



Property Inspection & Operations Software

Service Definition

Property Inspect is a cloud-based platform for inspections, compliance, and maintenance across real estate, facilities, and asset portfolios.

We help public sector organisations and housing providers reduce risk and improve operational efficiency through digitised inspections, real-time reporting, and active audit trails. From HHSRS assessments to health & safety audits and repair workflows, Property Inspect supports safer, more transparent management of buildings and spaces.

Used in over 45 countries, our platform empowers property, facility, and asset managers to stay compliant, track issues, and prompt action across residential, commercial, healthcare, and public buildings.

Our vision: to make every building we live and work in compliant, transparent, and safe.

Why Property Inspect?

Property Inspect supports UK public sector authorities and housing providers in planning and executing cloud migrations with minimal risk and impact on service continuity.

Our team of experienced consultants guides you through every stage of the migration journey, from initial planning to final handover. Whether you're moving to the cloud for the first time or transitioning between existing cloud solutions, infrastructures, and services, our comprehensive expertise ensures a smooth transition.

Property Inspect packs a ton of value to increase productivity, reduce admin, aid compliance and safeguard your assets. From automating & scheduling of your tasks and admin, to conducting on-site inspections and producing professional reports, our software helps businesses manage their portfolio more effectively.

Features	Addons
Customisable templates	White Label Platform & Communications
Online report editing	White Label mobile apps
Offline report App	Third-party app integrations
Embedded photo & video	Custom Data Exports
Log follow-up actions	SMS notifications
Live calendars & diaries	Manual Transcription (Audio, Document)
Automated audit trails	Data Migration
Instant report delivery	Setup and Configuration
Live virtual inspections	

Use Cases

Company	Industry	Use Case	Objectives and Goals:
Jones Lang LaSalle (JLL)	Real Estate Services	6000+ commercial survey & valuation reports per annum Scope: Inspections for commercial real estate including lease advisory, rateable value, lettings, acquisition and industrial logistics	Standardising software across departments for streamlined operations Enhancing inspection efficiency and accuracy Fostering seamless collaboration among agency teams Ensuring scalability to accommodate future growth Simplifying data collection and reporting processes

Company	Industry	Use Case	Objectives and Goals:
Cushman & Wakefield	Asset Management	Managing 8000+ units, conducting 2500+ inspections per annum Scope: Extensive range of inspections covering Fire Risk, Investigation reports, EHS checklists and reports, HSSE/HSSEQ, Security checklists, Meridian Compliance, Health & Safety	Mobilisation of the software to their wider asset team Bring facilities services inhouse ACMS, CAFMs integration capabilities Meridian risk / compliance management reports Dublin Airport Expansion

Company	Industry	Use Case	Objectives and Goals:
Manchester City Council	Social Housing - Inspections & Housing Management, Homelessness Directorate	Managing 7000+ properties, conducting 10,000+ inspections per annum Scope: HHSRS, Void and Annual inspections, improvement notices	Digitisation of paper-based processes HHSRS and Void inspection reports Combat homelessness and provide long term housing Procure private housing Scalable solution

Company	Industry	Use Case	Objectives and Goals:
York City Council - YorHome	Social Housing	Managing 8000+ units, conducting 2500+ inspections per annum Scope: City of sanctuary government's resettlement scheme supporting short-term re-housing	A scalable solution to assist in improving housing standards Digital reports & workflows Managing property maintenance Ensuring landlord compliance Streamline the certification process

What are the benefits?

Streamlined Inspection Process:

Our software digitises and mobilises the inspection process, eliminating manual paperwork, streamlining operations from start to finish, and reducing errors and miscommunication.

Improved Accuracy and Consistency:

Predefined templates and checklists ensure consistent, accurate inspections, prompting comprehensive coverage and data recording, enhancing inspection quality.

Time and Cost Savings:

Automating tasks cuts time for inspectors and admin staff, enables faster inspections, and reduces costs associated with physical documents like printing and storage.

Enhanced Collaboration and Communication:

Real-time sharing of reports, photos, and notes between inspectors, managers, and stakeholders improves coordination, accountability, and decision-making.

Centralised Data Storage and Analysis:

A centralised database stores all inspection data, facilitating easy access, historical analysis, and comprehensive reporting, while an analytics dashboard identifies trends, aiding informed decision making.

Customisation and Scalability:

Our software is customisable to various inspection types, property standards, and customer needs, scaling seamlessly as your organisation grows.

Compliance and Risk Management:

Incorporating compliance checks ensures inspections adhere to legal and industry standards, mitigating risks and avoiding penalties.

Enhanced Customer Experience:

Efficient, standardised inspections and digital reports enhance customer satisfaction by reducing turnaround times and increasing transparency.

Streamlined Operational Processes:

Optimises housing operations with integrated management processes that enhance productivity and operational effectiveness.

Advanced Task Management:

Features automated task management that optimises productivity, resource allocation, and utilisation, facilitating more efficient operations.

Enhanced Accountability:

Ensures accountability through audited reporting and usage tracking, providing transparency and enhancing trust.

Personalised Service Delivery:

Offers personalised service options and configurability to meet diverse client needs and enhance satisfaction.

Environmental Impact Reduction:

Supports focused inspections and reduces travel, contributing to a lower carbon footprint.

Financial Management Support:

Aids financial teams with integrated tools for budgeting and forecasting on asset collections, enhancing financial planning and management.

On-Demand Analytics and Reporting:

Delivers accurate property tracking and reporting with on-demand analytics, enabling quick and informed decision-making based on real-time data insights.

Property Inspect integrates well with other software

Our open REST API allows any authenticated third party or software vendor to sync customer data.

The Property Inspect platform provides comprehensive API endpoints for posting and pulling data, as well as Webhooks for triggering events to your custom endpoint to update your own database.

As such, we have numerous integrations with property management CRMs and solution-based products, and customers can benefit from enhancing their existing software with the features provided by Property Inspect.

We integrate with known calendars, accounting software, property management software, document storage and more.

Use our RESTful Developer API to push, fetch and update data between Property Inspect and your own internal systems.

Learn more at <https://developer.propertyinspect.com>

Data & Security

At Property Inspect, we are committed to delivering a secure, resilient, and compliant service. Our platform is designed to meet the expectations of public sector organisations and large-scale enterprises managing sensitive data and complex property operations.

Hosting and Infrastructure

All Property Inspect services are hosted in the cloud with Amazon Web Services (AWS), the global leader in secure, scalable, and resilient infrastructure.

- Data centres are ISO 27001 certified
- Services are deployed across multiple availability zones for redundancy
- Maintained 99.97% uptime over the past 12 months

Security Benchmarks

Our cloud environments are continuously monitored and benchmarked against global security standards. Current AWS security assessments show:

100% compliance with:

- AWS Foundational Security Best Practices v1.0
- CIS AWS Foundations Benchmarks v1.2.0 and v1.4.0
- NIST SP 800-53 Revision 5

Certifications

Property Inspect and its parent organisation, Radweb Ltd, hold the following independently audited certifications:

- **Cyber Essentials Plus** – Assessed by IASME for the whole organisation
- **IASME Cyber Assurance** – Level 1 - Demonstrates governance and risk management compliance
- **SOC 2 Type I** – Final audit in progress; expected completion imminent. This certification validates our controls across Security, Availability, and Confidentiality for clients requiring U.S. or international assurance frameworks.

Penetration Testing

Property Inspect undergoes annual third-party penetration testing conducted by CREST-accredited assessors (PureCyber). The most recent engagement found:

- 0 critical or high-risk vulnerabilities

All findings are logged in a dedicated risk register, with prioritised remediation timeframes aligned to CVSSv3 scoring methodology.

Data Protection and Compliance

- Fully GDPR-compliant, with data processing aligned to UK, EU, U.S., and other regional regulations
- End-to-end audit trails and immutable logs for reporting, inspection, and maintenance records
- Secure user authentication with role-based access controls, data encryption (AES-256), and protected public links

About Us

Property Inspect is a UK-based technology company specialising in property operations, compliance, and inspection software.

Founded on the South Coast of England, our mission is to improve how buildings are managed, maintained, and made safe—across the public and private sectors. Our platform supports organisations managing anything from single sites to complex, distributed property portfolios.

We are more than a software provider. We are a partner in improving operational standards, compliance outcomes, and resident experiences.

Our solution is used by housing associations, local authorities, healthcare estates, commercial landlords, and contractors to streamline inspections, ensure audit readiness, and centralise property data in one secure platform.

With a team of engineers, strategists, and customer success specialists, we build tools that:

- Digitise repetitive, paper-based workflows
- Provide transparency across inspections, maintenance, and compliance
- Support ESG, safety, and asset management goals
- Offer full traceability for audit and reporting

Recognised by leading industry bodies and trusted by public sector organisations, we are proud to contribute to a safer, smarter built environment.

Contact Information

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