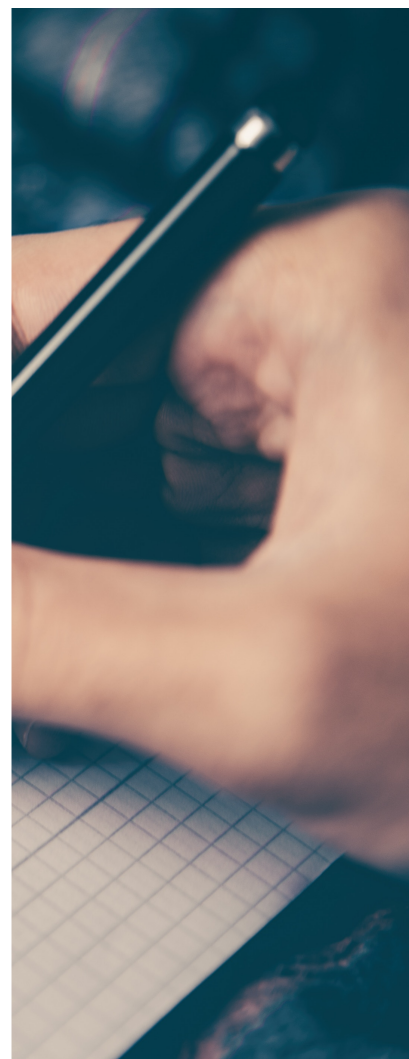




HUNTSMAN SECURITY
SECURITY SCORECARD
G-CLOUD SERVICE DESCRIPTION



Defence-Grade Cyber Security

Commercial in Confidence

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Huntsman Security / G-Cloud Security Scorecard

1 Introduction

Huntsman Security provides a cloud-based (or alternatively “on-premise”) security scorecard solution for organisations that operate both on-premise systems (i.e. in house) and/or cloud-based applications and server platforms.

This solution is available through the UK Government’s “Digital Marketplace” through the G-Cloud framework.

Organisations may have a variety of platforms within their core in-house/on-premise IT environment across which they require a high-level, accurate and clear view of cyber security posture or readiness. This needs to encompass elements of IT operation delivered through cloud platforms (IaaS/PaaS) or applications (SaaS).

Similarly, hosting providers (G-Cloud or otherwise) need to be able to provide visible assurance in the effective implementation of cyber security controls at the platform or infrastructure level (i.e. pertaining to the specific IaaS or PaaS services they provide in the cloud).

The Huntsman “Essential 8” Security Scorecard provides a clear and objective “risk index”, based on key cyber security controls, to enable senior stakeholders to instantly understand the state of the cyber defences and residual risk.

2 Service Overview and Description

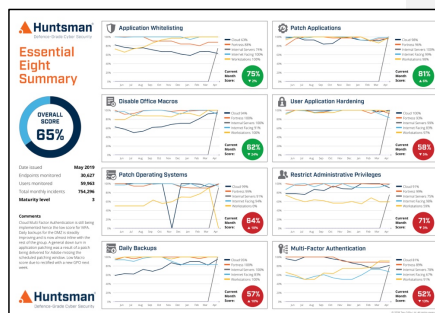
The Huntsman Security Scorecard solution (the “Scorecard”) is based on independent, expert research by the Australian Cyber Security Centre (ACSC) that identified 8 security controls as the most effective mitigation strategies for organisations to protect themselves from cyber threats.

Commented [KM1]: ACSC no longer publishes this statistic.

The Scorecard automatically monitors and checks the operational effectiveness of these controls and produces a clear, executive level measure of your organisation’s cyber security posture.

The Scorecard delivers:

- Automated audit information gathering and analysis.
- Summary Executive reports for business/executive stakeholders covering the 8 controls.
- Detailed key control reports covering:
 - Application control
 - Application patching
 - Restriction of Microsoft Office macros
 - User application hardening
 - Operating system patching
 - Restriction of administrative privileges
 - Regular backups
 - Multi-factor authentication
- Oversight of cyber security posture and trending for on-premise and cloud-based systems.



2.1 Summary of Features

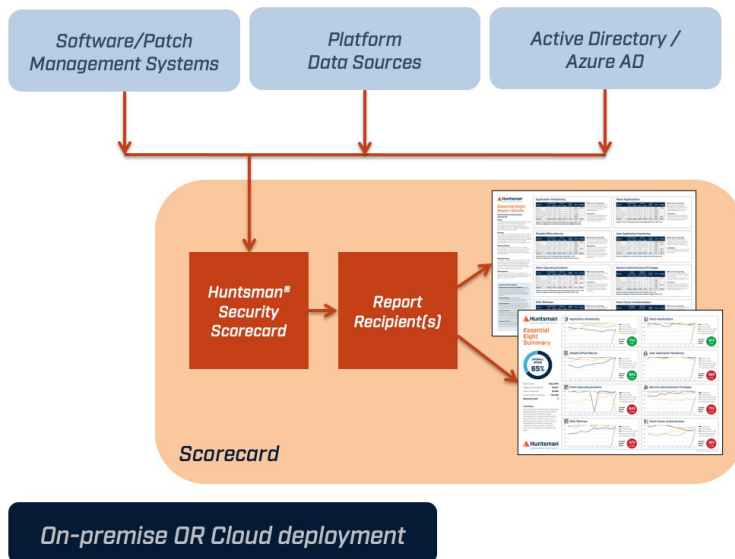
Based on independent research into major causes of cyber risk, the Huntsman Security Scorecard features:

- Continuous monitoring and quantitative analysis of cyber posture/residual risk
- Automated data gathering, audit and interrogation
- Scheduled reporting
- Executive-level single high-level report AND technical control status detail reports
- Minimal platform specs and deployment impact
- Low maintenance, autonomous operation
- Multi-tenant support for business units, networks or corporate entities
- Integrates with common system management solutions and platform types

2.2 Solution

Various deployment models are possible – within a cloud (IaaS or PaaS) environment, or alternatively as an “on-premise” solution (if required) or hybrid model to monitor both cloud and on-premise systems.

Operation is the remit of the internal security teams to minimise external reliance and safeguard any data/operational information. However, the solution has been developed to minimise hands-on manual operation, with reports being generated and despatched automatically to recipients.



2.3 Benefits

- Executive-level summary report on 8 cyber metrics/KPIs for business stakeholders
- Automated, objective audit and visibility of cyber security posture
- Zero operational overhead
- Individual control status reports for operational teams
- Trend reports and information on performance/effectiveness
- Cloud based or on-premise with minimal setup and on-boarding effort
- Low-cost subscription licence model
- Scalable to any network/cloud size or organisational structure
- Full customer control of all data and outputs

2.4 Information Assurance

The Scorecard solution is deployed on the customer's existing network/platforms or within a new or existing cloud IaaS or PaaS environment as a virtual machine appliance.

The data sources and API connections are established to the specific controls. If required, a subset of the available controls can be audited and monitored. An extensive audit trail of all user/analyst activity is retained.

All data storage of control audit/survey records is within the customer's own, existing storage estate.

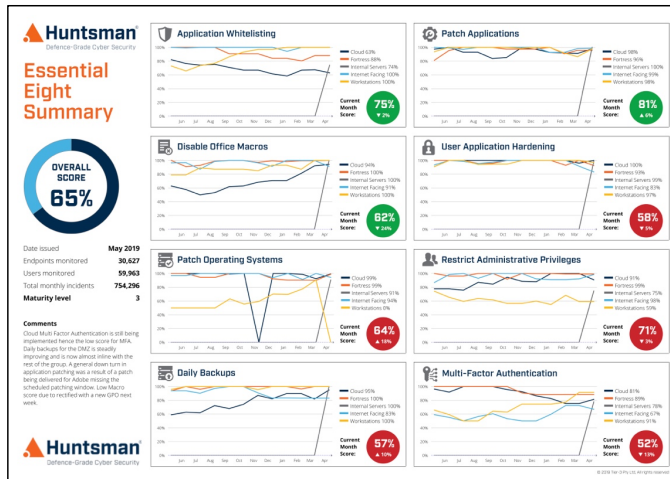
Huntsman Security solutions, **Enterprise SIEM** and **Essential 8 Scorecard** are deployed and accredited in environments at all security classifications.

SC and DV cleared engineers are available to install and configure the software. Huntsman Security engineering support is also available to assist with planning and implementation.

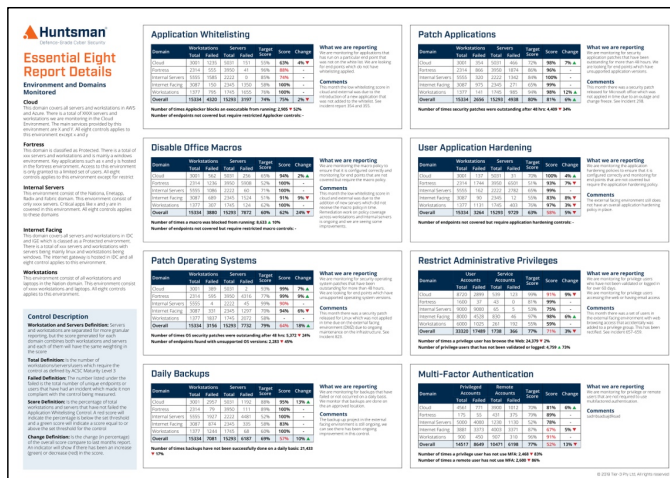
No customer organisation information/audit data/log records are held, managed or accessed by Huntsman Security.

3 Solution Outputs

Security teams can configure the transmission of reports automatically to key stakeholders:



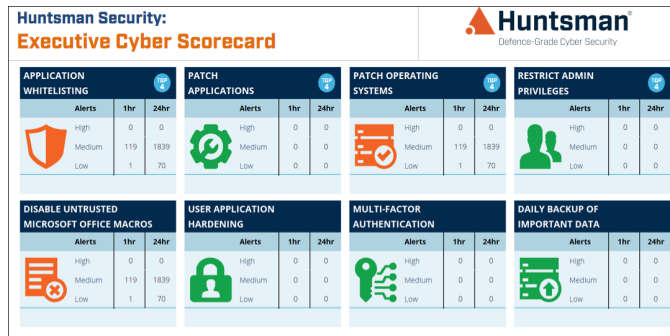
Security Scorecard with clear numeric performance metrics/KPIs for Executives



Detailed views for technical operations teams



Detail reports of issues for specific controls with trend information showing metrics over time.



On-screen summary display of control measures and issues.

4 Deployment, Configuration, Operation

The Huntsman Security Scorecard is a self-contained solution which is simple to deploy, configure and automatic in operation. Deployment time is minimised through the use of a pre-deployment action list. Huntsman Security engineers then undertake the initial activation so that a functioning reporting system is operational immediately.

Once installed and configured, scheduled reports will be sent to defined recipients automatically. Additionally, customers can interrogate the system to investigate cyber security issues identified.

4.1 Customer Pre-requisites

The Customer environment encompasses both the platform to operate the solution and the monitored users and systems, and is within the management of the Customer.

The ongoing operation and investigation processes are undertaken by the Customer's own security analysts/operations team.

To facilitate the solution activation the following activities need to be completed:

- A cloud hosted platform for the solution to be deployed to must be identified. Alternatively, on-premise virtual or physical installation is supported
- IP address information be made available for the solution platform
- Appropriate change controls for the installation of the solution, and any agents installed on Backup Servers where agent-based collection is appropriate
- Network connectivity between components must be facilitated (including network and host firewall rules)
- Access to, and details of, IT/management systems for data collection
- Definition and application of a Microsoft Group Policy to forward required events from servers and endpoints
- A technical point of contact to be nominated

A detailed checklist of actions and pre-requisites will be provided to facilitate the activation.

4.2 Backup and Disaster Recovery

All data and reports can be retained for compliance or backup purposes and stored on the Customer's existing storage systems. The Huntsman Security Scorecard configuration may also be included in these arrangements to provide a complete DR solution.

4.3 Deployment and on-boarding

The following activities will be undertaken during a 3-day activation process. In this list the elements that are the responsibility of Huntsman Security and the Customer are indicated.

Activity/Delivery	Huntsman	Customer
Completion of the pre-install information checklist	Receive	Complete
Platform and storage provisioning		Provide
Huntsman Security Scorecard on-boarding and activation	Provide	
Handover training	Deliver	Receive
Engineer solution support	Provide	

Activity/Delivery	Huntsman	Customer
Definition of reporting schedule and report recipients	Action	Inform
Extra support (see Rate Card) may be commissioned if required	Action	Request

4.4 Training

Operational training and skills transfer will be provided as part of the solution handover.

4.5 Operation / Service Management

The following operations will occur subject to access and availability and within the allocation of engineering days. In this list the elements that are the responsibility of Huntsman Security and the Customer are indicated.

Activity/Delivery	Huntsman	Customer
Scheduled reports automatically despatched to defined recipients	Configure	Receive
All operation/investigation/remediation/interaction undertaken by customer security personnel		Operate
9.00-5.30 (working day) support provided for faults	Provide	
Additional services available as required (see Rate Card)	Action	As required

Deployment and configuration services are included in the on-boarding - up to 3 days for Size bands 1 to 6 (See Pricing Document). Based on a single report/Domain. Additional services can be purchased if required. See pricing document.

"Additional services" include configuration changes and system check-ups.

4.6 Reporting

In this list the elements that are the responsibility of Huntsman Security and the Customer are indicated.

Activity/Delivery	Huntsman	Customer
Reports will be despatched by email automatically on a definable schedule (weekly/monthly) to agreed stakeholders	Configure	Receive
Ad hoc reports can be generated by the customer operators at any time		Configure
Hold/store customer data	No	Yes

No reports or data will be passed to, or held by, Huntsman Security.

4.7 Support and Service Levels

The table below shows the operations that are the responsibility of Huntsman Security and the Customer.

Activity/Delivery	Huntsman	Customer
9.00-5.30 (working day) support provided for faults	Provide	Receive
Investigation of any issues/reports will be fully under the control of the customer		Operate
Software and report updates	Provide	Action
Undertaking of routine platform and solution housekeeping	Define	Action

4.8 Long term data retention

- All data and reports will be held within Huntsman Security Scorecard in the Customer's own cloud or virtual environment
- Statistical summary data will be retained in the solution to provide long term trend analysis reports
- A data archive will be configured to store data older than a given number of days (by default 90 days). This data will be in a readable form and stored either on the Huntsman Security Scorecard platform or a customer owned/controlled storage area for long term retention and backup

4.9 Technical/Platform requirements

The Huntsman Security Scorecard requires the following for installation:

- 1 x Windows Server 2016 (or higher) virtual machine with:
 - 4 x 2.6GHz processors (or higher)
 - 32Gb RAM
 - 3-5Tb disk space

Archive storage for optional long-term retention of data and reports can be held on any existing storage system or file repository that is Microsoft SMB compatible

Access to Security Scorecard console is not required to receive reports but can be used for analysing the underlying report data. The console is installed on the Huntsman Security Scorecard platform and can optionally be installed on user desktops. The console runs on Windows or Linux and requires 600Mb of disk space and 1Gb RAM.

4.10 Customer responsibilities

Customer responsibilities are defined in the appropriate tables above. Huntsman Security will work with the customer to on-board the solution to facilitate and support the customer's own use and operation of the Scorecard.

Customer responsibilities include:

- Provision of required pre-install technical information
- Provision of a suitable platform environment for the Huntsman Security Scorecard
- Provision of information to support the on-boarding and configuration
- All routine operations of the Security Scorecard

4.11 Decommissioning and off-boarding

The decommissioning and off-boarding process for the Security Scorecard solution is handled by Huntsman Security with input from the customer. The nature of the solution makes cessation of the service straightforward.

The following steps will be performed by a Huntsman Security engineer on a day to be agreed:

- Data collection will be disabled
- The Huntsman Security Scorecard will be deactivated and deleted

4.12 Additional Services

Additional services can be specified/procured at any time in line with the Rate Card.

Service Type	Description
Health Check	Undertaken by an experienced Huntsman Security engineer a periodic health check ensures that system operation, housekeeping and data collection processes are optimised and running as expected and that any potential issues or environmental changes are identified

4.13 Service Constraints

The **Huntsman Security Software Licence** governs appropriate use of the intellectual property and confidentiality associated with the software.

The **Support & Maintenance Agreement** defines the support services available as part of this service.

4.14 Huntsman Security service portfolio

The following **optional** services and assistance are available on request as professional services; please refer to the **Rate Card**. These are in addition to the 3-day solution on-boarding.

Specialist Services	• Business analysis relating to the need for monitoring, security event and incident handling and escalation/management • Solution design • Transition management for security operations functions • User role definition and creation for operations teams / stakeholders
Service Integration and Management Services (SIAM)	• Enterprise security monitoring architecture • Project management during deployments • Service and systems integration • Software Support, Engineering and Helpdesk services
Information Management and Digital Continuity	• Log and event data archiving, long term retention and storage management • Security metrics, measurement and scorecards

5 Pricing, ordering, commercial and Invoicing

5.1 Pricing

See pricing document for details.

5.2 Flexibility

Huntsman Security's solution has been designed to accommodate customers with small or large environments.

5.3 Ordering

On receipt of an order Huntsman Security will provide a technical questionnaire to determine the architecture and capture key information to allow the solution to be provisioned.

A complete Call-Off Order Form signed by both the Customer and Huntsman Security is a prerequisite to progressing an order and scheduling the deployment.

5.4 Invoicing

Commissioning and set up will be invoiced on receipt of the order.

Ongoing subscription costs will be invoiced quarterly in advance.

5.5 Termination

Termination of the service requires 3 months notice. At the point of termination the remainder of the service period will be invoiced immediately.

Huntsman Security engineering will arrange a site visit to remove/delete the software/solution. See "Decommissioning" above.

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