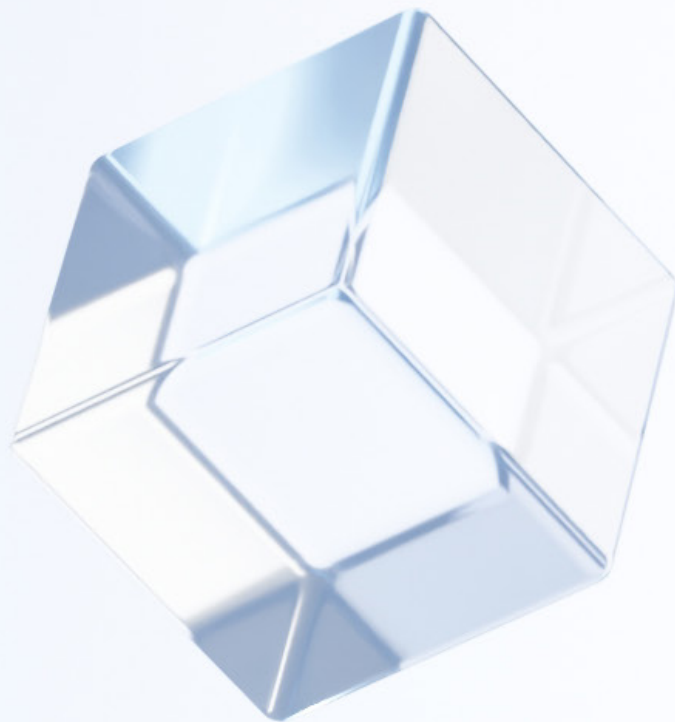


AireFrame HR

Low-code HR
Management platform

Service definition



Introduction

AireFrameHR is a low-code HR management platform for health and care and other organisations. It provides a fully digital staff record, automates core HR processes such as onboarding, appraisal and performance management, and delivers insight into workforce data while reducing administrative burden.

Overview

AireFrameHR is a comprehensive, digital HR solution built on Aire Innovate's AireBlocks low-code platform. The system provides a staff-centric, longitudinal HR record, supporting the full lifecycle of HR processes while enabling organisations to adapt workflows to their specific needs.

AireFrameHR allows organisations to manage onboarding, offboarding, performance reviews, 360 appraisals, and wellbeing management while giving staff secure access to relevant parts of their own record. The platform's flexible workflow and task management tools automate routine HR activities, freeing HR teams to focus on employee development and organisational priorities.

Organisational structures can be configured to reflect both physical and virtual hierarchies, with staff able to appear in multiple groups or teams. Role-based permissions ensure secure access for HR staff and management, while reporting dashboards provide aggregated and visual insights into workforce data, such as headcount, demographics, and performance metrics.

The low-code architecture enables rapid configuration, extension, and iteration, allowing organisations to tailor the system to evolving HR processes and local requirements. Integration with third-party systems, such as DBS checks or other workforce management tools, ensures seamless interoperability and data consistency.

Key Features

- Staff-centric, auditable HR record capturing onboarding, performance, and wellbeing data
- Support for onboarding, offboarding, 360 appraisals, performance management, and wellbeing workflows
- Secure staff access to view or complete forms feeding into their record
- Configurable workflows, task management, and automation to streamline HR processes
- Flexible organisational structure and role-based access controls
- Reporting dashboards and aggregate visualisations of workforce metrics
- Integration with third-party HR and compliance systems
- Low-code customisation for evolving organisational needs

Benefits

- Reduces administrative burden through automation
- Provides a holistic, longitudinal HR record for all staff
- Customisable to local practices and organisational structures
- Improves workforce insight and decision-making through reporting dashboards
- Scalable and adaptable for future HR requirements

Implementation

Managing change and requirements

Our first priority is to gather a comprehensive understanding of your organisation's requirements. Our team will be fully accessible and in regular contact with stakeholders across the organisation to meet the developing health and care needs and AireFrame HR requirements.

Depending on the scale of the implementation we can support/complement internal resources with our own business analysts, project managers and software engineers.

At the start of the project, we will work with key stakeholders from the organisation to discuss the flexible deployment options and ensure we have captured the requirements.

Wherever possible, we use an agile methodology and encourage our customers to work to a proof of concept, minimum viable product and refine as further detail becomes available.

Training

Our training can cover a number of elements of the deployment of AireFrame HR from the business process considerations for the deployment through, design requirements, through to maintenance and operation of the solution.

The aim of the training is to ensure that where a customer requires training in any of these items they understand how the solution can be utilised to meet their workflow and pathway requirements.

End user training is rarely needed as the resulting solutions are easy to use and very intuitive by nature. However we can support any training that is required. For example, where complex forms need training support to be given locally.

Hosting and technical requirements

AireFrame HR is delivered as a fully hosted solution through our trusted partner, AWS, providing the highest levels of security and compliance. The platform is browser-based and accessible via any modern browser, including Chrome, Edge, Safari, and Firefox, without the need for additional extensions.

In line with our open platform policy, AireFrame HR includes open APIs, allowing integration with a wide range of other systems and solutions. This flexibility ensures that clients can connect AireBlocks with existing technology and adapt it to meet evolving local requirements.

Support

Aire Innovate provides comprehensive technical support for AireFrame HR following implementation. Our support team is available between 8:30am and 5:30pm, reachable by telephone or email. All support requests are logged and tracked through our JIRA-driven support desk, ensuring timely updates and resolution in line with agreed service level agreements.

Our approach is underpinned by a continuous improvement ethos, with AireFrame HR regularly updated to meet evolving requirements and to reflect new needs identified by clients. In addition to technical support, we offer dedicated account management to review system performance, discuss new features, and explore opportunities to extend the use of the platform, ensuring clients can make the most of AireFrame HR over time.

About us

Aire Innovate was founded to transform digital innovation in health and care. Drawing on the expertise of our sister company, **Aire Logic**, which has delivered over 1,000 IT projects across national programmes, regional initiatives, ad hoc innovations, and pro bono work, we bring deep knowledge of healthcare systems and digital transformation.

Our low-code platform, **AireBlocks**, allows teams to build, connect, and adapt solutions precisely to their needs. Unlike off-the-shelf software, it supports rapid innovation, flexible scaling across regions, and local configuration, enabling organisations to respond quickly to changing clinical, operational, and regulatory requirements.

Mission & Vision

We empower health and care teams to take control of digital transformation, turning plans into reality, accelerating innovation, and improving outcomes for patients and staff.

Values & Expertise

We focus on meaningful impact, supporting our people, and delivering trusted, reliable solutions. AireBlocks combines secure system integration, tailored workflows, and robust governance to deliver high-quality, scalable healthcare solutions efficiently.