Rightcheck

G-Cloud 15 Pricing

&

Service Definition

Supplier: RightCheck
Framework: G-Cloud 15
Service Type: Cloud Software (SaaS)
Date: 20th January 2026

1. Service Overview

RightCheck is a cloud-based background and right-to-work checking service designed to support public sector organisations in meeting statutory compliance obligations while reducing time to hire.

The service enables organisations to carry out identity, employment, criminal record, financial, and right-to-work checks through a single secure platform. RightCheck is delivered as Software as a Service (SaaS) and accessed via a web browser, requiring no local installation.

Key service benefits include:

- Automated and configurable background screening checks and workflows
- Support for statutory Digital ID and Right to Work processes
- Centralised candidate records and compliance dashboards
- Secure access for authorised users
- UK-based service delivery and support
- International screening checks

2. Pricing

Pricing for RightCheck is transparent, usage-based, and aligned with Crown Commercial Service guidance.

RightCheck is available under three pricing models:

- Pay As You Go (PAYG): Charges applied per check and billed monthly

Committed Spend Model:

- Minimum monthly commitment with PAYG rates applied above the threshold

A one-off implementation fee may apply depending on meeting a minimum annual volume. All prices:

- Are exclusive of VAT
- Are invoiced monthly
- Are based on a 36-month contract term

Detailed pricing schedules are available below:

Check Type	Price Structure	
	Indicative Pricing for 1000 Checks	Volume Pricing**
Identity/IDVT (Digital ID Check for DBS)	£3.00	Adjusted based on annual volume
Global ID/Passport Check (via MRZ)	Priced by country	Adjusted based on annual volume
RTW (Digital or Manual)	£3.75	Adjusted based on annual volume

IDVT & RTW	£5.00	Adjusted based on annual volume
DBS - Basic	£32.00	Adjusted based on annual volume
DBS - Standard	£32.00	Adjusted based on annual volume
DBS - Enhanced	£59.00	Adjusted based on annual volume
Update Service (Additional Cost)	£4.00	
Adult First	£9.50	
List 99	£9.50	
Disclosure Scotland – Basic – Level 1	£35.00	Adjusted based on annual volume
Disclosure Scotland – Standard – Level 2	£35.00	Adjusted based on annual volume
Disclosure Scotland – Enhanced – Level 2 with bared	£36.00	Adjusted based on annual volume
PVG New	£71.00	Adjusted based on annual volume
PVG Existing	£31.00	Adjusted based on annual volume
AccessNI - Basic	£33.00	Adjusted based on annual volume
AccessNI - Standard	£33.00	Adjusted based on annual volume
AccessNI - Enhanced	£48.00	Adjusted based on annual volume
Address Verification	£2.00	Adjusted based on annual volume
Additional documentation Collection	£1.00	Adjusted based on annual volume
Adverse Financial - Credit	£4.50	Adjusted based on annual volume
CIFAS	£2.00	Adjusted based on annual volume
PEPS & Sanctions	£5.00	Adjusted based on annual volume
PEPS & Sanctions & Monitoring	£9.00	Adjusted based on annual volume
Directorship	£5.00	Adjusted based on annual volume
DVLA	£5.00	Adjusted based on annual volume
DVLA as doc capture	£1.00	Adjusted based on annual volume
Social Media Check (Price varies on services & media scanned)	£15.00+	Adjusted based on annual volume
Adverse Media	£5.00	Adjusted based on annual volume
3-year HMRC Verified Employment	£8.00	Adjusted based on annual volume
5-year HMRC Verified Employment	£10.00	Adjusted based on annual volume

3-year HMRC Compared Employment	£16.80	Adjusted based on annual volume
5-year HMRC Compared Employment	£19.20	Adjusted based on annual volume
3-year Automated Email Reference (Includes Employment, Academic, Professional/Character and Gaps)	£15.00	Adjusted based on annual volume
5-year Automated Email Reference (Includes Employment, Academic, Professional/Character and Gaps)	£18.00	Adjusted based on annual volume
3-year Automated Email and Manual Call Reference (Inc Employment, Academic, Professional/Character, and Gaps)	£26.00	Adjusted based on annual volume and timeframe
5-year Automated Email and Manual Call Reference (Inc Employment, Academic, Professional/Character and Gaps)	£31.00	Adjusted based on annual volume & timeframe
Employment Reference x1 – Email Only	£5.00	Adjusted based on annual volume and timeframe
Employment Reference x1 – Email & Manual Call	£8.00	Adjusted based on annual volume and timeframe
Academic (Qualification Check)	£20.40	Adjusted based on annual volume
Gap Proof	£3.00	Adjusted based on annual volume
Professional Membership Database	£8.00	Adjusted based on annual volume
Bank Verification	£4.00	Adjusted based on annual volume
Global Pricing	Varies based on country, check and volume	
International Criminal Check		

3. Support and Service Levels

RightCheck provides UK-based support designed to ensure service continuity and effective use of the platform.

Support services include:

- Incident and service request handling
- Guidance on system usage and configuration
- Access to documentation and online resources

Support is offered through tiered plans, ranging from online portal access to enhanced support with dedicated customer success management.

Service response targets and escalation procedures are defined within RightCheck's standard service terms.

4. Compliance and Data Protection

RightCheck complies with all applicable UK data protection legislation, including the UK General Data Protection Regulation (UK GDPR).

Personal data processed within the service is:

- Used solely for the purpose of delivering the contracted service
- Protected using appropriate technical and organisational security measures
- Hosted and managed in accordance with contractual and legal requirements

RightCheck supports customers in meeting their compliance obligations through secure data handling and auditable processes.

5. Commercial and Legal Information

Notwithstanding anything contained in an invitation to tender, this document and all accompanying materials are the property of RightCheck.

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- Is provided for evaluation purposes only
- Does not constitute a contractual offer or acceptance
- Is subject to RightCheck's standard terms and conditions
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