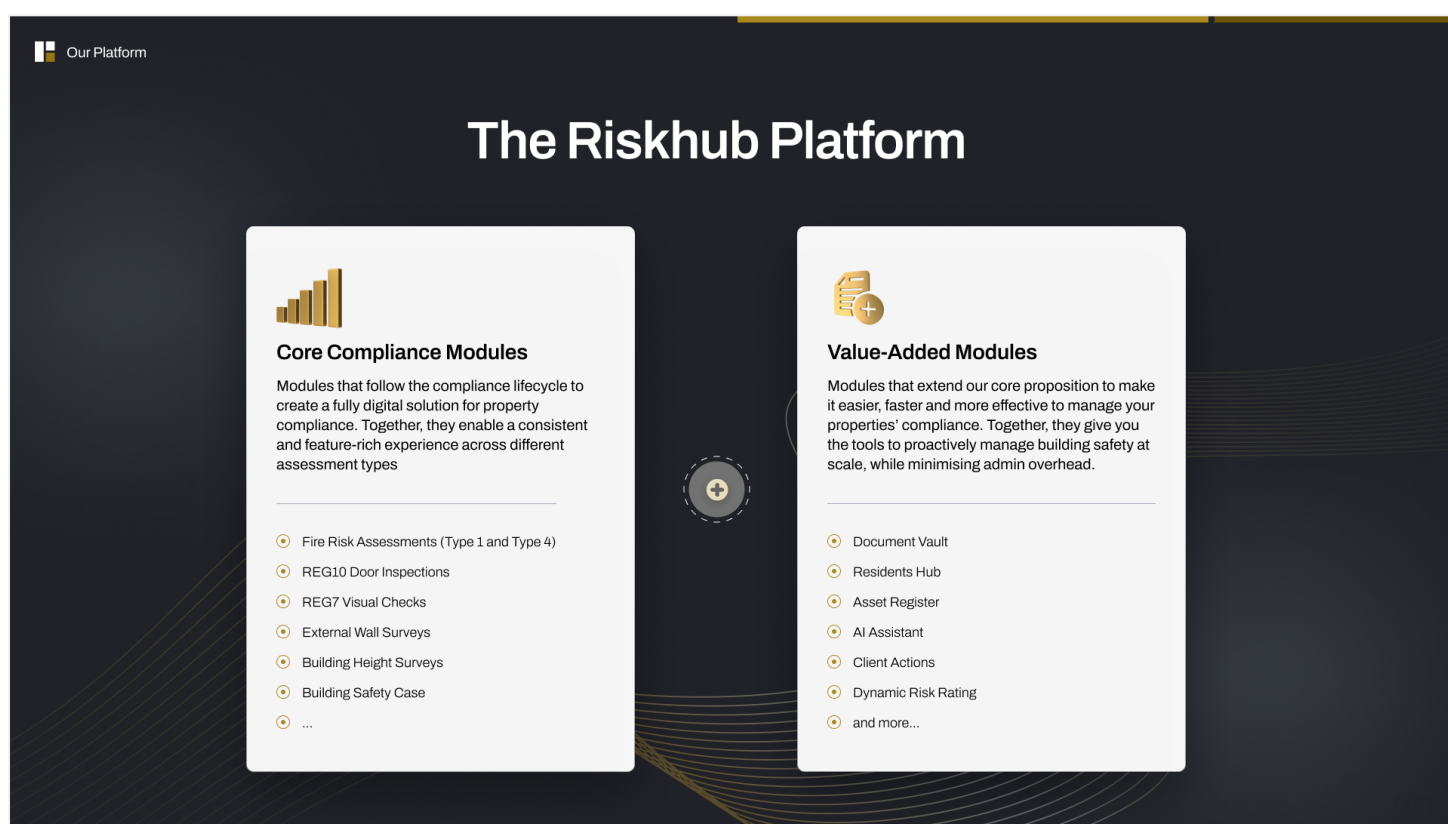
Where an organisation grows beyond the upper threshold of its current tier, this will trigger a repricing in line with the applicable tier at the next contractual review or as defined in the commercial agreement.

Riskhub Platform Pricing

Modules and Solutions

Riskhub's platform brings together a complete set of tools to manage building safety compliance from end to end. These two categories work together to give you both the operational capabilities and the inspection delivery capacity needed to manage compliance at scale – in one integrated platform.

- **Core Compliance Modules** – these follow the compliance lifecycle and form the basis of our Compliance Services pricing. They cover the inspections and assessments that generate usage-based fees when published via Riskhub.
- **Value-Added Modules** – these extend the platform's capabilities and are included in your Platform Access fee, giving you all the tools needed to manage compliance at scale, without additional per-module costs.



Each module is fully integrated into the platform and can be toggled on or off at client and user level, enabling you to configure Riskhub to your operational structure. This ensures you have complete control over who sees what, while maintaining a single source of truth across your organisation.

Pricing Structure

Riskhub's SaaS platform is priced using a straightforward, transparent model designed to be scalable, predictable, and easy to budget for. Pricing is split into two complementary components:

1. **Platform Access:** a fixed annual fee based on the size of your stock and assets portfolio. This provides access to Riskhub's Value Added Modules, which support day-to-day operational management and oversight at scale, including Document Vault, Residents Hub, Client Actions, dashboards, and related functionality.
2. **Compliance Services:** usage-based pricing that applies to Riskhub's core inspection and assessment modules, and scales with the volume of inspections or assessments completed and published via the platform.

This model enables teams across your organisation to work in a single connected ecosystem – from operational delivery to executive oversight – without worrying about feature-based restrictions or hidden fees. Whether it's capturing inspection data on-site, managing actions remotely, or reviewing safety documentation at head office, you're always working from the same source of truth, with built-in accountability and shared visibility.

Principle	What it means
Portfolio-based subscription	Platform Access is calculated annually based on your core UPRNs and asset count and applies to all Value Added Modules.
All-inclusive fee	The Platform Access fee covers all Value Added Modules and features, including any new functionality released during your contract. There are no additional charges for usage, features, storage, or support within Value Added Modules.
Usage-based inspection fees	Compliance Services charges apply only when inspections or assessments from core inspection modules are completed and published.
Continuous development	We release new features and enhancements on a monthly basis. These updates are included at no extra cost within Platform Access and are designed to improve workflows, user experience, and functionality.
Configurable access	All modules can be toggled on or off per user, based on their responsibilities and role within your organisation.
Minimum commitment	An agreed minimum number of UPRNs and Assets forms the baseline for your Platform Access subscription. Usage is reviewed annually, and any assets above the baseline are billed at the agreed rate.
Flexible growth	As your organisation evolves, new properties and assets can be added without administrative overhead.
Training & onboarding	We provide training for all users during onboarding, as well as ongoing support, including drop-in sessions for new joiners.
Account management	You'll have a dedicated account manager for consistent support and proactive guidance throughout the contract.
Billing	Both Platform Access and Compliance Services are billed quarterly in arrears based on stock/assets and usage
APIs	Riskhub offers a number of API endpoints that enable Clients to retrieve data for the purpose of reporting and in-depth analytics. The cost of APIs is charged separately and priced based on agreed usage and integration scope.

Small Business – Pricing

This pricing model applies to organisations managing less than 300 properties on Riskhub.

The rates set out below define the applicable Platform Access subscription fees and usage-based Compliance Services charges for Small Business customers. These rates apply for the duration of the contract, subject to the agreed baseline and the terms outlined in this document.

Schedule of Rates

The table below sets out the SOR for Riskhub's Platform Access and Compliance Services. These rates apply for the duration of the contract unless otherwise agreed in writing. Platform Access charges are based on the maximum number of stock/assets recorded during each quarter, while Compliance Services charges are based on publications and inspections completed within the same period.

	Breakdown	Fee	Billing
Platform Access — Fixed annual fee based on the size of your stock of properties and assets			
Properties (Cores)	Low Rise ($<11\text{m}$)	£15	Yearly Subscription (Invoiced Quarterly)
	Mid Rise (11-18m)	£30	
	High Rise ($>18\text{m}$)	£45	
Assets*** (Safety Systems and Components)	Safety System*	£1.00	
	System Component**	£0.50	
API Integration	API Token	£500	
Core Compliance Modules — usage-based pricing that scales with the volume of assessments			
Fire Risk Assessments (Residential Properties)	Type 1 FRA	£20,000	Yearly Subscription (Invoiced Quarterly)
	Type 2 FRA		
	Type 3 FRA		
	Type 4 FRA		
	FRAEW		
	Desktop Review		
Safety System Visual Checks (REG7)	Monthly		
Fire Doors Inspections (REG10, Annual and 2-Year)	Quarterly		
	Bi-Annual		
	Annual		

Building Safety Cases	Low Rise	£50	
	Mid Rise	£200	
	High Rise	£600	
Other Assessments	Fire Strategy	£25	Per Publication (Invoiced Quarterly)
	Building Height Survey	£25	
API Integration – This fee is charged per endpoint usage, irrespective of volume of usage			
API Endpoints	Property Information	£3,500	Yearly Subscription (Invoiced Quarterly)
	FRA PoW		
	FRA Actions		
	Client Actions		
Value Added Services – Complimentary features covered in the cost of the subscription			
Document Vault	-	£0.00	Included (Complimentary)
Residents Hub			
Client Actions			
Workplans			
Riskhub AI			
Dynamic Risk Rating			
Analytics and Reporting			
Stock Register			
Asset Register			
User Management			
Priority Customer Support			
Notes: *Systems are the highest level parent in the asset hierarchy (e.g. Grade 1 Fire Alarm) **Components are individual assets within a system. For example, FEDs (Doors) or Detector Heads (Fire Alarm) ***Yearly fees for Systems and Assets are only charged when they're required to drive Compliance Inspections (e.g. REG10)			

Illustrative Example

This example shows indicative annual pricing for a Small Business organisation using Riskhub to manage their FRA and Doors Programme across 200 properties and 1,000 Fire Doors. This organisation also uses APIs to retrieve their data and store it within their Data Lake..

The table below illustrates how Platform Access fees and Compliance Services charges are calculated for this portfolio and usage profile. Figures are provided for illustrative purposes only and are intended to demonstrate how pricing scales within the Small Business tier.

	Breakdown	Volume	Fee	Cost (year)	Subtotal (Module)	Total (Component)	Grand Total (Riskhub Platform)
Platform Access — Fixed annual fee based on the size of your stock of properties and assets							£29,750
Properties (Cores)	Low Rise (11m)	50	£15	£750	£5,250	£6,250	
	Mid Rise (11-18m)	150	£30	£4,500			
	High Rise (18m)	0	£45	£0			
Assets*** (Systems and Components)	Safety System*	0	£1	£0	£500		
	System Component**	1,000	£0.50	£500			
API Integration	API Token	1	£500	£500	£500		
Compliance Services — usage-based pricing that scales with the volume of assessments							
Fire Risk Assessments (Residential Properties)	Type 1 FRA	1	20,000	£20,000	£20,000	£20,000	
	Type 3 FRA						
	Type 4 FRA						
	FRAEW						
	Desktop Review						
	Weekly						
Life Safety System Checks (REG7)	Monthly						
Fire Doors Inspections (REG10, Annual and 2-Year)	Quarterly						
	Bi-Annual						
	Annual						
Building Safety Cases	Low Rise	0	£50	£0	£0		

	Mid Rise	0	£200	£0		
	High Rise	0	£500	£0		
Other Assessments	Fire Strategy	0	£25	£0	£0	
	Building Height Survey	0	£25	£0		
API Integration – This fee is charged per endpoint usage, irrespective of volume of usage						
API Endpoints	Property Information	1	£3,500	£3,500	£3,500	£3,500
	FRA PoW					
	FRA Actions					
	Client Actions					

Key commercial terms

- **Contract Term:** Pricing is based on a 36-month agreement. All fees are exclusive of VAT.
- **Minimum Commitment:** The agreed minimum number of core UPRNs and Assets will form the baseline for Platform Access charges. Billing will not fall below this threshold during the contract term.
- **Renewal:** At the end of the initial term, the contract will roll forward annually by default. The Year 3 rates will remain the baseline, subject to an uplift in line with CPI.

Medium Business – Pricing

This pricing model applies to organisations managing between 300 and 1,200 properties on Riskhub.

The rates set out below define the applicable Platform Access subscription fees and usage-based Compliance Services charges for Small Business customers. These rates apply for the duration of the contract, subject to the agreed baseline and the terms outlined in this document.

Schedule of Rates

The table below sets out the SOR for Riskhub's Platform Access and Compliance Services. These rates apply for the duration of the contract unless otherwise agreed in writing. Platform Access charges are based on the maximum number of stock/assets recorded during each quarter, while Compliance Services charges are based on publications and inspections completed within the same period.

	Breakdown	Fee	Billing
Platform Access — Fixed annual fee based on the size of your stock of properties and assets			
Properties (Cores)	Low Rise ($<11\text{m}$)	£15	Yearly Subscription (Invoiced Quarterly)
	Mid Rise (11-18m)	£30	
	High Rise ($>18\text{m}$)	£45	
Assets*** (Safety Systems and Components)	Safety System*	£1.00	
	System Component**	£0.50	
API Integration	API Token	£500	
Core Compliance Modules — usage-based pricing that scales with the volume of assessments			
Fire Risk Assessments (Residential Properties)	Type 1 FRA	£45,000	Yearly Subscription (Invoiced Quarterly)
	Type 2 FRA		
	Type 3 FRA		
	Type 4 FRA		
	FRAEW		
	Desktop Review		
Safety System Visual Checks (REG7)	Monthly		
Fire Doors Inspections (REG10, Annual and 2-Year)	Quarterly		
	Bi-Annual		
	Annual		

Building Safety Cases	Low Rise	£50	
	Mid Rise	£200	
	High Rise	£600	
Other Assessments	Fire Strategy	£25	Per Publication (Invoiced Quarterly)
	Building Height Survey	£25	
API Integration – This fee is charged per endpoint usage, irrespective of volume of usage			
API Endpoints	Property Information	£7,500	Yearly Subscription (Invoiced Quarterly)
	FRA PoW		
	FRA Actions		
	Client Actions		
Value Added Services – Complimentary features covered in the cost of the subscription			
Document Vault	-	£0.00	Included (Complimentary)
Residents Hub			
Client Actions			
Workplans			
Riskhub AI			
Dynamic Risk Rating			
Analytics and Reporting			
Stock Register			
Asset Register			
User Management			
Priority Customer Support			
Notes: *Systems are the highest level parent in the asset hierarchy (e.g. Grade 1 Fire Alarm) **Components are individual assets within a system. For example, FEDs (Doors) or Detector Heads (Fire Alarm) ***Yearly fees for Systems and Assets are only charged when they're required to drive Compliance Inspections (e.g. REG10)			

Illustrative Example

This example shows indicative annual pricing for a Medium organisation using Riskhub to manage the fire safety compliance across their 650 properties.

	Breakdown	Volume	Fee	Cost (year)	Subtotal (Module)	Total (Component)	Grand Total (Riskhub Platform)
Platform Access — Fixed annual fee based on the size of your stock of properties and assets							£57,000
Properties (Cores)	Low Rise (11m)	500	£15	£7,500	£12,000	£12,000	
	Mid Rise (11-18m)	150	£30	£4,500			
	High Rise (18m)	0	£45	£0			
Assets*** Systems and Components)	Safety System*	0	£1	£0	£0		
	System Component**	0	£0.50	£0			
API Integration	API Token	0	£500	£0	£0		
Compliance Services — usage-based pricing that scales with the volume of assessments							
Fire Risk Assessments (Residential Properties)	Type 1 FRA	1	45,000	£45,000	£45,000	£45,000	
	Type 3 FRA						
	Type 4 FRA						
	FRAEW						
	Desktop Review						
	Weekly						
Life Safety System Checks (REG7)	Monthly						
Fire Doors Inspections (REG10, Annual and 2-Year)	Quarterly						
	Bi-Annual						
	Annual						
Building Safety Cases	Low Rise	0	£50	£0	£0		
	Mid Rise	0	£200	£0			
	High Rise	0	£500	£0			
Other Assessments	Fire Strategy	0	£25	£0	£0		

	Building Height Survey	0	£25	£0			
API Integration – This fee is charged per endpoint usage, irrespective of volume of usage							
API Endpoints	Property Information	0	£7,500.00	£0	£0	£0	
	FRA PoW						
	FRA Actions						
	Client Actions						

Key commercial terms

- **Contract Term:** Pricing is based on a 36-month agreement. All fees are exclusive of VAT.
- **Minimum Commitment:** The agreed minimum number of core UPRNs and Assets will form the baseline for Platform Access charges. Billing will not fall below this threshold during the contract term.
- **Renewal:** At the end of the initial term, the contract will roll forward annually by default. The Year 3 rates will remain the baseline, subject to an uplift in line with CPI.

Enterprise – Pricing

This pricing model applies to organisations managing more than 1,200 properties (cores) on Riskhub.

It is designed to provide full access to the Riskhub platform and its value-added modules, while ensuring costs remain proportionate to portfolio size and operational complexity.

The rates set out below define the applicable Platform Access subscription fees and usage-based Compliance Services charges for Small Business customers. These rates apply for the duration of the contract, subject to the agreed baseline and the terms outlined in this document.

Schedule of Rates

The table below sets out the SOR for Riskhub's Platform Access and Compliance Services. These rates apply for the duration of the contract unless otherwise agreed in writing. Platform Access charges are based on the maximum number of stock/assets recorded during each quarter, while Compliance Services charges are based on publications and inspections completed within the same period.

	Breakdown	Fee	Billing
Platform Access — Fixed annual fee based on the size of your stock of properties and assets			
Properties (Cores)	Low Rise (<11m)	£15	Yearly Subscription (Invoiced Quarterly)
	Mid Rise (11-18m)	£30	
	High Rise (>18m)	£45	
Assets*** (Safety Systems and Components)	Safety System*	£1.00	
	System Component**	£0.50	
API Integration	API Token	£500	
Core Compliance Modules — usage-based pricing that scales with the volume of assessments			
Fire Risk Assessments (Residential Properties)	Type 1 FRA	£25	Per Publication (Invoiced Quarterly)
	Type 2 FRA	£25	
	Type 3 FRA	£25	
	Type 4 FRA	£25	
	FRAEW	£25	
	Desktop Review	£25	
Safety System Visual Checks**** (REG7)	Monthly	£2.00	Per Inspection (Per System/Invoiced Quarterly)
Fire Doors Inspections**** (REG10, Annual and 2-Year)	Quarterly	£0.75	Per Inspection (Per Door/Invoiced Quarterly)
	Bi-Annual	£1.50	

	Annual	£2.50	
Building Safety Cases	Low Rise	£50	Yearly Subscription (Per Case/Invoiced Quarterly)
	Mid Rise	£200	
	High Rise	£600	
Other Assessments	Fire Strategy	£25	Per Publication (Invoiced Quarterly)
	Building Height Survey	£25	
API Integration – This fee is charged per endpoint usage, irrespective of volume of usage			
API Endpoints	Property Information	£4,140.00	Yearly Subscription (Invoiced Quarterly)
	FRA PoW	£5,670.00	
	FRA Actions	£6,480.00	
	Client Actions	£6,210.00	
Value Added Services – Complimentary features covered in the cost of the subscription			
Document Vault	-	£0.00	Included (Complimentary)
Residents Hub			
Client Actions			
Workplans			
Riskhub AI			
Dynamic Risk Rating			
Analytics and Reporting			
Stock Register			
Asset Register			
User Management			
Priority Customer Support			
Notes: *Systems are the highest level parent in the asset hierarchy (e.g. Grade 1 Fire Alarm) **Components are individual assets within a system. For example, FEDs (Doors) or Detector Heads (Fire Alarm) ***Yearly fees for Systems and Assets are only charged when they're required to drive Compliance Inspections (e.g. REG10) ****Action Management only pricing available upon request			

Illustrative Example

This example shows indicative annual pricing for an Enterprise Client with 1,500 properties and 10,000 Assets on Riskhub. The Client uses Riskhub to manage their FRA programme and REG10 Door Programme.

	Breakdown	Volume	Fee	Cost (year)	Subtotal (Module)	Total (Component)	Grand Total (Riskhub Platform)	
Platform Access — Fixed annual fee based on the size of your stock of properties and assets								
Properties (Cores)	Low Rise (<11m)	1,250	£15	£18,750	£26,625	£31,625	£77,875	
	Mid Rise (11-18m)	225	£30	£6,750				
	High Rise (>18m)	25	£45	£1,125				
Assets*** (Systems and Components)	Safety System*	0	£1	£0	£5,000			
	System Component**	10,000	£0.50	£5,000				
API Integration	API Token	0	£500	£0	£0			
Compliance Services — usage-based pricing that scales with the volume of assessments								
Fire Risk Assessments (Residential Properties)	Type 1 FRA	750	£25	£18,750	£18,750	£46,250		
	Type 3 FRA	0	£25	£0				
	Type 4 FRA	0	£25	£0				
	FRAEW	0	£25	£0				
	Desktop Review	0	£25	£0				
	Weekly	0	£0.25	£0	£27,500			
Life Safety System Checks (REG7)	Monthly	0	£0.50	£0				
Fire Doors Inspections**** (REG10, Annual and 2-Year)	Quarterly	20,000	£0.75	£15,000				
	Bi-Annual	0	£1.50	£0				
	Annual	5,000	£2.50	£12,500				
Building Safety Cases	Low Rise	0	£50	£0			£0	
	Mid Rise	0	£200	£0				
	High Rise	0	£500	£0				

Other Assessments	Fire Strategy	0	£25	£0	£0	
	Building Height Survey	0	£25	£0		
API Integration – This fee is charged per endpoint usage, irrespective of volume of usage						
API Endpoints	Property Information	0	£4,140	£0	£0	£0
	FRA PoW	0	£5,670	£0		
	FRA Actions	0	£6,480	£0		
	Client Actions	0	£6,210	£0		

Key commercial terms

- **Contract Term:** Pricing is based on a 36-month agreement. All fees are exclusive of VAT.
- **Minimum Commitment:** The agreed minimum number of core UPRNs and Assets will form the baseline for Platform Access charges. Billing will not fall below this threshold during the contract term.
- **Renewal:** At the end of the initial term, the contract will roll forward annually by default. The Year 3 rates will remain the baseline, subject to an uplift in line with CPI.

Professional Services

We recognise that while our platform provides a comprehensive and ready-to-use solution for compliance management, some clients require additional support to tailor the experience to their specific needs.

To meet this, we offer a set of Professional Services that can be added at any time – whether during initial onboarding, in response to organisational changes, or as your use of the platform evolves. These services are designed to enhance flexibility, accelerate adoption, and align the Riskhub platform even more closely with the way your teams operate.

Service	Description
Custom Training Programme	Bespoke training days designed around your organisation's structure, workflows, and modules in use. Delivered on-site or remotely, these sessions go beyond basic onboarding to upskill new hires, align teams, or embed new features.
Custom Development	Tailored configuration or feature development by our in-house team to meet your specific operational requirements – from small workflow adjustments to larger-scale customisations, ensuring Riskhub aligns perfectly with your processes.

Custom Training Programme

Our bespoke training services are designed to help your team get the most from the Riskhub platform – whether you're onboarding new users, rolling out new modules, or embedding platform-led processes across your organisation.

Each training session is tailored to your specific workflows and user roles, ensuring relevance and practicality. Sessions can be delivered on-site or remotely and are run by experienced platform specialists who combine technical knowledge with hands-on delivery expertise.

A typical training day includes:

- **A customised curriculum** developed in collaboration with your team
- **Hands-on instruction** using live platform environments
- **Interactive sessions** focused on practical scenarios and common pain points
- **Training materials** for future reference
- **Post-session support** to help reinforce adoption and clarify queries

Training can be delivered to end users, risk assessors, or internal champions, and can also be structured as a train-the-trainer programme where needed.

Service	Rate	Notes
Custom Training	£775.00/day	Rate is per trainer per day, with a minimum booking of half a day. Sessions can be delivered remotely or on-site. Travel costs are not included for travel outside of London

Custom Development

Our development team can tailor the Riskhub platform to meet your specific operational requirements. Whether you need small adjustments or more substantial customisations, we follow a clear, collaborative process designed to ensure quality, maintainability, and compatibility with future platform updates.

A typical custom development project includes:

- **Initial consultation** to understand your specific needs and requirements
- **Collaborative scoping** to define the exact deliverables
- **Implementation** by our in-house development team
- **Testing and validation** against your requirements
- **Deployment and integration** with your existing setup
- **Post-implementation support**

Custom development can cover a wide range of disciplines – including product, design, development, or data engineering – and is charged at a flat day rate per resource involved. Work is scoped in advance with a clear statement of deliverables, timelines, and responsibilities.

Service	Rate	Notes
Custom Development	£950/day	Rate is per resource per day (e.g. product, design, development, data). Total cost subject to SoW