



ManageEngine Analytics Plus

From real-time IT intelligence to autonomous workflows, Analytics Plus powers your transition to an agentic AI ecosystem.

Pricing Guide



PRICING	
ManageEngine Analytics Plus Professional Edition - Cloud Annual	GBP (Cost per year)
2 Users and 3 Viewers (10 million rows)	£1,835.00
5 Users and 10 Viewers (10 million rows)	£3,035.00
10 Users and 20 Viewers (10 million rows)	£4,885.00
20 Users and 30 Viewers (10 million rows)	£7,650.00

ManageEngine Analytics Plus Enterprise Edition - Cloud Annual	GBP (Cost per year)
10 Users and 25 Viewers (25 million rows)	£3,685
20 Users and 50 Viewers (25 million rows)	£7,835
30 Users and 100 Viewers (25 million rows)	£14,300

ADDONS

Additional Users & Viewers	GBP (Cost per year)
Additional 3 Users	£555
Additional 5 Users	£925
Additional 10 Users	£1,845
Additional 3 Viewers	£275
Additional 5 Viewers	£460
Additional 10 Viewers	£925

Additional Rows	GBP (Cost per year)
Additional 0.25 million rows	£110
Additional 0.5 million rows	£185
Additional 1 million rows	£295
Additional 5 million rows	£590
Additional 10 million rows	£925

Publish Views	GBP (Cost per year)
Publish Views Add-on (applies to Professional edition only)	£360

Email Schedules	GBP (Cost per year)
Additional 10 Email Schedules	£140
Additional 50 Email Schedules	£695
Additional 100 Email Schedules	£1,385

Data Alerts	GBP (Cost per year)
Additional 10 Data Alerts	£140
Additional 50 Data Alerts	£695
Additional 100 Data Alerts	£1,385

Certification	GBP
ManageEngine Certification Professional Level fee for Analytics Plus	£99
ManageEngine Certification Expert Level fee for Analytics Plus	£149

The Certifications are online and will be monitored over WebEx with a Webcam with a remote access to your laptop.

a) The Professional Level Certification will have 50 multiple choice questions and has to be answered in 60 minutes. b) The Expert Level Certification will have 60 questions and has to be answered in 90 minutes.

The pass percentage for the certification is 70%.

The certifications will be on our complete and relevant ManageEngine Product and will not be limited to any editions or versions of the same.

The candidates should have hands-on complete ManageEngine Product to pass the certification.

This is an open book exam where the candidate will be allowed to refer the product while taking up the certification.

Expert Level Certification can be taken only if Candidates have a valid Professional Level Certification.

LICENSING COMPONENTS	
Bill of Materials	Description
User	A user can connect to data, create reports/dashboards and share them to others, based on the assigned roles and permissions. A User is identified by his/her unique email address with which their Analytics Plus account was created/registered.
Viewer	A viewer is a named user with a unique login who can securely access and explore the reports and dashboards shared with them. Viewers can interact with the shared data but cannot create, edit, or share any content. This ensures controlled and secure data access.
Email Schedules	Email schedules allow users to email reports and dashboards periodically to distribution lists or their colleagues who don't have a login account in Analytics Plus.
Data Alerts	Users can create threshold-based data alerts to notify themselves or other users of changes in key metrics. Data alerts are sent via in-app and email notifications.
Workspace	A workspace is a collection of data tables, reports and dashboards. The workspace also contains structural information on how the tables are related to each other.
How is Number of Rows calculated?	The number of rows (records) is the sum of records stored across workspaces in your Analytics Plus application. For example, if you have 2 workspaces with 3 tables, and each table contains 100,000 rows then the total number of rows (records) stored is 600,000.
What is a data source?	A data source is any location from where you wish to pull data and use it for analysis. This includes files, feeds, local and cloud databases, cloud drives, as well as app integrations such as ServiceDesk Plus, ServiceDesk Plus MSP, SupportCenter Plus, Endpoint Central, Jira Software, ServiceNow, Mobile Device Manager Plus, QuickBooks, Microsoft Dynamics CRM etc.
Publish View	This allows admin publish reports and dashboards across the organisation without having to purchase individual user licenses. This add-on is applicable only for the professional edition.

Edition Comparison			
ESSENTIALS			
Users	1 user	2 users	10 users
Viewers		3 viewers	25 viewers
Rows	10K	10M	25M
Workspaces	5	Unlimited	Unlimited
Customizable user roles	✗		✓
DATA INTEGRATION			
Files, feeds, databases	✓	✓	✓
IT apps integrations	✗	✓	✓
Business apps integrations	✗	✓	✓
Import schedule	3	Unlimited	Unlimited
Refresh rate	Daily frequency	1 Hour frequency*	1 Hour frequency*
Live connect	✗	✓	
Query tables**	3	10 (3 level query)	50 (5 level query)
Formula engines	✓	✓	✓
Data snapshots	✗	✓	✓
AUGMENTED ANALYTICS			
Predictive analytics	✓	✓	✓
What-if analytics	✓	✓	✓
Auto analysis	✓	✓	✓
Conversational analytics	✗	✓	✓
Zia insights	✗	✗	✓
Zia visual insights	✗	✗	✓
Data alerts	✗	20	30
ChatGPT integration (Beta)	✗	✗	✓
Spotlight	✗	✗	✓
Root Cause Analysis	✗	✗	✓
Cluster Analysis	✗	✗	✓
Anomaly Detection	✗	✓	✓
Code Studio	✗	✗	✓
AutoML	✗	✗	✓
Multivariate forecasting	✗	✗	✓
SHARING AND COLLABORATION			
Publish Views	✗	Add-on	Available
Scheduled emails	✗	20	30

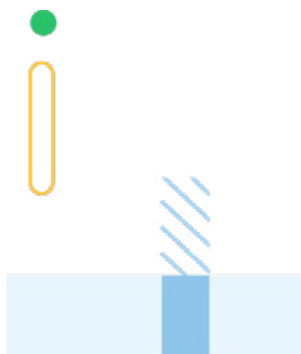
Commenting	✗	✓	✓
Create slideshows	✗	✓	✓
GOVERNANCE AND ADMINISTRATION			
Data backup	✗	✓	✓
Audit logging	✗	✗	✓
Sync History	✗	✓	✓
Audit History	✗	✗	✓
Rollback Imported Data	✗	✗	✓
Workspace level IP restriction	✗	✗	✓
Organization administration	✗	✗	✓
SUPPORT			
Live chat support	✗	✗	✓

* 1 Hour frequency may not apply to all integrations

** This excludes the pre-built query tables created from out-of-the-box integrations.

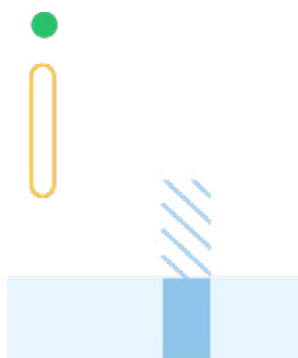
Web reference - <https://www.manageengine.com/analytics-plus/compare-editions.html>

- All prices quoted exclude VAT and are subject to our standard invoicing payment terms as detailed in the Terms and Conditions.
- Free trial: We offer an all-inclusive, free, 30-day trial for all users. Once the trial period has lapsed, the product with all of its features will be limited.
- All prices are preferential for the G-Cloud 15 Digital Marketplace and can be offered on single or multi-year contracts.
- All prices are based on the slabs mentioned and we can provide a personalised quote that meets your requirements.
- Minimum Contract term is 1 Year. Payment Options, Payment Terms, Renewal and Termination refer our Terms and Conditions.
- Customers subscribed to our services can add on as many licenses as they wish at any time throughout the duration of their contract with us.
- To procure more licences, clients need to only email their Account Manager who will put this in place within maximum to 1-2 business working days. Our customers will only ever pay for the licences they are using, as we bill additional licences pro rata to your renewal date.
- The method that we are going to use for calculating midterm alterations is to count the months remaining until renewal including current month and the month the renewal falls in. Example : customer bought original licence in March, alteration made in July we therefore charge them 9 months for the new licence or new AMS ($\text{Annual cost} \times 9 / 12$).



Discounts

- Prices shown don't reflect applicable discounts.
- Qualified educational organisations will receive a 10% discount.
- Enterprise style deals & time limited discounts may be available.
- Individual Prices may increase during the contract as per CCS guidelines.
- Contact your ManageEngine account manager for assistance with preparing a volume discount quote. If you need help getting in touch with your account manager, please use the contact details at the end of the document for assistance..



Consultancy Fees

(On-boarding/Migration/Training/Implementation/Customisation):

- At ManageEngine we don't believe in offering Consultancy services at a packaged cost and instead follow a discovery process to identify your business requirements and demands
- ManageEngine support and consultancy departments are ready to help you get the most out of the platform, using their experience working with other major clients across all sectors to deliver your project on time and to the highest standards.
- Our Professional services rates are priced at £1200 + VAT for 8hours engagement.

Complete Onboarding Services

For enterprise-scale or multi-department implementations, we offer fixed-price onboarding packages that deliver:

- End-to-end project management
- Full 8-phase onboarding methodology
- Accelerated delivery timelines
- Reduced overall cost vs day-rate model
- Risk mitigation & governance framework
- Priority consultant allocation

[More about Enterprise Program](#)

Support

- All prices are inclusive of our Classic support and maintenance.
- Premium Support is priced at a cost of 20% of your contract value.

S.No.	Services	Classic	Premium
1.	Acknowledgement of support request	Within 8 Hours	Within 3 Hours
2.	Email support	Regional business hours	Mon. - Fri., 24 hours a day
3.	Chat support	✓	✓
4.	Support via remote connection	High priority issues	✓
5.	Online resources	✓	✓
6.	Service packs	✓	✓
7.	Minor releases	✓	✓
8.	Telephone support		✓
9.	Single point of contact		✓
10.	Global escalation team		✓
11.	24x7 support		High impact issues
12.	Customer portal		✓
13.	Health check		✓
14.	Online training (4 hrs)		✓
15.	Custom product support*		✓

*Custom product support includes custom database queries, scripts, upgrades, configurations, and other customer-specific requests. Terms and conditions of support plans, support features, pricing and support availability are subject to change.

About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organisations and managed service providers. Established and emerging enterprises - including nine of every 10 Fortune 100 organisations - rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centers, 20 offices and 200+ channel partners worldwide to help organisations tightly align their business to IT.

Trusted by



9 of every 10
Fortune 100
companies



Over 200 of the
UK's educational
institutions



Over 300 top
NHS customers
in the UK



Over 5,500
organisations
in the UK

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