



Property Inspection & Operations Software

Pricing Document

Our pricing structure:

Property Inspect operates on a dynamic SaaS-based pricing model tailored to meet the diverse needs of our clients in the real estate industry. Our pricing structure* is designed to offer flexibility and scalability, ensuring that our services align seamlessly with the unique requirements of each user.

At Property Inspect, we understand that different clients have varying demands and budgets, which is why we offer monthly, annual and contract-based pricing options. This flexibility allows our clients to choose the pricing plan that best suits their preferences and financial considerations.

Contact information:

For any questions or further information please reach out to:

Property Inspect UK
sales@propertyinspect.uk
+44 (0) 3309 125 005

*Excludes VAT at the prevailing rate - 2026

Item	Description	Monthly	Annually
Enterprise Plan	Includes 25 admin/manage/inspector users *Includes 1500 properties/units	£449.00	£5,388.00
Additional Units	15p per additional property per month	£15 per 100 additional units	£180 per 100 additional units
Additional Users	£10 per additional user per month	£100 per 10 additional user	£1,200 per 10 additional user
Custom Template Design	Our onboarding teams will assist in template design, account set-up, and communication workflow(s) *Price includes up to 10 hours of custom work	£800.00	£800.00
White Label Platform	Custom branded dashboard, custom domain URL, custom branded emails *Required for SSO Authentication	£400.00	£4,800.00
White Label Mobile App	Custom App(s) in the Apple App Store and Google Play store	£200.00	£2,400.00
Training	Videos and support guides 20-45 minute user training/design sessions	From £400.00	From £400.00
Support	24 X 7 Chat -email support Phone support 9:00 AM - 5:30 PM PST M-F	Included	Included
Setup / Config	Subject to bespoke requirements	Refer to SFIA Rate Card	Refer to SFIA Rate Card
Custom API Integration	Subject to bespoke requirements API documentation available at https://developer.propertyinspect.com	Refer to SFIA Rate Card	Refer to SFIA Rate Card
Data Migration	Subject to the data volume and complexity	Refer to SFIA Rate Card	Refer to SFIA Rate Card

Support:

Property Inspect is supported round the clock by our UK and International teams, depending on your timezone and time of contact. We prioritise customer support requests above all else, and ensure issues are resolved timely and professionally, ideally within minutes. We also offer telephone and email support between the hours of 9:00am and 5:30pm PST time, out of hours on request.

Our online support portal (support.propertyinspect.com) provides detailed User Guides documenting how to use the system complete with screenshots and videos. Any new features introduced within Property Inspect can typically be turned off or opted out of.

Third party integrations:

Property Inspect provides a fully public, modern API for external developers to integrate with our software, and we integrate with a number of external services including other property management software. You can view details of current integrations at propertyinspect.com/integrations

If you're interested in utilising our API to post inspection appointments, automatically download reports or capture issues and follow-up actions, contact support to discuss your requirements or check out our API documentation at developer.propertyinspect.com.

Mobile / Tablet App:

The Property Inspect App is the field companion to the online/desktop portal.

This would most commonly be used by property managers / assessors in the field and does not require an Internet connection beyond initial fetching of the report list. Staff would login to the app and fetch their appointments, allowing them to visit the property and fill out or record the details as laid out in the report template, taking readings, photos/videos and signatures. These reports are then uploaded (synced) back to Property Inspect with embedded evidence once complete or when WIFI is available.

External Suppliers:

Within Property Inspect you can invite external suppliers to work within your account, either by issuing them with login details to a standard Team package member with basic permissions to see only what they're assigned, or by inviting and linking another Property Inspect account to assign inspections/services to, which they can then sub-assign and complete in their own account.

White label:

Property Inspect can be white labelled with your company logo and branding under your own domain name. We manage the database, hosting, security and platform, leaving you completely free to grant access to the system and manage the business.

The setup fee includes the purchase of an SSL for your selected domain name (i.e surveys.jll.com) if choosing the White Label plan, so reports can be delivered under your domain instead of Property Inspect.

Your Email settings can also be configured so that automated emails will come branded and from your own company inbox. You may also configure which emails you want to allow the system to send.

Hardware requirements:

The Property Inspect Dashboard runs on all major operating systems, PC, Mac and Linux, via a web browser. We recommend Chrome, Firefox or Safari browsers for the best experience.

As a result, the full platform also runs on any Smartphone or Tablet device via the browser – showing an adapted and compacted interface, which can be used in the field when an Internet connection is present.

Our App works on all up to date Android and iOS devices with and without an Internet connection. We recommend Android devices such as Samsung Galaxy Tab S series or larger smartphones for the best experience. Our favourite devices are Apple iPads and iPhones, the latest iPad is available from the Apple website.

A full list of recommended devices can be found here: [Recommended devices](#)

We provide several types of training programmes through Property Inspect. These range from learning how to produce professional property reports through to software/app training. Software training is entirely online through webcasts, video and online support documentation.

Training will cover the full web and mobile applications of Property Inspect, and include consultancy on how to best integrate with existing in-house systems and Workflows.

Onboarding Training:

Included in set-up fee Two Web-based training sessions will be included with your onboarding subscriptions (up to 10 people). Additional training sessions can be scheduled for £150.00 per session.

Security:

Property Inspect runs on an auto-scaling cloud infrastructure using Amazon AWS is located across multiple zones in the EU - Ireland. This includes attack prevention controls and strong security and permission controls, with infrastructure only accessible to the highest levels of staff within Property Inspect.

The engineering team has very strict systems to maintain 100% service availability and code integrity, with immediate alerts in the event of any single user error, so that we would likely know of an issue before the user is able to report it, and therefore will be addressed immediately.

All data is backed up regularly throughout the day with automatic minutely backups, hourly backups, 4 hourly backups and daily backups. Data security is fundamental and built into our core. Our complex network and database infrastructure gives us both a competitive edge and a seamless user experience. While our scalable cloud infrastructure is documented on the AWS website, the configurations and array of interconnected services provide us with additional resiliency that is unique to Property Inspect.

Amazon also provides an independent Government Secure Cloud that can provide your own dedicated infrastructure for extra security and your own standalone database. This additional infrastructure can be quoted upon request.