



G-Cloud 15 Service Definition

Underperforming PMO Stabilisation and Redesign

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Service Overview

Specialist intervention for organisations with struggling, failing, or at-risk Project Management Offices and programme delivery functions. Unlike conventional PMO consulting, this service is designed specifically for stabilisation and turnaround—diagnosing root causes of underperformance, restoring delivery confidence, and implementing sustainable improvements.

We bring deep expertise in PMO recovery, combining diagnostic rigour with practical delivery experience. Our consultants have successfully turned around struggling PMOs across public and private sectors, understanding the pressures involved when delivery confidence is low and stakeholder trust has eroded.

What's Included

Diagnostic Assessment (2-4 weeks) - PMO health check against maturity models - Governance and controls assessment - Capability and skills gap analysis - Process and methodology review - Tool effectiveness evaluation - Stakeholder confidence assessment - Root cause analysis and prioritisation - Recovery roadmap development

Stabilisation (4-8 weeks) - Interim governance implementation - Emergency reporting and visibility measures - Critical issue triage and resolution - Stakeholder communication and confidence building - Quick win identification and delivery - Risk mitigation for in-flight programmes

Redesign and Turnaround (8-16 weeks) - Operating model redesign - Process re-engineering and standardisation - Tool reconfiguration or replacement - Capability building and training - Governance framework enhancement - Performance management implementation

Transition (4-8 weeks) - Capability transfer to internal teams - Performance monitoring handover - Continuous improvement framework setup - Post-implementation support planning

When This Service is Needed

- Failing programmes or projects with repeated delivery issues
- Loss of stakeholder confidence in the PMO
- Governance breakdowns and unclear accountability
- Capability gaps in the PMO team
- Process failures or inadequate tooling
- Cultural issues affecting delivery performance

Benefits

- **Rapid diagnosis** – Understand what's wrong within weeks
 - **Restored confidence** – Visible, structured intervention reassures stakeholders
 - **Stabilised delivery** – Critical programmes protected whilst fixes are implemented
 - **Sustainable turnaround** – Root causes addressed, not just symptoms
 - **Enhanced capability** – Teams left stronger than before
 - **Independent objectivity** – External perspective identifies issues others miss
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Pricing

Per person per day, aligned to SFIA levels. All rates GBP, subject to VAT at 20%.

SFIA Level	Role	Day Rate
1. Follow	Analyst	£500
2. Assist	Consultant	£600
3. Apply	Senior Consultant	£700
4. Enable	Principal Consultant / Recovery Lead	£800
5. Ensure and advise	Associate Director / Turnaround Manager	£1,000
6. Initiate and influence	Director / Turnaround Director	£1,000 - £1,500
7. Set strategy or inspire	Partner / Executive Turnaround Lead	£1,500 - £2,000

Included: 8-hour working day (excl. travel/lunch) | Travel up to 1hr/50mi from residence
| Professional indemnity insurance

Fixed-price diagnostic engagements available.

CGA Project Management Limited (PRO PMs)

propms.com | info@propms.com | +44 (0)203 488 1752