

SOCIALCOMPLY™

Enterprise Compliance Platform for Social Housing

Operate • Assure • Understand

Lightweight – Built to adapt in days, not weeks

Configurable – Rules you control, less dev work

Human in the Loop – Intelligent processing with optional AI

"From reactive compliance chasing to proactive risk management—a platform built for agility, with intelligence when you need it."

G-Cloud 15 Service Definition & Pricing

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The Social Housing Compliance Challenge

UK social housing providers face an unprecedented regulatory environment. The Building Safety Act, Awaab's Law, RSH consumer standards, and the Social Housing (Regulation) Act 2023 have fundamentally changed compliance expectations. Providers must demonstrate not just that work is done, but that they have proactive, data-driven systems for managing tenant safety.

Today's Reality

Scattered Data: Compliance information spread across spreadsheets, HMS, contractor portals, and email inboxes

Slow to Change: Traditional systems often require weeks or months of development work for rule changes

Awaab's Law Pressure: Strict 14-day response timescales for damp and mould with limited margin for error

Reactive Management: Teams often discover compliance gaps when certificates expire or during inspections

Board Reporting: Producing regulatory evidence and reports can be labour-intensive and error-prone

SocialComply is different. Built on a lightweight, modern tech stack, it aims to make compliance management more transparent and easier to adapt as regulations evolve.

Why SocialComply is Different

Built for Agility

Unlike traditional compliance systems that can require weeks or months of development work to introduce changes, SocialComply is built on a lightweight, modern tech stack. The platform is designed so that many configuration changes can be made in days rather than weeks—reducing reliance on lengthy development cycles and change requests.

Configurable Rules Engine

Compliance rules, validation logic, expiry calculations, and alert thresholds are configurable through the platform. When regulations change, the rules engine can help make it more transparent and easier to adapt to those changes—giving your team more control rather than being wholly dependent on vendor roadmaps.

Intelligent Processing—On Your Terms

SocialComply uses intelligent processing combining multiple technologies—rules-based extraction, pattern matching, and where organisations choose to enable it, machine learning and AI capabilities. Critically, this is human-in-the-loop by design:

Optional: Intelligent extraction is opt-in. You decide what level of automation suits your organisation

Human Review: Automated extractions can be routed through human review before system update

Not AI-Dependent: The platform works with rules-based processing alone—AI is an enhancement, not a requirement

Transparent: You can see how data was extracted and make corrections that help improve future processing

Platform Overview

SocialComply is built around three core pillars: **Operate** your day-to-day compliance, **Assure** regulatory readiness, and **Understand** your risk profile through analytics and insights.

OPERATE: Day-to-Day Compliance

Feature	What It Does
Overview Hub	Central dashboard showing compliance by stream, hazards, Awaab's Law status, and actions
Compliance Calendar	Visual calendar with heatmap, expiry tracking, legislative deadlines, and event filtering
Risk Alerts	Proactive notifications for expiring certificates, overdue actions, and compliance breaches
Ingestion Hub	Certificate upload with configurable extraction—rules-based, human review, or intelligent processing
Remedial Actions	Track defects from identification to resolution with priority levels, due dates, and assignments
Remedial Kanban	Visual workflow board for managing remedial work through stages (Open → In Progress → Complete)
Human Review	Quality assurance queue for extractions requiring verification before system update

ASSURE: Regulatory Readiness

Feature	What It Does
Regulatory Evidence	Organised evidence packs for RSH inspections, Building Safety Act compliance, and audits
Certificates	Searchable certificate repository with filtering, document preview, and download
Audit Log	Audit trail of actions, changes, and decisions for regulatory accountability
Compliance Reports	Pre-built TSM reports (BS01-BS06), Building Safety Act metrics, and compliance summaries

UNDERSTAND: Intelligence & Insights

Feature	What It Does
Risk Radar	ML-powered predictive risk scoring with configurable weights and early warning alerts
Analytics	Compliance trends, contractor performance, certificate volumes, and SLA metrics
Asset Health	Portfolio treemap visualisation with drill-down from scheme to property level
Report Builder	Custom report creation with drag-and-drop widgets, scheduled generation, and export

Compliance Streams

SocialComply supports up to 16 landlord compliance streams. The number of streams available depends on your subscription tier (see Pricing section). Streams can be configured to match your organisation's specific categories and naming conventions.

Available Streams: Gas & Heating, Electrical, Energy Performance, Fire Safety, Asbestos, Water Safety (Legionella), Lifting Equipment, Building & Structural, External Areas, Higher-Risk Buildings, Housing Health & Safety, Accessibility, Pest Control, Waste Management, Communal Areas, and custom streams as required.

Awaab's Law Compliance

Awaab's Law introduces strict timescales for investigating and remediating hazards in social housing. Phase 1 (Damp & Mould) is now in force with 14-day response requirements. SocialComply provides purpose-built tools:

Phase Tracking: Monitor Phase 1 (Damp & Mould) and prepare for Phase 2 (Fire, Electrical, Falls)

SLA Timers: Countdown from report date with escalation alerts

Breach Prevention: Warnings before 14-day deadline approaches

Hazard Classification: Immediate (24-hour) vs standard (14-day) response categorisation

Evidence Trail: Audit log demonstrating response timeline for regulatory defence

Integration

SocialComply is designed to be **integration-ready**. The platform provides REST APIs and webhook capabilities for connecting to your existing systems.

Integration work is required to connect SocialComply to your HMS and other systems. Our open API architecture is designed to support straightforward integration with common housing management platforms.

What's Included: REST APIs, webhooks, API documentation, and sandbox environment for development

Integration Options: LASHAN can deliver integration as a professional service, or your team/SI partner can build using our APIs

Typical Effort: 8-18 days depending on HMS complexity and data requirements

Deployment

SocialComply is delivered as a fully managed SaaS solution, hosted on major public cloud platforms (UK data centres).

Business Benefits

Benefit	Impact
Easier to Adapt	Configuration changes can typically be made in days rather than weeks. Configurable rules help you respond to regulatory changes with less development work.
Single Source of Truth	Compliance data in one place—reducing the need to search across spreadsheets, HMS, and contractor portals.
More Proactive	Risk scoring helps identify potential problems before they become breaches or regulatory failures.
You're in Control	Human-in-the-loop design means you decide how much automation you want. Intelligent processing is optional.
Board Visibility	Executive dashboards and custom reports give leadership clearer sight of compliance position.

About LASHAN Digital

SocialComply is developed by LASHAN Digital, a digital and data transformation consultancy specialising in UK social housing. With over 20 years of enterprise architecture experience and housing sector expertise, we understand the compliance challenges facing housing providers. The platform is built on a modern tech stack designed to support compliance management with the flexibility to adapt as regulations evolve.

Contact

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