

SERVICE DEFINITION DOCUMENT

G-Cloud Framework

1. Service Name

Strategy, Transformation and Assurance

2. Service Provider

Strat-edgy LLP

Strat-edgy LLP is a specialist management consultancy company providing strategic advisory and transformation services to public and private sector organisations worldwide.

3. Service Overview

Strat-edgy LLP advises and supports public and private sector organisations around the world, developing strategies, transforming businesses, and providing assurance. We are widely experienced in offering business advice related to real estate technologies and the hosting solutions needed to support such a technology landscape.

Our consultancy services bridge the gap between strategic vision and practical implementation, ensuring that organisations achieve sustainable transformation and derive maximum value from their investments in technology and change initiatives.

4. Service Categories

This service is classified under the following G-Cloud service categories:

Cloud Support Services
Cloud Migration Planning
Capability Analysis
Enterprise Architecture
Cloud Gap Assessment
Architecture Options Analysis
Delivery Road-mapping

5. Service Features

Our Strategy, Transformation and Assurance service encompasses the following key features:

5.1 Real Estate Technology Strategies

Development of comprehensive technology strategies tailored to real estate organisations, including digital transformation roadmaps, system selection frameworks, and technology governance models.

5.2 Real Estate Technology Transformation

End-to-end transformation services for real estate technology environments, including system implementation support, change management, and benefits realisation tracking.

5.3 Real Estate Technology Assurance

Independent assurance of technology programmes and solutions, including health checks, risk assessments, and compliance reviews for real estate technology investments.

5.4 Business Strategies

Strategic advisory services covering business model development, operational strategy, and organisational design to support effective delivery of public and private sector objectives.

5.5 Business Transformation

Holistic transformation support including process re-engineering, operating model design, and implementation of organisational change initiatives.

5.6 Business Assurance

Independent review and assurance services for business transformation programmes, providing objective assessment of progress, risks, and value delivery.

5.7 System Specification, Selection and Deployment

Expert support for the full lifecycle of system procurement, from requirements definition and vendor selection through to deployment planning and go-live support.

5.8 Data Analytics

Data strategy development, analytics capability building, and insights generation to support evidence-based decision making and performance management.

5.9 System Change and Adoption Management

Comprehensive change management services to drive user adoption of new systems and processes, including stakeholder engagement, training design, and benefits tracking.

5.10 Client-side Programme Management

Experienced programme and project management support acting on behalf of clients to ensure successful delivery of complex, multi-workstream initiatives.

6. Service Benefits

Organisations engaging Strat-edgy LLP for Strategy, Transformation and Assurance services will benefit from:

Benefit Category	Description
Practical Solutions	Develop practical and creative solutions that can be implemented in real-world environments
Co-design Approach	Co-design strategic solutions with clients, ensuring ownership and alignment with organisational objectives
Value Maximisation	Ensure services deliver maximum value and lasting impact through rigorous benefits tracking
Partner-led Delivery	Partner-led engagement model with strong teams hand-picked for their relevant expertise
Multidisciplinary Teams	Work in multidisciplinary combined teams that bring together diverse skills and perspectives
Tailored Approach	Tailor our approach to each client's unique requirements and organisational context
Sustainable Impact	Co-create sustainable strategies that make a real difference beyond the engagement period
Cross-domain Fluency	Fluent in business, estates and technology - bridging traditional silos
Stakeholder Engagement	Stakeholder engagement skills to help foster buy-in and ownership at all levels
End-to-End Support	Support from strategic design through to benefits realisation and embedding change

7. Service Delivery Model

7.1 Delivery Locations

Services are delivered flexibly according to client requirements and may include on-site delivery at client premises, remote delivery via secure collaboration platforms, or hybrid models combining both approaches.

7.2 Engagement Models

Strat-edgy LLP offers flexible engagement models to suit different client needs, including project-based assignments, retained advisory services, and embedded consultant placements. All engagements are scoped collaboratively to ensure alignment with client objectives and constraints.

7.3 Resource Allocation

Our partner-led model ensures that senior expertise is committed throughout engagements. We hand-pick teams based on relevant experience and ensure appropriate supervision and quality assurance at all stages of delivery.

8. Pricing Information

Pricing for Strategy, Transformation and Assurance services is provided on a time and materials basis, with day rates varying according to the seniority and specialism of consultants deployed.

Detailed pricing schedules are provided as part of the commercial section of this G-Cloud submission. All pricing is exclusive of VAT. Volume discounts and framework pricing may be available for long-term or high-value engagements.

Expenses are recharged at cost where agreed in advance.

9. Service Management

9.1 Quality Assurance

All work is subject to internal quality assurance processes including peer review, partner oversight, and formal quality gates at key milestones. We maintain professional indemnity insurance and adhere to recognised professional standards.

9.2 Communication and Reporting

Regular progress reporting is provided in formats agreed with each client. We establish clear communication protocols at the outset of each engagement and maintain transparency throughout delivery.

9.3 Issue Escalation

Clear escalation routes are established for each engagement. Issues are managed proactively with appropriate escalation to partner level as required to ensure swift resolution.

10. Security and Compliance

Strat-edgy LLP maintains robust information security practices and complies with relevant data protection legislation including UK GDPR. All consultants are security-cleared as appropriate to client requirements and sign confidentiality agreements.

We implement secure handling procedures for all client information and maintain appropriate technical and organisational measures to protect data throughout the engagement lifecycle.

Where engagements involve access to government systems or sensitive information, we work with clients to meet specific security requirements including baseline personnel security standard checks or higher levels of clearance as needed.

11. Terms and Conditions

This service is provided subject to the Terms and Conditions set out in the separate Terms and Conditions document submitted as part of this G-Cloud application.

The Terms and Conditions document should be read in conjunction with this Service Definition Document and together they form the basis of the contractual relationship for services procured via G-Cloud.

12. Contact Information

For further information about this service or to discuss specific requirements, please contact: Andrew Carey (a.carey@strat-edgy.com)

Document Control

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