

These **Terms and Conditions** supplement the G-Cloud 15 Framework Agreement and the Call-Off Contract for the parameters of the **Enterprise Architecture Consultancy Service**.

1. Service Scope and Implementation Boundary

1.1. The Service is **advisory and design-led**. As per the Service Definition Document, all deliverables (e.g., Target Operating Models, Roadmaps) are blueprints for implementation.

1.2. **Engineering Exclusions**: This contract does not include hands-on DevOps, software engineering, or "coding" for cloud environments. Such activities must be procured under a separate work package.

1.3. **Tooling**: The Buyer is responsible for providing licenses for EA software (e.g., Ardoq or Orbus Software or Equivalent).

2. Buyer Responsibilities & Dependencies

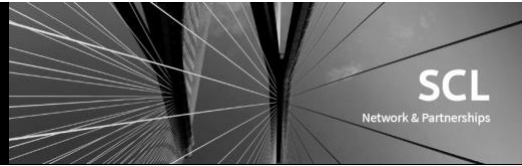
2.1. **Documentation**: The Buyer must provide all current-state network, application, and data diagrams within **10 working days** of the project start date.

2.2. **Stakeholder Access**: The Buyer must ensure the availability of Subject Matter Experts (SMEs) and senior leadership for scheduled discovery workshops.

2.3. **Accountability**: Final architectural sign-off and risk acceptance remain the sole responsibility of the Buyer's **Internal Design Authority (IDA)**.

3. Security and Vetting

3.1. **Classifications**: Services involving data at "**Above Official**" or "**Secret**" classifications are subject to the Buyer providing relevant secure access and



environment permissions as a prerequisite.

3.2. **Vetting Sponsorship:** Where site-specific or project-specific National Security Vetting (**SC/DV**) is required, the Buyer must act as the sponsoring body.

3.3. **Compliance:** All designs will align with NCSC Cloud Security Principles.

4. Financial Terms

4.1. **SFIA Rates:** Professional fees are calculated based on the SFIA 8 Framework rate card as submitted in the digital marketplace.

4.2. **Volume Discounts:** Contracts exceeding **£500k** are eligible for bespoke discounted bundles, to be agreed upon at the Call-Off stage.

4.3. **Expenses:** Rates exclude VAT and travel/subsistence for onsite work outside the M25, which will be recharged at cost in line with the Buyer's expenses policy.

5. Social Value and Sustainability

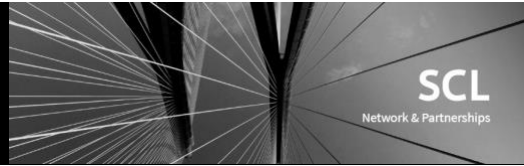
5.1. **Apprenticeship Commitment:** For every £500k of contract value, the Provider will mentor one **Level 7 Apprentice**. The Buyer agrees to allow this apprentice to be embedded within the project team for training purposes.

5.2. **GreenOps:** The Provider will apply "Green by Design" principles to support the Greening Government Commitments (GGC).

6. Performance and Resource Guarantees

6.1. **Resource Isolation:** To prevent "noisy neighbour" effects on service quality, the Provider guarantees that assigned consultants are dedicated to the Buyer's project and will not be diverted to other clients during active work packages unless agreed.

6.2. **Mobilisation:** A standard **2-week rapid mobilisation phase** applies to all new engagements.



7. Intellectual Property & Offboarding

7.1. **Transfer of Knowledge:** Upon termination or expiry, all architectural repositories and decision logs created specifically for the Buyer will be handed over in native formats.

7.2. **Data Deletion:** Following the Security Classification Policy, the Provider will purge all Buyer-sensitive data from its systems within 30 days of contract conclusion.

