

SOCIALCOMPLY™

Enterprise Compliance Platform for Social Housing

Operate • Assure • Understand

Lightweight – Built to adapt in days, not weeks

Configurable – Rules you control, less dev work

Human in the Loop – Intelligent processing with optional AI

"From reactive compliance chasing to proactive risk management—a platform built for agility, with intelligence when you need it."

G-Cloud 15 Service Definition & Pricing

LASHAN Digital Ltd

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Platform Overview

SocialComply is built around three core pillars: **Operate** your day-to-day compliance, **Assure** regulatory readiness, and **Understand** your risk profile through analytics and insights.

OPERATE: Day-to-Day Compliance

Feature	What It Does
Overview Hub	Central dashboard showing compliance by stream, hazards, Awaab's Law status, and actions
Compliance Calendar	Visual calendar with heatmap, expiry tracking, legislative deadlines, and event filtering
Risk Alerts	Proactive notifications for expiring certificates, overdue actions, and compliance breaches
Ingestion Hub	Certificate upload with configurable extraction—rules-based, human review, or intelligent processing
Remedial Actions	Track defects from identification to resolution with priority levels, due dates, and assignments
Remedial Kanban	Visual workflow board for managing remedial work through stages (Open → In Progress → Complete)
Human Review	Quality assurance queue for extractions requiring verification before system update

ASSURE: Regulatory Readiness

Feature	What It Does
Regulatory Evidence	Organised evidence packs for RSH inspections, Building Safety Act compliance, and audits
Certificates	Searchable certificate repository with filtering, document preview, and download
Audit Log	Audit trail of actions, changes, and decisions for regulatory accountability
Compliance Reports	Pre-built TSM reports (BS01-BS06), Building Safety Act metrics, and compliance summaries

UNDERSTAND: Intelligence & Insights

Feature	What It Does
Risk Radar	ML-powered predictive risk scoring with configurable weights and early warning alerts
Analytics	Compliance trends, contractor performance, certificate volumes, and SLA metrics
Asset Health	Portfolio treemap visualisation with drill-down from scheme to property level
Report Builder	Custom report creation with drag-and-drop widgets, scheduled generation, and export

Platform Pricing

Annual subscription based on property portfolio size. Pricing includes the platform, standard support, and AI-assisted processing allowance.

All tiers include: Standard Support (8hr P1 / NBD P2), unlimited users, REST APIs & webhooks, and AI processing allowance.

Tier	Properties	Annual License	Per Property	Compliance Streams
Essentials	5,000 - 10,000	£32,000	£4.27	Up to 8
Growth	10,001 - 20,000	£48,000	£3.20	Up to 10
Professional	20,001 - 40,000	£65,000	£2.17	Up to 12
Enterprise	40,001 - 75,000	£95,000	£1.65	Up to 14
National	75,001+	£125,000	£1.25	Up to 16

All prices exclude VAT. Additional compliance streams available at £3,000/year each (maximum 16 total).

Support Levels

Level	Cost	Response SLA	Includes
Standard	Included	8hr P1 / NBD P2	Helpdesk, updates, quarterly review
Enhanced	+£8,000/year	4hr P1 / 8hr P2	+ Monthly reviews, named contact
Premium	+£18,000/year	2hr P1 / 4hr P2	+ Dedicated AM, priority roadmap

AI-Assisted Processing (Included)

Each tier includes an allowance for AI-assisted certificate processing. Manual processing is always unlimited.

Tier	AI Processing/Year	Additional
Essentials	60,000 certificates	£0.12 each
Growth	120,000 certificates	£0.10 each
Professional	240,000 certificates	£0.08 each
Enterprise	450,000 certificates	£0.06 each
National	Custom	Negotiated

Implementation

Pricing is based on T&M costs from our Lot3 rate card detailed in the Appendix. Final pricing will be confirmed as part of discovery, taking into account the number of source systems, onboarding complexity, configuration requirements, and training needs. At this point we can provide a fixed price if required. Depending on complexity, Implementation costs will usually lie in the range £10,000 to £45,000.

Standard Implementation Includes

Discovery workshop and requirements capture
 Platform configuration (compliance streams, workflows, approval rules, alert thresholds)
 User access setup and SSO configuration (where applicable)
 Administrator and end-user training
 Go-live support and hypercare period
 Documentation and runbooks

Factors that may affect implementation pricing:

Number of source systems requiring analysis
 Additional configuration or customisation needs
 Extended training requirements

Not included in standard implementation (quoted separately):

Data migration and cleansing (clients can self-serve using bulk import or API)
 HMS integration build (typically 15-20 days)

Additional Options

Item	Cost	Notes
Additional Compliance Stream	£3,000/year	Max 16 total
Mobile Inspection App	£18,000/year	Power Platform or PWA
Integration Build (by LASHAN)	£995/day	15-20 days typical
Additional Training	£1,000/day	On-site or remote
Data Migration Support	Quoted separately	If not self-serve

Volume Discounts

3-Year Contract: 5% discount on platform license
 4-Year Contract: 10% discount on platform license

Commercial Terms

Minimum term: 2 years

Payment: 50% on signature, 50% on go-live (implementation); annual in advance (license)

Price increases: CPI + 2% cap after initial term

Termination: 90 days notice after initial term

Data: Customer owns all data; full export on termination

Unlimited users: No per-seat licensing

About LASHAN Digital

SocialComply is developed by LASHAN Digital, a digital and data transformation consultancy specialising in UK social housing. With over 20 years of enterprise architecture experience and housing sector expertise, we understand the compliance challenges facing housing providers. The platform is built on a modern tech stack designed to support compliance management with the flexibility to adapt as regulations evolve.

Contact

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Appendix. GCloud15 Lot3 Rate Card

Day rates for consultancy and implementation services are based on Government Digital and Data Profession Capability Framework role descriptions ([Government Digital and Data Profession Capability Framework - Government Digital and Data Profession Capability Framework](#)).

Our rates are positioned competitively, reflecting our specialist sector expertise.

Rate Card Availability: The Lashan Gcloud 15 rate card with day rates is available in our G-Cloud 15 documentation and is reproduced below for completeness. In the event of any inconsistency, the GCloud 15 published rates will take precedence.

Role	UK Rate (£)	Offshore Rate (£)	Job Family
Business Architect	995	697	Architecture
Lead Business Architect	1,275		Architecture
Data Architect	995	697	Architecture
Senior Data Architect	1,275		Architecture
Chief Data Architect	1,495		Architecture
Enterprise Architect	770	539	Architecture
Senior Enterprise Architect	995	697	Architecture
Lead Enterprise Architect	1,275		Architecture
Principal Enterprise Architect	1,495		Architecture
Solution Architect	770	539	Architecture
Senior Solution Architect	995	697	Architecture
Lead Solution Architect	1,275		Architecture
Principal Solution Architect	1,495		Architecture
Technical Architect	770	539	Architecture
Senior Technical Architect	995	697	Architecture
Lead Technical Architect	1,275		Architecture
Principal Technical Architect	1,495		Architecture
Analytics Engineer	740	518	Data
Senior Analytics Engineer	975	683	Data
Lead Analytics Engineer	1,150		Data
Head of Analytics Engineering	1,400		Data
Data Analyst	740	518	Data
Senior Data Analyst	975	683	Data
Principal Data Analyst	1,150		Data
Data Engineer	740	518	Data
Senior Data Engineer	975	683	Data
Lead Data Engineer	1,150		Data

Role	UK Rate (£)	Offshore Rate (£)	Job Family
Head of Data Engineering	1,400		Data
Data Ethics Lead	1,150		Data
Data Governance Manager	975	683	Data
Lead Data Governance Manager	1,150		Data
Head of Data Governance	1,400		Data
Data Scientist	740	518	Data
Principal Data Scientist	975	683	Data
Lead Data Scientist	1,150		Data
Head of Data Science	1,400		Data
Senior Machine Learning Engineer	975	683	Data
Lead Machine Learning Engineer	1,150		Data
Performance Analyst	740	518	Data
Senior Performance Analyst	975	683	Data
Lead Performance Analyst	1,150		Data
Head of Performance Analysis	1,400		Data
Configuration Analyst	750	525	IT Operations
Change & Release Analyst	960	672	IT Operations
Change & Release Manager	1,100		IT Operations
Service Acceptance Analyst	750	525	IT Operations
Service Readiness Analyst	960	672	IT Operations
Service Transition Manager	1,100		IT Operations
Lead Service Transition Manager	1,350		IT Operations
Business Analyst	755	529	Product & Delivery
Senior Business Analyst	985	690	Product & Delivery
Lead Business Analyst	1,200		Product & Delivery
Head of Business Analysis	1,450		Product & Delivery
Delivery Manager	755	529	Product & Delivery
Senior Delivery Manager	985	690	Product & Delivery
Head of Agile Delivery	1,450		Product & Delivery
Programme Delivery Manager	1,450		Product & Delivery
QAT Analyst	755	529	Quality Assurance

Role	UK Rate (£)	Offshore Rate (£)	Job Family
Senior QAT Analyst	985	690	Quality Assurance
Lead QAT Analyst	1,200		Quality Assurance
Test Engineer	755	529	Quality Assurance
Senior Test Engineer	985	690	Quality Assurance
Lead Test Engineer	1,200		Quality Assurance
Test Manager	1,200		Quality Assurance
Head of Test	1,450		Quality Assurance
DevOps Engineer	755	529	Software Development
Senior DevOps Engineer	985	690	Software Development
Senior DevOps Engineer (Mgmt)	985	690	Software Development
Lead DevOps Engineer	1,200		Software Development
Lead DevOps Engineer (Mgmt)	1,200		Software Development
Principal DevOps Engineer	1,450		Software Development
Frontend Developer	755	529	Software Development
Senior Frontend Developer	985	690	Software Development
Lead Frontend Developer	1,200		Software Development
Head of Frontend Development	1,450		Software Development
Developer	595	417	Software Development
Senior Developer	755	529	Software Development
Senior Developer (Mgmt)	755	529	Software Development
Lead Developer	985	690	Software Development
Lead Developer (Mgmt)	985	690	Software Development
Principal Developer	1,200		Software Development
Principal Developer (Mgmt)	1,200		Software Development