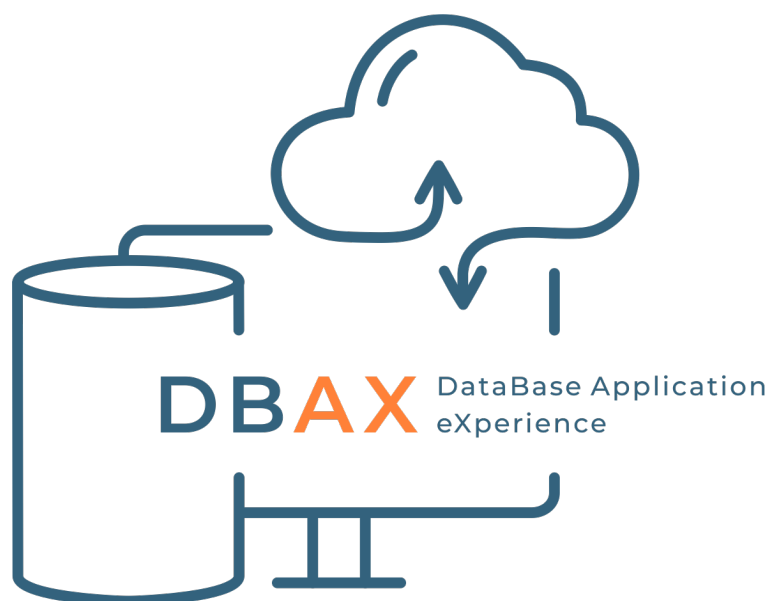


Terms and Conditions

DBAX LTD

ILIA.RYZHKOV@DBAX.CO.UK



1. Scope

These Terms apply to the provision of operational support services as agreed between the Supplier and the Buyer at call-off. The specific scope, duration, and pricing of services will be set out in the applicable Order Form.

2. Service delivery

Services will be delivered with reasonable skill and care in accordance with the agreed scope. Delivery may involve coordination with the Buyer and relevant third-party suppliers where required.

3. Buyer responsibilities

The Buyer is responsible for providing timely access to systems, information, and personnel reasonably required for service delivery.

4. Charges and payment

Charges and payment terms are as set out in the applicable Order Form and framework pricing. Invoices will be issued in accordance with those terms.

5. Confidentiality and data protection

Each party shall keep confidential information confidential and comply with applicable data protection legislation, including UK GDPR, where relevant.

6. Intellectual property

Intellectual property rights are dealt with in the applicable Call-Off Contract or Order Form. No additional rights are granted by these Terms.

7. Liability

Liability is subject to and governed by the G-Cloud Framework Agreement and the applicable Call-Off Contract.

8. Termination

Either party may terminate the services in accordance with the termination provisions of the applicable Call-Off Contract.

9. Precedence

In the event of any conflict, the G-Cloud Framework Agreement and the applicable Call-Off Contract shall take precedence over these Terms.

10. Governing law

These Terms are governed by the laws of England and Wales.