



G-Cloud 14

Service Definition - Wipro Pega Cloud Services



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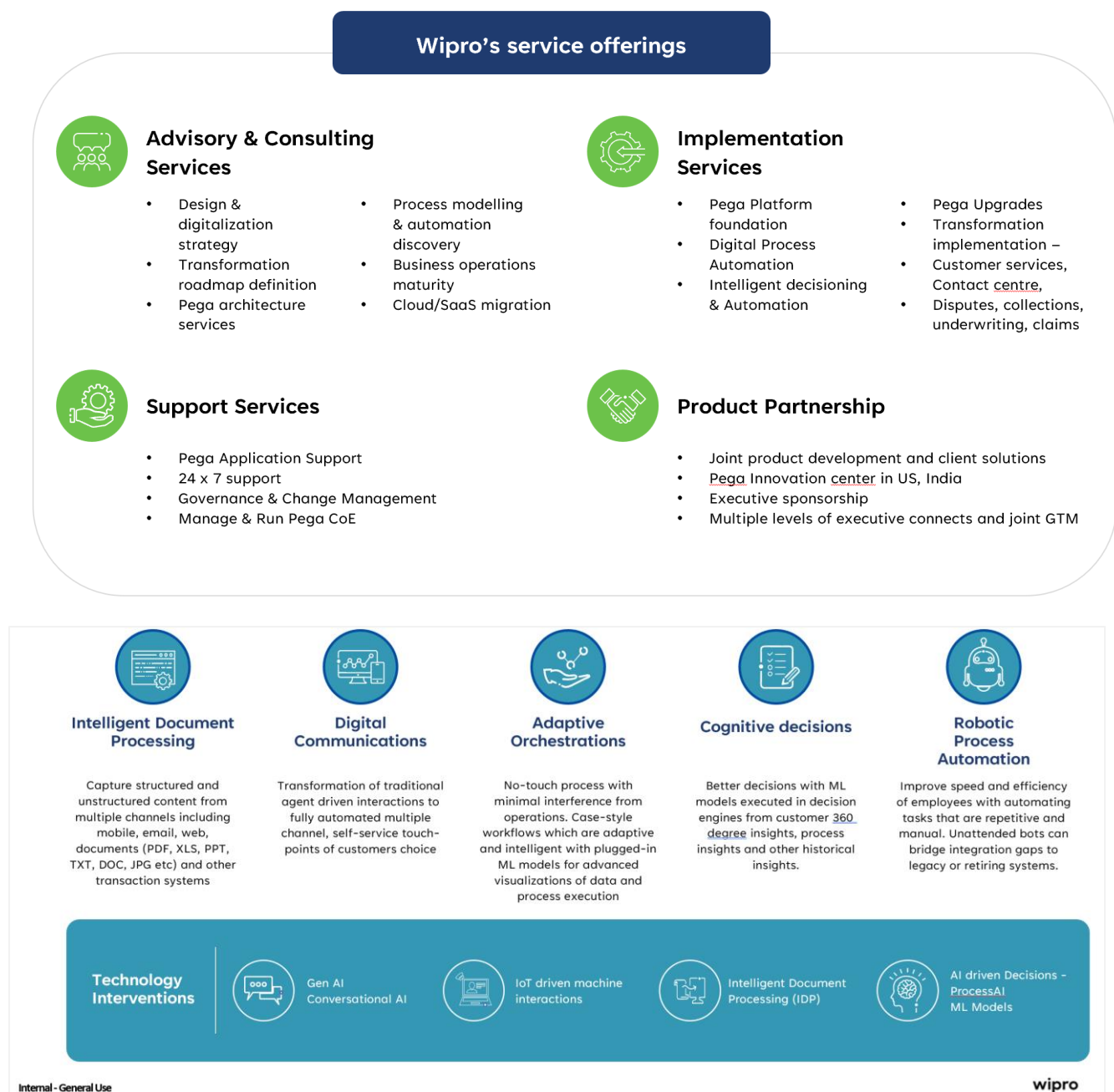
Service Offering

Wipro's Pega Services are designed to enable organizations to:

- Advisory consulting – strategy, roadmap definition
- Discover, Define and Design “Customer Centric” Journeys
- Development, Deployment, support of “Transformed” Journeys
- Setup, Manage Pega CoE

We help clients maximize outcomes from their transformation initiatives using Pega in their quest for becoming an Autonomous Enterprise.

Below is the illustration of our service offerings and features.



Service Features

Features of our service offerings are:

1. **Pega Advisory & Consulting Services** - Design & digitalization strategy, Transformation roadmap definition, Pega architecture services
2. **Design Engineering** – Immersive Experience Design, Service design
3. **Pega Implementation Services** - Platform foundation setup, Digital Process Automation, Intelligent decisioning & Automation, LCNC Development
4. **Transformation Services with Pega** – Digital Customer service, Fraud & Disputes, Collections, Underwriting, Claims
5. **AI Led Services with Pega** - Adaptive Orchestrations, Cognitive Decisions, Intelligent Document Processing, Conversational AI & communications
6. **Joint Product development** – Digital Prescriptive Maintenance, Parole Decision management, Citizen Services, Financial Risk Remediation
7. **Pega Cloud Migration Services** – Assessment & Gap analysis, Upgrades, Cloud migrations
8. **Pega Support Services** - Application Support, Setup & Manage Pega CoE
9. **Pega Testing services** – Functional, E2E, Automation, Performance, Security, Usability

Wipro's Pega practice overview

Wipro's Global Intelligent Process Automation (IPA) Services are designed to enable organizations to:

- Discover, Define and Design “Customer Centric” Business Processes
- Enable Development and Deployment of “Transformed” Process Solutions
- Ensure continuous focus on Monitoring and Improvement of Business Processes
- Effectively manage Change in your Business Processes
- With in-depth IPA experience and expertise, Wipro is the ideal partner of choice in a customer's journey to Digital Transformation and Customer experience.

Our vision is to help our clients maximize outcomes from their digital transformation initiatives using Pega in their quest for becoming an Autonomous Enterprise.

We intend to achieve it through our Pega expertise augmented by business advisory, creative thinking, digital technologies and insight & intelligence with specialized offerings and professionals across consulting, strategy, design and engineering.

We leverage extended Wipro capabilities from Designit (Service Design, Design Thinking, Digital Design), DOP (Business Process Operations), D&C (Domain and consulting), Wipro's Global Innovation Centers, Wipro HOLMES (AI), etc. to further our client's journey towards being an Autonomous Enterprise.

We're committed to nurturing the right leadership and resources to foster the growth of our Pega offerings, ensuring that we continue to excel as valued service provider across the Pega suite, globally.

Wipro's Pega practice has implemented more than 120 projects across the globe on the Pega platform suite of products.

Wipro is a Specialized & Authorized Pega Partner for 12+ years.

We are Specialized in Government, Financial Services, Intelligent Automation, Manufacturing





About Wipro Limited

Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading technology services and consulting company focused on building innovative solutions that address clients' most complex digital transformation needs. Leveraging our holistic portfolio of capabilities in consulting, design, engineering, and operations, we help clients realize their boldest ambitions and build future-ready, sustainable businesses. With 250,000 employees and business partners across more than 60 countries, we deliver on the promise of helping our clients, colleagues, and communities thrive in an ever-changing world.

