



The Lancaster Model (TLM)

Health Needs Assessments

Pricing

Pricing: The Lancaster Model (TLM)

TLM:

Health Needs Assessments

Patient facing forms

Clinical facing forms

Custom extensions

Workflow management

Operational dashboard

Cloud hosting

Support level

One time set-up fee

Annual Licence Fee

Additional Service Optimisation
Consultancy

S

Less than 20,000
population**



Silver

£20,000

£24,564

£24,000

M

20,001 - 50,000
population**



Silver

£40,000

£35,063

£24,000

L

50,001 - 80,000
populations**



Silver

£50,000

£54,900

£24,000

XL

80,001 + population***



Gold

£55,000

£58,206

£24,000

Additional Professional services

£1,000 per day (bulk discount available)

Additional Questionnaires

From £2,000 per year, per questionnaire

Integration

5% addition to annual licence fee per integration



Support Levels

Bronze

email support, submission stats, 8 hour service level agreement (SLA)

Silver

email and phone support, submission stats, 6 hour SLA

Gold

email and phone support, submission stats, 4 hour SLA
and form building advice

Platinum

24/7 emergency phone support, core hours email support,
submission stats and form building advice

Minimum contract term 12 months, all pricing is exclusive of VAT.

