

brace digital

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Pricing Document

1. Daily Rates

For simplicity, our standard day rate charged for all projects (regardless of the make up of the project team) is £750 + VAT per day. All projects include a dedicated Client Services Manager and a dedicated Technical Lead, also charged at this rate.

2. Onboarding

To assist any new clients with Umbraco CMS website support and cloud hosting services, we firstly need to carry out an onboarding exercise. This is where the project team would familiarise themselves with the website, its code and its functionality, along with the hosting environment and deployment processes before the project work begins.

Following the relevant access being provided, typically the project team would set the website up locally and review the source code and functionality of the website. A call would be scheduled with the website editors to talk through any questions the project team has from the onboarding, as well as learn of any issues or considerations from the client. An understanding of the current hosting environment and deployment process would be gained during onboarding.

Onboarding is charged at our standard day rate of £750 + VAT per day.

3. Umbraco CMS Website Support and Maintenance

Our Umbraco CMS website support and maintenance package is based on a monthly retainer agreement between Brace Digital and the client. Further information on how this process works is detailed in our service definition document. All days purchased are at our standard day rate of £750 + VAT.

4. Cloud Hosting Services

As an agency we are able to provide cloud migration planning, migration and set up, training and ongoing support / administration. Other services include load balancing, CDNs, firewalls, DDoS protection, disaster recovery, infrastructure and security services - all charged at our standard day rate of £750 + VAT per day.

Depending on the chosen cloud hosting solution, the monthly cost for hosting typically depends on usage which would be a direct account between the software provider and the client. Any time required for Brace Digital to administer the account would be at our standard day rate, typically on a retainer basis.

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