



G-Cloud 14

Service Definition - Wipro Learning and Development Services



Wipro Learning and Development Services

A bridge between the technical teams and the business to support organisations to adapt and thrive in an increasingly digital world by focusing on their people. Below are priorities impacting all industries and relevant Talent & Change offerings



Learning & Development

Our L&D offering encompass a range of strategic and customized solutions to optimize organizational performance through enhancing employee skills, knowledge and capabilities.

Service Catalogue



Learning & Development

- Strategize and Design Learning Ecosystem
- Learning Needs Analysis
- Skill Gap Analysis
- Content Development
 - Gamification
 - Adaptive Learning
 - Videos
 - Micro Learning
 - Conventional Classroom Training
- Learning Assessment (Feedback, ROI, etc.)
- Digital Adoption Platform (WalkMe, WhatFix)
- LMS / LXP Implementation & Support
- Knowledge Management As A Service

Services Catalogue Glossary



Learning & Development

SERVICE	DEFINITION
Strategize and Design Learning Ecosystem	We develop Learning Ecosystem that adapts to our customer's needs, strengths, and weaknesses, providing them with the relevant strategies at the right time and focusing on areas that help you achieve your goals.
Learning Needs Analysis	Conduct detailed Learning Needs Analysis (TNA) involving Key Stakeholders, the Technical Implementation Team, Change Management Teams and Client Stakeholders to understand the key changes (process, system, role, etc.), major benefits, ways of working and develop a role-based training road map for the learners. Most of the data in this activity is collected through interviews and surveys.
Skill Gap Analysis	Conduct a skill assessment to understand the gap between the existing skill vs the desired skill
Content Development	Gamification, Adaptive Learning, Videos, Micro Learning ,Interactive Simulations, Conventional Classroom Training, Digital Adoption workflows
Learning Assessment (Feedback, ROI, etc.)	Develop an evaluation strategy that goes the whole nine yards to assess knowledge retention, absorption and implementation, while focusing on learner's experience and making the training more aligned with the program objectives. We complement the strategy with specific assessment solutions that helps us bring our strategy to life.
Digital Adoption Platform (WalkMe, WhatFix)	Implement digital adoption solutions to help organizations leverage technology to accelerate their digital transformation journey by assisting users to get the job done right, automating redundant tasks to complete a job faster, and providing insights on why and where the users are struggling and how to remedy them.
LMS / LXP Implementation & Support	We work with our LMS partners to provide a simplified, scalable, sustainable, flexible, and highly engaging learning platform that can be used by organizations to not only design, develop, host, and distribute learning content to their users but also help them to manage, execute, and monetize simple and complex learning programs with ease.
Knowledge Management As A Service	We address an organization's knowledge management needs by implementing an effective framework, which involves customizing their knowledge database, developing sustainable strategies, providing structured role-based documentation, tracking their content for necessary updates, and monitoring and evaluating success.



Thank you.

Kindly contact us at the following Wipro email id for any further information and engagement related details.

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