

Upskill & Reskill cyber training

Service overview

CAPSLOCK's Upskill and Reskill cyber training services enhance and expand cyber security capability within public sector organisations. The service supports secure operation, management, and governance of cloud services by equipping staff with practical, role-aligned cyber skills.

Training is designed to reduce organisational cyber risk, improve operational readiness, and build sustainable internal capability across a wide range of cloud and cyber functions.

Service description

CAPSLOCK delivers structured, practical training programmes suitable for both existing staff and those transitioning into cyber roles. Training is scenario-based and aligned to real operational environments faced across government, healthcare, local authorities, and regulated bodies.

Each programme is modular, flexible, and role-aligned, supporting capability uplift across technical, non-technical, and leadership roles.

Training methodology

- Instructor-led live sessions delivered remotely or hybrid.
- Practical scenario-based exercises simulating common cloud and cyber events.
- Training accredited by CII Sec and UK Cyber Council.
- Hands-on labs, assessments, and guided walkthroughs.
- Alignment to **NCSC** (National Cyber Security Centre) guidance, **NIST NICE** (National Initiative for Cybersecurity Education National Institute of Standards and Technology) framework, and **CAF** (Cyber Assessment Framework) principle, where applicable.
- Evidence-based learning (e.g., documented exercises, assessments, reflective logs).

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Upskill training (capability enhancement)

Upskill pathways develop the cyber understanding and behaviours of staff who regularly interact with cloud services.

Audience

Training supports a wide range of public sector roles, including:

- Non-technical staff
- Technical specialists
- Managers and leaders
- Teams with defined cloud-security responsibilities

Training areas

Training focuses on building practical, security skills across key areas of behaviour, risk awareness, and operational readiness, including:

- Secure cloud usage & access control
- Data protection and information handling
- Incident recognition and reporting
- Reducing human-related cyber risk
- Role-specific security responsibility

Reskill programmes (workforce transition)

Reskill programmes support individuals transitioning into cyber security roles through structured learning pathways, assessment, and practical application.

Reskilling supports:

- Workforce transformation initiatives
- Redeployment and internal mobility
- Long-term capability building

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What the service provides

Core service elements

- Skills baseline and gap analysis
- Role-aligned learning pathways
- Scenario-based cyber training
- Progress tracking and assessment
- Completion certification

Buyer outcomes

Reduced human-related cyber risk and improved confidence

Improved diversity within cyber workforce

Increased internal cyber capability

Reduced reliance on external suppliers

Improved audit and compliance readiness

Strategic workforce transformation and redeployment

Delivery model

- Remote, on-site or hybrid delivery
- Flexible duration (single sessions to multi-month programmes)
- Scalable across teams or departments

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Security and assurance

**ISO/IEC
27001:2022**

**Cyber
Essentials Plus**

**UK GDPR
Compliant**

**No access to
live customer
systems**

Suitable for

- Organisations adopting or expanding cloud services
- Workforce transformation programmes
- Cyber risk reduction initiatives
- Compliance and assurance improvement