



G-Cloud 15

Lot 3 – Additional Terms and Conditions

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1 G – Cloud 15 Terms and Conditions

1.1 Additional Terms and conditions

The following additional terms and conditions are applicable to this service.

Number	Title	Terms & Conditions
1	Relationship to CCS contracts	These service-specific terms apply in addition to the G-Cloud 15 Framework Agreement and Call-Off Contract. In the event of any conflict, the Framework Agreement and Call-Off Contract shall take precedence.
2	Service delivery basis	Services are delivered on a time and materials basis using the day rates published in the Digital Marketplace. Delivery priorities and scope are agreed with the Buyer at call-off. Any changes after call-off are subject to agreement between Buyer and Supplier as part of the Service.
3	Dependencies & Client responsibilities	Effective delivery depends on timely access to relevant documentation, stakeholders, and decision-makers. The Buyer remains responsible for all business, commercial, and technical decisions. The Supplier retains discretion over how services are delivered in line with agreed outcomes. The Supplier is responsible for determining the resources and approach used to deliver the services.
4	Security & clearance handling	Where services require access to sensitive environments, delivery is subject to Buyer approval and applicable security or clearance requirements. Any additional clearance requirements will be agreed at call-off.
5	Travel & expenses	Where on-site work is required, reasonable travel and subsistence costs may be charged where on-site delivery is agreed in advance, in line with Buyer policies.
6	Exit / Disengagement	On completion or termination of services, knowledge transfer and handover will be provided as agreed at call-off.