

Actualised Living Ltd



Zone Scribe – G-Cloud 15 Pricing Document

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1. Service

1.1 Service Name

- Zone Scribe – Pro

1.2 Pricing Model

- Per named user licence, subscription pricing. Prices are in GBP and exclude VAT.

1.3 The Zone Scribe Pro plan provides access to all features listed below, inclusive of standard support at no additional cost:

- Enterprise-grade transcription – Converts clinician dictation into text to support clinical documentation workflows.
- MHRA Class I medical device registered – The software is registered as a Class I medical device with the MHRA (where applicable to the supplied functions and intended use).
- DTAC compliant – Evidence pack available demonstrating alignment with NHS Digital Technology Assessment Criteria (DTAC) requirements.
- Document generation – Produces draft structured clinical documentation from captured input, based on templates and user instructions.
- Template creation – Users can create, edit, and reuse document templates to standardise outputs and speed up documentation. (No role-based restrictions currently applied.)
- Spaces creation – Users can create “spaces” to organise work by purpose (for example, specialty, clinic, or workflow) and separate templates/content logically.
- Tag features – Users can apply and manage tags/labels to organise content and support filtering and retrieval.
- Common phrases (custom vocabulary) – Users can create and maintain an organisation-specific list of commonly used words, acronyms, names and phrases. Zone Scribe uses this list to improve recognition of terminology and reduce recurring transcription errors for terms that are frequently misheard.
- Creates notes automatically – Generates draft notes from session content; users review and finalise prior to use in the clinical record.
- Speaker differentiation – Supports multi-speaker identification, improving transcription formatting and readability of dialogue-based sessions.

2. Pro Pricing

2.1 Unit

- Per user

2.2 Minimum Order

- 1 User

2.3 Minimum Contract Term

- 12 months

2.4 VAT

- VAT is excluded and will be charged at the prevailing rate.

2.5 Table below offers Zone Scribe Pro pricing:

User band	Discount	Price per user per month (ex VAT)	Price per user per year (ex VAT)
1-50	0%	£59.39	£712.68
51-100	3%	£57.61	£691.30
101-250	5%	£56.42	£677.05
251-500	7%	£55.23	£662.79
501-1000	10%	£53.45	£641.41
1000+	12%	£52.26	£627.16

2. CCS Annual Contract Value (ACV) Discount Bands

Where applicable, the minimum discount by Annual Contract Value (ACV) is as follows (ex VAT):

Annual Contract Value (ex VAT)	Minimum % discount
Less than £250,000	0.00%
£250,001 to £500,000	3.00%
£500,001 to £1,000,000	5.00%
£1,000,001 to £2,500,000	7.00%
£2,500,001 to £5,000,000	10.00%
£5,000,001+	12.00%

3. Additional Charges

3.1 There are no setup, onboarding, hosting, or standard support fees in addition to the subscription prices above.

3.2 Optional professional services (for example, bespoke implementation support or data migration) are available by quotation where required by the Buyer.

4. Assumptions and Notes

4.1 Prices are exclusive of VAT and are quoted in GBP.

4.2 Subscription access is provided for the duration of the purchased term.

4.3 User bands apply to the total number of named user licences purchased under the Call-Off Contract.

4.4 Discounts are applied according to the applicable band/discount for the order size and/or ACV, in line with the tables above.