

Terms and Conditions: Solution Architecture Consultancy

1. Definitions and Service Scope

1.1. **"The Service"** refers to the Solution Architecture Consultancy as described in the **SCL Service Definition Document**.

1.2. **Advisory Nature:** This is a professional **consultancy and advisory service only**.

1.3. **Exclusions:** **SCL** does not provide, and is not liable for, hands-on **DevOps engineering**, migration script authoring, **application coding**, or system configuration. All deliverables are limited to architectural designs, strategies, blueprints, and advisory reports.

2. Service Delivery and SFIA Rates

2.1. Services are provided on a **Time and Materials (T&M)** or **Fixed Price** basis, as specified in the [G-Cloud Order Form](#).

2.2. All day rates are based on the **SCL SFIA Rate Card** submitted for G-Cloud 15.

2.3. Standard working hours are 09:00–17:30, Monday to Friday (excluding UK Bank Holidays).

3. Security Clearance and Vetting

3.1. **Standard Clearance:** **SCL** confirms that consultants assigned to this service are to be **SC Cleared** as standard.

3.2. **Sponsorship:** Where higher-level clearances (e.g., **SC/ DV**) or specific departmental vetting is required (e.g., for **Defence & Mission Support**), the **Buyer is responsible for all sponsorship, administration, and associated costs**.



3.3. **Delays:** **SCL** shall not be liable for project delays, missed milestones, or additional costs incurred due to the duration of the United Kingdom Security Vetting (UKSV) process.

4. Buyer Responsibilities

4.1. **Access:** The Buyer must provide **SCL** with timely access to internal stakeholders, asset registers, network diagrams, and functional requirements across the specified business capabilities (e.g., HR, Finance, Defence Logistics).

4.2. **Product Owner:** The Buyer must appoint a dedicated Project Sponsor/Product Owner to oversee the architectural design and sign off on deliverables.

4.3. **Information Accuracy:** **SCL** is not responsible for architectural failures resulting from inaccurate or incomplete Buyer data or functional requirements.

5. Intellectual Property Rights (IPR)

5.1. **Foreground IPR:** All High-Level Designs (HLD), Low-Level Designs and architectural blueprints created specifically for the Buyer shall vest in the Buyer upon full payment.

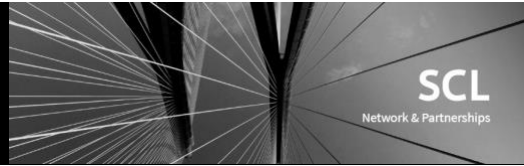
5.2. **Background IPR:** **SCL** retains all rights to its proprietary templates, methodology, and capability mapping frameworks used during service delivery.

6. Data Protection and Security

6.1. Both parties shall comply with the UK Data Protection Act 2018 and UK GDPR.

6.2. Solution designs will adhere to the NCSC 14 Cloud Security Principles.

7. Social Value Commitment



7.1. **SCL** shall fulfill its Social Value (PPN 06/20) commitment by hiring **one Level 4 Solution Architecture or Data Apprentice per £500,000 of cumulative contract value**.

8. Limitation of Liability

8.1. **SCL's** liability is limited to the value of the professional advice and architectural artifacts provided.

8.2. **Operational Performance:** **SCL** accepts no liability for the operational performance, uptime, or security of cloud environments or third-party software (e.g., AWS, Azure, GCP, Oracle, Microsoft, Snowflake, ServiceNow, IBM or Specific Market Equivalents – note that this list is not exhaustive only exemplary) once the Buyer or their engineering partner implements the designs.

