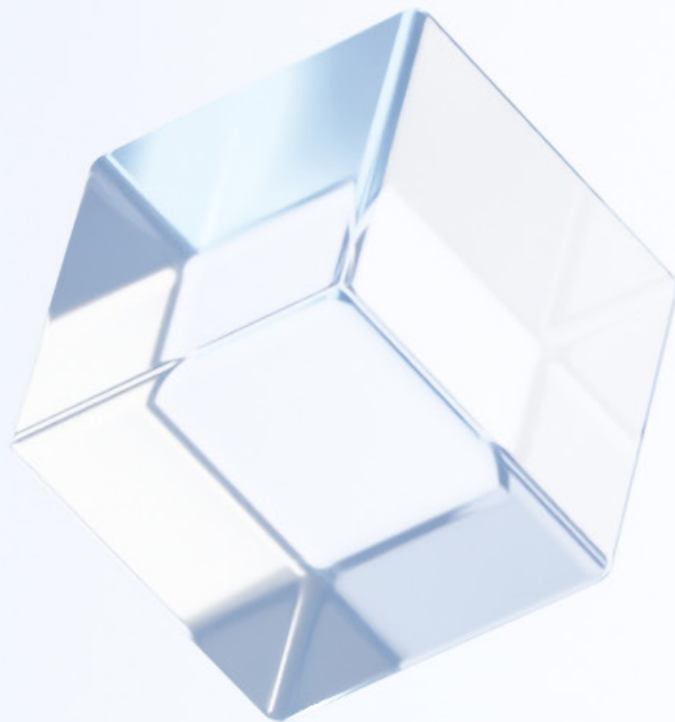


AireFrame PMO

Cloud-based programme
and project management
platform

Service definition



Introduction

AireFrame PMO is a cloud-based programme and project management platform that provides visibility, oversight, and control across organisational portfolios. It streamlines project planning, monitoring, reporting, risk management, and collaboration, helping organisations optimise resources, improve efficiency, and reduce project risk.

Overview

AireFrame PMO is a flexible, cloud-based programme and project management solution built on Aire Innovate's AireBlocks low-code platform. It enables organisations to plan, execute, monitor, and report on multiple projects and programmes from a single interface, improving oversight, communication, and decision-making across the portfolio.

The platform supports project planning with task management, timeline visualisation, milestone tracking, and resource allocation. Risks and issues can be captured, monitored, and escalated through configurable workflows, ensuring proactive management and mitigation. Portfolio management tools allow organisations to prioritise initiatives and align projects with strategic goals, while customisable reporting and analytics provide insights at both project and programme levels.

Collaboration is facilitated through document management, messaging, and integration with email and calendar applications, enabling stakeholders to share information in real time and reduce reliance on complex spreadsheets. The platform can integrate with existing systems via APIs, pulling in data to populate dashboards and widgets, while low-code configuration allows workflows, alerts, and reports to be tailored to organisational needs.

Key Features

- **Project Planning:** Timeline charts, task management, milestone tracking
- **Portfolio Management:** Project prioritisation, resource allocation, risk assessment
- **Reporting and Analytics:** Custom reports, real-time performance dashboards, forecasting tools
- **Collaboration:** Document management, messaging, discussion forums, email and calendar integration
- **Alerts and Notifications:** Configurable project alerts and escalations
- **Customer Feedback:** Capture end-to-end project health checks

Key Benefits

- Provides up-to-date visibility of all projects and programmes via dashboards
- Supports efficient reporting and management oversight
- Improves collaboration across teams and departments
- Reduces project risk and prevents initiatives from going off-track
- Minimises errors and dependencies associated with complex spreadsheets
- Enables better strategic decision-making through portfolio analysis and analytics

Implementation

Managing change and requirements

Our first priority is to gather a comprehensive understanding of your organisation's requirements. Our team will be fully accessible and in regular contact with stakeholders across the organisation to meet the developing health and care needs and AireFrame PMO requirements.

Depending on the scale of the implementation we can support/complement internal resources with our own business analysts, project managers and software engineers.

At the start of the project, we will work with key stakeholders from the organisation to discuss the flexible deployment options and ensure we have captured the requirements.

Wherever possible, we use an agile methodology and encourage our customers to work to a proof of concept, minimum viable product and refine as further detail becomes available.

Training

Our training can cover a number of elements of the deployment of AireFrame PMO from the business process considerations for the deployment through, design requirements, through to maintenance and operation of the solution.

The aim of the training is to ensure that where a customer requires training in any of these items they understand how the solution can be utilised to meet their workflow and pathway requirements.

End user training is rarely needed as the resulting solutions are easy to use and very intuitive by nature. However we can support any training that is required. For example, where complex forms need training support to be given locally.

Hosting and technical requirements

AireFrame PMO is delivered as a fully hosted solution through our trusted partner, AWS, providing the highest levels of security and compliance. The platform is browser-based and accessible via any modern browser, including Chrome, Edge, Safari, and Firefox, without the need for additional extensions.

In line with our open platform policy, AireFrame PMO includes open APIs, allowing integration with a wide range of other systems and solutions. This flexibility ensures that clients can connect AireBlocks with existing technology and adapt it to meet evolving local requirements.

Support

Aire Innovate provides comprehensive technical support for AireFrame PMO following implementation. Our support team is available between 8:30am and 5:30pm, reachable by telephone or email. All support requests are logged and tracked through our JIRA-driven support desk, ensuring timely updates and resolution in line with agreed service level agreements.

Our approach is underpinned by a continuous improvement ethos, with AireFrame PMO regularly updated to meet evolving requirements and to reflect new needs identified by clients. In addition to technical support, we offer dedicated account management to review system performance, discuss new features, and explore opportunities to extend the use of the platform, ensuring clients can make the most of AireFrame PMO over time.

About us

Aire Innovate was founded to transform digital innovation in health and care. Drawing on the expertise of our sister company, **Aire Logic**, which has delivered over 1,000 IT projects across national programmes, regional initiatives, ad hoc innovations, and pro bono work, we bring deep knowledge of healthcare systems and digital transformation.

Our low-code platform, **AireBlocks**, allows teams to build, connect, and adapt solutions precisely to their needs. Unlike off-the-shelf software, it supports rapid innovation, flexible scaling across regions, and local configuration, enabling organisations to respond quickly to changing clinical, operational, and regulatory requirements.

Mission & Vision

We empower health and care teams to take control of digital transformation, turning plans into reality, accelerating innovation, and improving outcomes for patients and staff.

Values & Expertise

We focus on meaningful impact, supporting our people, and delivering trusted, reliable solutions. AireBlocks combines secure system integration, tailored workflows, and robust governance to deliver high-quality, scalable healthcare solutions efficiently.