



ManageEngine Endpoint Central

Embrace unified endpoint management and security the SaaS way!

Pricing Guide



ManageEngine Endpoint Central - Cloud Annual	Professional Edition	Enterprise Edition	UEM Edition	Security Edition
50 computers and Single User License	£805.00	£960.00	£1,075.00	£1,575.00
100 computers and Single User License	£1,460.00	£1,805.00	£2,075.00	£3,035.00
250 computers and Single User License	£2,880.00	£3,610.00	£4,190.00	£6,035.00
500 computers and Single User License	£5,035.00	£6,345.00	£7,380.00	£10,650.00
1000 computers and Single User License	£8,650.00	£10,805.00	£12,535.00	£18,075.00
2500 computers and Single User License	£17,995.00	£22,495.00	£26,190.00	£37,725.00
5000 computers and Single User License	£28,805.00	£35,995.00	£41,880.00	£60,380.00
10000 computers and Single User License	£43,190.00	£53,995.00	£62,845.00	£90,535.00
10 Servers and Single User License	£305.00	£345.00	£380.00	£460.00
25 Servers and Single User License	£650.00	£725.00	£880.00	£1,075.00
50 Servers and Single User License	£1,190.00	£1,460.00	£1,650.00	£2,035.00
100 Servers and Single User License	£2,190.00	£2,690.00	£3,150.00	£3,960.00
250 Servers and Single User License	£4,110.00	£5,495.00	£6,225.00	£7,880.00
500 Servers and Single User License	£7,575.00	£9,535.00	£11,110.00	£13,995.00
1000 Servers and Single User License	£12,995.00	£16,190.00	£18,845.00	£23,085.00
2500 Servers and Single User License	£26,995.00	£33,725.00	£39,305.00	£49,765.00
5000 Servers and Single User License	£43,190.00	£53,995.00	£62,845.00	£79,610.00

ADDONS

ManageEngine Endpoint Central Addons - Cloud Annual	GBP
Additional User license (Applicable for all editions)	
Additional 1 User	£345.00
Additional 2 Users	£610.00
Additional 5 Users	£1,190.00
Additional 10 Users	£1,960.00
Additional 25 Users	£3,845.00
Additional 50 Users	£5,995.00

Additional Services	GBP
Fee for Web-based Training (2hrs each for 2 days)	£ 495.00
Fee for Web-based Installation and Setup and Training (3hrs each for 2 days)	£ 995.00
Fee for Onsite Training	£ 3,995.00
Addons (applicable for all editions)	
Ransomware Protection Addon - Annual subscription fee for 50 Workstations	£150.00
Ransomware Protection Addon - Annual subscription fee for 100 Workstations	£300.00
Ransomware Protection Addon - Annual subscription fee for 250 Workstations	£690.00
Ransomware Protection Addon - Annual subscription fee for 500 Workstations	£1,225.00
Ransomware Protection Addon - Annual subscription fee for 1000 Workstations	£2,305.00
Ransomware Protection Addon - Annual subscription fee for 2500 Workstations	£5,340.00
Ransomware Protection Addon - Annual subscription fee for 5000 Workstations	£9,960.00

Ransomware Protection Addon - Annual subscription fee for 10000 Workstations	£19,880.00
Ransomware Protection Addon - Annual subscription fee for 10 Servers	£75.00
Ransomware Protection Addon - Annual subscription fee for 25 Servers	£150.00
Ransomware Protection Addon - Annual subscription fee for 50 Servers	£305.00
Ransomware Protection Addon - Annual subscription fee for 100 Servers	£570.00
Ransomware Protection Addon - Annual subscription fee for 250 Servers	£1,380.00
Ransomware Protection Addon - Annual subscription fee for 500 Servers	£2,495.00
Ransomware Protection Addon - Annual subscription fee for 1000 Servers	£4,570.00
Ransomware Protection Addon - Annual subscription fee for 2500 Servers	£10,690.00
Ransomware Protection Addon - Annual subscription fee for 5000 Servers	£19,880.00
Malware Protection Addon - Annual subscription fee for 50 Workstations	£495.00
Malware Protection Addon - Annual subscription fee for 100 Workstations	£880.00
Malware Protection Addon - Annual subscription fee for 250 Workstations	£1,960.00
Malware Protection Addon - Annual subscription fee for 500 Workstations	£3,495.00
Malware Protection Addon - Annual subscription fee for 1000 Workstations	£6,305.00
Malware Protection Addon - Annual subscription fee for 2500 Workstations	£14,035.00
Malware Protection Addon - Annual subscription fee for 5000 Workstations	£25,075.00
Malware Protection Addon - Annual subscription fee for 10000 Workstations	£44,800.00
Malware Protection Addon - Annual subscription fee for 25000 Workstations	£99,995.00
Malware Protection Addon - Annual subscription fee for 10 Servers	£190.00

Malware Protection Addon - Annual subscription fee for 25 Servers	£495.00
Malware Protection Addon - Annual subscription fee for 50 Servers	£995.00
Malware Protection Addon - Annual subscription fee for 100 Servers	£1,725.00
Malware Protection Addon - Annual subscription fee for 250 Servers	£3,960.00
Malware Protection Addon - Annual subscription fee for 500 Servers	£7,035.00
Malware Protection Addon - Annual subscription fee for 1000 Servers	£12,575.00
Malware Protection Addon - Annual subscription fee for 2500 Servers	£28,075.00
Malware Protection Addon - Annual subscription fee for 5000 Servers	£50,150.00
DEX Manager Add-on - Annual subscription fee for 50 Endpoints	£225.00
DEX Manager Add-on - Annual subscription fee for 100 Endpoints	£460.00
DEX Manager Add-on - Annual subscription fee for 250 Endpoints	£995.00
DEX Manager Add-on - Annual subscription fee for 500 Endpoints	£1,690.00
DEX Manager Add-on - Annual subscription fee for 1000 Endpoints	£2,920.00
DEX Manager Add-on - Annual subscription fee for 2500 Endpoints	£6,265.00
DEX Manager Add-on - Annual subscription fee for 5000 Endpoints	£10,765.00
DEX Manager Add-on - Annual subscription fee for 10000 Endpoints	£18,495.00
DEX Manager Add-on - Annual subscription fee for 25000 Endpoints	£39,805.00

LICENSING COMPONENTS - ManageEngine Endpoint central is licensed based on three components

1.Computers & Servers

2. Users

Detailed information on the components is given below.

Endpoints	Licensing is based on number of "Endpoints" that include Computers (PC/Laptops/Desktops) & Mobile Devices for Desktop Management, Mobile Device Management & Modern Management for Windows 10 and macOS devices (only with UEM edition) so on. This is a floating license. If 100 endpoints license is purchased, it can be used across the bundled modules.
Servers	Licensing is based on the number of Servers for managing the functionalities like Patch Management, Software Deployment, etc.
Users	Licensing is based on the number of users who need access to the application for managing the functionalities like Patch Management, Software Deployment, etc.

Features	Free Edition	Professional Edition	Enterprise Edition	UEM Edition	Security Edition
Endpoint Management					
Onboarding & Enrollment					
OS Imaging & Deployment	✓	Add-on	Add-on	✓	✓
Self Enrollment	✓	✓	✓	✓	✓
Out of the box Enrollment for Mobile Devices(ZTE, Knox, ABM)	✓	✓	✓	✓	✓
Out of the box Enrollment for Laptops(ABM, AutoPilot)	✓	✓	✓	✓	✓
Apple Configurator	✓	✓	✓	✓	✓
EMM/NFC Enrollment	✓	✓	✓	✓	✓
Chromebook Enrollment	✓	✓	✓	✓	✓
Device Provisioning					
Home Screen Layout Customization	✓	✗	✓	✓	✓
Firmware Password for Mac	✓	✗	✗	✓	✓
Kiosk for Mobile Devices	✓	✓	✓	✓	✓
Kiosk for Windows	✓	✗	✗	✓	✓
Per-App VPN	✓	✓	✓	✓	✓
Exchange ActiveSync	✓	✓	✓	✓	✓
Single Sign-On	✓	✓	✓	✓	✓
Certificate Management	✓	✓	✓	✓	✓
USB Device Management	✓	✗	✓	✓	✓
Power Management	✓	✓	✓	✓	✓
Custom Scripts	✓	✓	✓	✓	✓
Printer Management	✓	✓	✓	✓	✓
Predefined templates	✓	✓	✓	✓	✓
Configurations for Windows, Mac and Linux desktops	✓	✓	✓	✓	✓
Patch & Update Management					
Automated Patch Management	✓	✓	✓	✓	✓

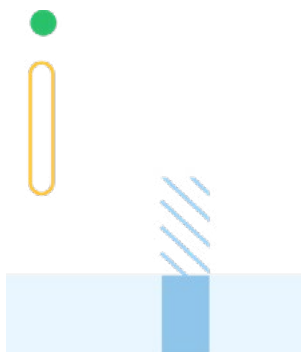
Service Pack Deployment	✓	✓	✓	✓	✓
Third-Party Patch Management	✓	✓	✓	✓	✓
Windows Driver and BIOS Patch Management	✓	✗	✓	✓	✓
Server Application Patch Management	✓	✓	✓	✓	✓
Mobile App Update Management	✓	✗	✓	✓	✓
Antivirus Definition Updates	✓	✗	✓	✓	✓
Self-Service Portal for Patch	✓	✓	✓	✓	✓
Test and Approve Patches	✓	✗	✓	✓	✓
OS Update for Mobile Device	✓	✗	✓	✓	✓
Patch Download Scheduling	✓	✗	✓	✓	✓
App Provisioning & Distribution					
Pre-defined Templates	✓	✓	✓	✓	✓
Self-Service Portal & App Catalog	✓	✗	✓	✓	✓
Store Apps Management	✓	✓	✓	✓	✓
Enterprise / In-house apps Management	✓	✓	✓	✓	✓
Block-listing Mobile Apps	✓	✓	✓	✓	✓
Office 365 MAM policies	✓	✗	✓	✓	✓
Office 365 Conditional Access for Windows	✓	✗	✗	✓	✓
Conditional Exchange Access	✓	✗	✓	✓	✓
IT Asset Management					
Real-time IT asset tracking	✓	✓	✓	✓	✓
Hardware & Software Inventory Management	✓	✓	✓	✓	✓
Hardware Warranty Management	✓	✓	✓	✓	✓
Software License Management	✓	✓	✓	✓	✓
Software Metering	✓	✓	✓	✓	✓
Identify Jailbroken / Rooted Device	✓	✓	✓	✓	✓

Geo-Fencing for Mobile Devices	✓	✗	✓	✓	✓
Geo-Tracking for Mobile Devices	✓	✓	✓	✓	✓
Geo-Tracking for Laptops	✓	✗	✗	✓	✓
Remote troubleshooting					
HIPAA and PCI compliant Remote Control	✓	✓	✓	✓	✓
Remote Control screen recording	✓	✗	✓	✓	✓
Remote Session for Mobile	✓	✗	✓	✓	✓
Transfer Files in Remote Session	✓	✓	✓	✓	✓
Voice and Video call	✓	✗	✗	✗	✗
Remote Alarm	✓	✓	✓	✓	✓
Remote Lock for Mobile Devices	✓	✗	✓	✓	✓
Remote Lock for Laptops	✓	✓	✗	✓	✓
Remote Wipe for Mobile Devices	✓	✓	✓	✓	✓
Remote wipe for laptop	✓	✗	✗	✓	✓
Lost Mode for Mobile Devices	✓	✓	✓	✓	✓
Reports					
Compliance-ready Reports	✓	✓	✓	✓	✓
Digital Employee Experience					
Experience monitoring	✓	Add-on	Add-on	Add-on	Add-on
Insights & RCA	✓	Add-on	Add-on	Add-on	Add-on
Automated Remediation Workflows	✓	Add-on	Add-on	Add-on	Add-on
Endpoint Security					
Prohibit Software	✓	✗	✓	✓	✓
Block Executable	✓	✗	✓	✓	✓
FileVault Encryption	✓	✗	✗	✓	✓
Vulnerability Detection	✓	Add-on	Add-on	Add-on	✓
Application Control and Endpoint privilege management	✓	Add-on	Add-on	Add-on	✓
USB & Peripheral Device Control	✓	Add-on	Add-on	Add-on	✓
Data Loss Prevention	✓	Add-on^	Add-on^	Add-on^	✓

Enterprise Browser Security	✓	Add-on	Add-on	Add-on	✓
BitLocker Management	✓	Add-on	Add-on	Add-on	✓
Ransomware Protection	✓	Add-on	Add-on	Add-on	Add-on
Malware Protection	✓	Add-on	Add-on	Add-on	Add-on
General					
Multi-technician Support	✗	✓	✓	✓	✓
Role Based Administration	✗	✓	✓	✓	✓
Two Factor Authentication	✓	✓	✓	✓	✓
Roaming user management	✓	✓	✓	✓	✓
Active Directory Authentication	✓	✓	✓	✓	✓
Distribution Server for Bandwidth Optimization	✓	✓	✓	✓	✓

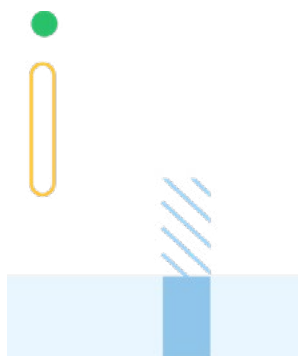
Web reference - <https://www.manageengine.com/products/desktop-central/edition-comparison-matrix.html>

- All prices quoted exclude VAT and are subject to our standard invoicing payment terms as detailed in the Terms and Conditions.
- Free trial: We offer an all-inclusive, free, 30-day trial for all users. Once the trial period has lapsed, the product with all of its features will be limited.
- All prices are preferential for the G-Cloud 15 Digital Marketplace and can be offered on single or multi-year contracts.
- All prices are based on the slabs mentioned and we can provide a personalised quote that meets your requirements.
- Minimum Contract term is 1 Year. Payment Options, Payment Terms, Renewal and Termination refer our Terms and Conditions.
- Customers subscribed to our services can add on as many licenses as they wish at any time throughout the duration of their contract with us.
- To procure more licences, clients need to only email their Account Manager who will put this in place within maximum to 1-2 business working days. Our customers will only ever pay for the licences they are using, as we bill additional licences pro rata to your renewal date.
- The method that we are going to use for calculating midterm alterations is to count the months remaining until renewal including current month and the month the renewal falls in. Example : customer bought original licence in March, alteration made in July we therefore charge them 9 months for the new licence or new AMS ($\text{Annual cost} \times 9 / 12$).



Discounts

- Prices shown don't reflect applicable discounts.
- Qualified educational organisations will receive a 10% discount.
- Enterprise style deals & time limited discounts may be available.
- Individual Prices may increase during the contract as per CCS guidelines.
- Contact your ManageEngine account manager for assistance with preparing a volume discount quote. If you need help getting in touch with your account manager, please use the contact details at the end of the document for assistance..



Consultancy Fees

(On-boarding/Migration/Training/Implementation /Customisation):

- At ManageEngine we don't believe in offering Consultancy services at a packaged cost and instead follow a discovery process to identify your business requirements and demands
- ManageEngine support and consultancy departments are ready to help you get the most out of the platform, using their experience working with other major clients across all sectors to deliver your project on time and to the highest standards.
- Our Professional services rates are priced at £1200 + VAT for 8hours engagement.

Complete Onboarding Services

For enterprise-scale or multi-department implementations, we offer fixed-price onboarding packages that deliver:

- End-to-end project management
- Full 8-phase onboarding methodology
- Accelerated delivery timelines
- Reduced overall cost vs day-rate model
- Risk mitigation & governance framework
- Priority consultant allocation

[More about Enterprise Program](#)

Support

- All prices are inclusive of our Classic support and maintenance.
- Premium Support is priced at a cost of 20% of your contract value.

S.No.	Services	Classic	Premium
1.	Acknowledgement of support request	Within 8 Hours	Within 3 Hours
2.	Email support	Regional business hours	Mon. - Fri., 24 hours a day
3.	Chat support	✓	✓
4.	Support via remote connection	High priority issues	✓
5.	Online resources	✓	✓
6.	Service packs	✓	✓
7.	Minor releases	✓	✓
8.	Telephone support		✓
9.	Single point of contact		✓
10.	Global escalation team		✓
11.	24x7 support		High impact issues
12.	Customer portal		✓
13.	Health check		✓
14.	Online training (4 hrs)		✓
15.	Custom product support*		✓

*Custom product support includes custom database queries, scripts, upgrades, configurations, and other customer-specific requests. Terms and conditions of support plans, support features, pricing and support availability are subject to change.

About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organisations and managed service providers. Established and emerging enterprises - including nine of every 10 Fortune 100 organisations - rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centers, 20 offices and 200+ channel partners worldwide to help organisations tightly align their business to IT.

Trusted by



9 of every 10
Fortune 100
companies



Over 200 of the
UK's educational
institutions



Over 300 top
NHS customers
in the UK



Over 5,500
organisations
in the UK

ManageEngine
a division of Zoho Corp.

Primary Contact

gcloud@manageengine.com

Address

Suite 1.09, Challenge House, Sherwood
Dr, Bletchley, Milton Keynes MK3 6DP

UK Toll Free

0800 028 6590