



G-Cloud 15

Lot 3 - Risk (RAID)
Management Service

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Invictus Innovations LTD

45 Albright Road, Oldbury, West Midlands, B68 9NQ

info@invictusinnovations.co.uk

www.invictusinnovations.co.uk

Risk (RAID) Management Service

Why Invictus Innovations

Invictus innovations delivery team possess extensive experience in managing both operational and delivery risks across public and private sectors. They adeptly apply PRAM alongside other recognised methodologies such as ITIL, Management of Risk (MoR), Managing Successful Programmes (MSP), and Agile Project Management, tailoring these strategies to the specific context of your projects, programmes and service areas.

Our team has experience delivering services within Official and higher-classified environments, supported by senior practitioners with appropriate security clearance experience where required. Any specific clearance requirements are agreed with the Buyer at call-off and remain subject to Buyer processes and approvals.

About our Service

Invictus innovations offers a comprehensive RAID (Risks, Assumptions, Issue and Dependency) Management service supporting cloud and non-cloud specific endeavours. Our team of experienced professionals will help you identify, assess, and manage risks across your service, projects, programmes, and portfolios (P3M). By leveraging established best practice like ITIL, APM's PRAM Guide and Institute of Risk Management (IRM), we ensure a clear understanding of potential threats and opportunities. We empower you to make informed, risk-based decisions, leading to successful project / programme and Service delivery.

Features

- RAID Oversight: Cloud-specific Risks, Assumptions, Issues, Dependencies management.
- Risk Workshops: Interactive sessions exploring threats, opportunities, stakeholder perspectives.
- Risk Analysis: Validate, verify, and assess maturity of risk estimates
- Critical Reviews: Regular reviews aligning issues and dependencies with strategy.
- Risk Strategy: Support creation of innovative risk management plans.
- Reporting Tools: Develop dashboards and reports for stakeholder risk visibility
- Quantitative Analysis: Monte Carlo-based QSRA/QCRA for risk forecasting.
- Knowledge Transfer: Risk mentoring and capability building for client teams.
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- Service Management: Integrate people, process, tech for risk response.

Benefits

- Risk Clarity: Validated risks enable better strategic decision-making

- Full Visibility: Clear view of all project uncertainties.
- Prioritised Response: Focus on high-impact, data-driven risk areas.
- Stakeholder Trust: Increased confidence through proactive risk management.
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- Process Maturity: Benchmarking supports continual improvement and assurance.
- Opportunity Gains: Identify and leverage risks to improve outcomes.
- Governance Strength: Engaged stakeholders with robust decision frameworks.
- Improved Assurance: Increased control through integrated risk oversight processes.
- Faster Delivery: Risks resolved earlier to accelerate programme outcomes.

When to use this service

When your organisation needs to identify and assess risks associated with transitioning to the Cloud or managing your project and / or programme, Invictus innovations LTD's "Project / Programme Risk (RAID) Management" service will help you. These may include operational risks related to data management, security, availability, or portability, as well as broader business or service risks. We offer the essential processes and tools to mitigate these threats and leverage opportunities, ensuring successful delivery of business benefits and effective management of complex programmes.

Delivery Approach

Our approach combines recognised methodologies with practical, hands-on experience. We engage directly with your team to ensure comprehensive coverage of all aspects of risk management, from initial assessment through ongoing monitoring and mitigation. We work collaboratively to ensure our strategies are integrated smoothly into your organisational processes, enhancing your capability to manage and mitigate risks effectively.

Risk Management process:

Our risk management process is based on APM PRAM framework as outlined below.

Identification and Analysis: We initiate the process by identifying potential risks through structured techniques such as brainstorming, interviews, and SWOT analysis. Each identified risk is then analysed to understand its nature, causes, and potential impacts.

Risk Evaluation: Using the PRAM risk matrix, we evaluate and prioritise risks based on their likelihood and potential impact, directing efforts towards the most critical risks.

Risk Planning and Control: For high-priority risks, we develop specific management plans which may involve risk avoidance, reduction, transfer, or acceptance, depending on the risk appetite and strategic goals of your organisation.

Implementation and Monitoring: Risk plans are implemented with monitoring controls to track the effectiveness of risk treatments. This phase includes regular reviews and updates to ensure that the risk management strategy remains relevant and effective.

By combining our expertise with the established framework of APM PRAM, Invictus Innovations ensures your cloud projects navigate potential challenges with confidence, maximising success and minimising risk exposure.

Deep Network

We aim to provide your needs using in house capability, there may be times where we need to reach into our deep network of expertise to support a niche set of skills, more accelerated requirement or larger team. In all instances where this is required, we will be fully transparent and ensure any external support is seamlessly integrated into our delivery team.

Our 5 Step Engagement Model - Requirement to Agreement

1. Requirement and Capability Alignment	We work with you to understand the requirement and agree the appropriate capability, experience and delivery level needed to achieve your outcomes.
2. Team Onboarding	Delivery is dependent on the capability and capacity agreed at the outset and during the engagement. Where constraints exist or requirements evolve, we work with the Buyer to review resourcing needs and, where appropriate, support the onboarding of additional or alternative practitioners aligned to the agreed scope and delivery timescales.
3. Delivery approach	Drawing on our experience, we help shape an appropriate delivery approach and, where beneficial, identify alternative options that may improve outcomes or reduce cost and risk.
4. Strategy, Scope and Outcome Definition	Drawing on our experience, we support the Buyer in shaping an appropriate delivery approach and, where beneficial, identifying alternative options that may reduce cost, risk, or complexity. This includes working with the Buyer to define scope, deliverables, timelines and quality criteria, while explicitly identifying constraints, assumptions and dependencies that may influence outcomes. This approach supports informed decision-making and sets realistic expectations aligned to agreed resourcing and conditions.

5. Engagement Review and Agreement

Depending on the maturity of the requirement, we support review and refinement of a draft Statement of Requirements (SOR) or Statement of Work (SOW), progressing to an agreed engagement at call-off.

We recognise that some Clients prefer full upfront definition before commencing work. Where appropriate, we can also adopt a pragmatic and iterative approach, refining scope and deliverables collaboratively as understanding develops.

Customer Responsibilities

1. Contracting and Invoicing	Engagements are confirmed through a call-off contract with an agreed Statement of Work (SOW) or Statement of Requirements (SOR) and associated purchase order. Standard payment terms are 30 calendar days or less.
2. Customer responsibilities	Delivery is dependent on timely access to agreed Client inputs, which may include stakeholder availability, documentation, systems access, onboarding requirements, equipment, and any applicable security or clearance approvals.

Note: Engagements may be delivered as discrete support activities or as part of a wider programme, depending on Buyer need and agreed scope.

Other Services

As well as the service offered in this document, we also offer a range of aligned services to your organisation and team, with skills to advise, deliver or support. Our services are scalable and can be tailored around your situation and can be found easily within the Lot 3 G-Cloud search¹ via our website www.invictusinnovations.co.uk or by contacting us directly at info@invictusinnovations.co.uk

If you need a group of specialists, delivery team or digital consultancy support, then please get in touch and we can discuss your needs and utilise capability-based pricing within our rate card.

¹ **Keywords to Search:** RAID, risk management, risk register, issue management, dependencies, assumptions, QSRA, QCRA, Monte Carlo, risk analysis, stakeholder assurance, cloud delivery, governance, programme risk, project controls, risk reporting, critical path, delivery assurance, digital transformation, risk frameworks