

Digital Transformation Consultancy Services

Overview

We provide a range of tools, techniques, and methodologies to support organisations in their digital transformation journey. Our goal is to help organisations deliver a step change in their ability to design and deliver digital services, improve business processes, and implement new technologies and digital capabilities.

Service Features

- Capability mapping to identify patterns and digital opportunities
- Expertise in capability and value mapping
- Significant understanding and experience of enterprise technology
- 100% vendor-neutral with no commercial ties
- Focus on business objectives, not just technology needs
- Bespoke approach tailored to organisational context, appetite, and capacity for change
- Application of Agile, Waterfall, and hybrid techniques
- Incorporation of user journeys, stories, and user experience

Service Benefits

- Comprehensive and pragmatic understanding of Cloud, digital, and platform-based principles
- Expertise in assessing digital maturity and capability
- Deep understanding of enterprise technology in complex public service organisations
- Delivery of pragmatic innovation based on extensive experience
- Benefits and value-led approach to all digital change
- Objective and independent advice through vendor neutrality

- Shared learning and faster development through peer organisation assessments
- Enhances, not replaces, the Intelligent Customer function
- Ability to act as a vendor-neutral broker
- Alignment of technology adoption with business process change
- Effective strategies for financial recovery and turnaround
- Maintenance and improvement of service delivery
- Access to expert resources including health economists, finance specialists, commissioners, clinicians, and project managers
- Proven experience in successful financial performance, delivery, and turnaround