

Social Housing Digital Support Services

Service Definition – Social Housing Digital Consultancy

G-Cloud 15 - 2026





Efficiencies



Outcomes



Experience

Service Overview



Social Housing Digital Consultancy

- **Digital and IT Strategy**
- **Digital and Systems Transformation**
- **Digital and Technology Procurement Services**

About Us

Business and technology leaders understand the potential of digital but can struggle to cut through the marketing hype and veiled promises. Consistent themes we hear from customers are the need for an alternative approach: away from the traditional, overengineered delivery models which are consultancy heavy, fail to deliver the desired outcomes and lack real innovation.

We founded Triple Value Impact to provide a differentiated approach which is based on the principle of compressing the “time to value” for our customers.

We enable our customers to succeed through understanding and championing their interests and bridging the gap between their ambitions and the delivery of their outcomes.

We believe customers are focused on three major dimensions, hence the name Triple Value Impact (TVI). These three dimensions are:

Outcomes : Setting ambitious goals & outcomes and being relentless in their delivery

Experiences : Transforming experiences for both customers and employees

Efficiency : Ensuring optimal use of all resources





Why chose TVI



Our experience

With decades of experience and a willingness to innovate we have shown a considerable impact to our customers with real value at the end of the journey.



Our People

Sector specific expertise and knowledge is we feel extremely relevant to understanding how social housing can benefit from digital strategies and technologies.



Our differentiator

We are innovators through not only our unique digital blueprint services but also our willingness to propose the solutions that you never thought of.





Digital and IT Strategy

Our housing aligned digital strategy consulting services help you realise your digital ambitions. We work collaboratively to outline an optimal approach to identification, evaluation, procurement and effective integration of technology into your organisation, ensuring digital thinking is orientated towards solving practical real-world service problems and customer service challenges.

Benefits

- Improved services and customer experience
- Cost savings and Operational Efficiencies
- Enhanced data management and insights
- Resilience and agility
- Enhanced collaboration
- Future proofing





Digital and Systems Transformation

We provide skilled programme and project management professionals, including expert individuals or teams to organisations to lead, manage, and execute projects and programmes effectively. Our professionals bring specialised knowledge, skills, and experience in core methodologies (including PMI, PRINCE2, Agile and Scrum), supporting projects to meet strategic objectives within budget.

Benefits

- Optimizes the benefits of technology and data provision
- Ensures value for money
- Improved communication
- Improves customer satisfaction and the customer experience
- Allows measurable outcomes and KPI's
- Aligns to corporate strategy and objectives.





Digital and Technology Procurement Services

We guide social landlords through the process of scoping, defining and procuring digital solutions. Our extensive social housing experience allows us to develop robust programmes in both the planning and delivery of procurement and subsequent delivery to generate clear, actionable procurement initiatives that empower delivery teams and ensure value.

Benefits

- Sector expertise and alignment.
- Commercial and regulatory support
- Ensures value for money
- Ensure you keep the plan and do not lose sight of objectives for business and customers.





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