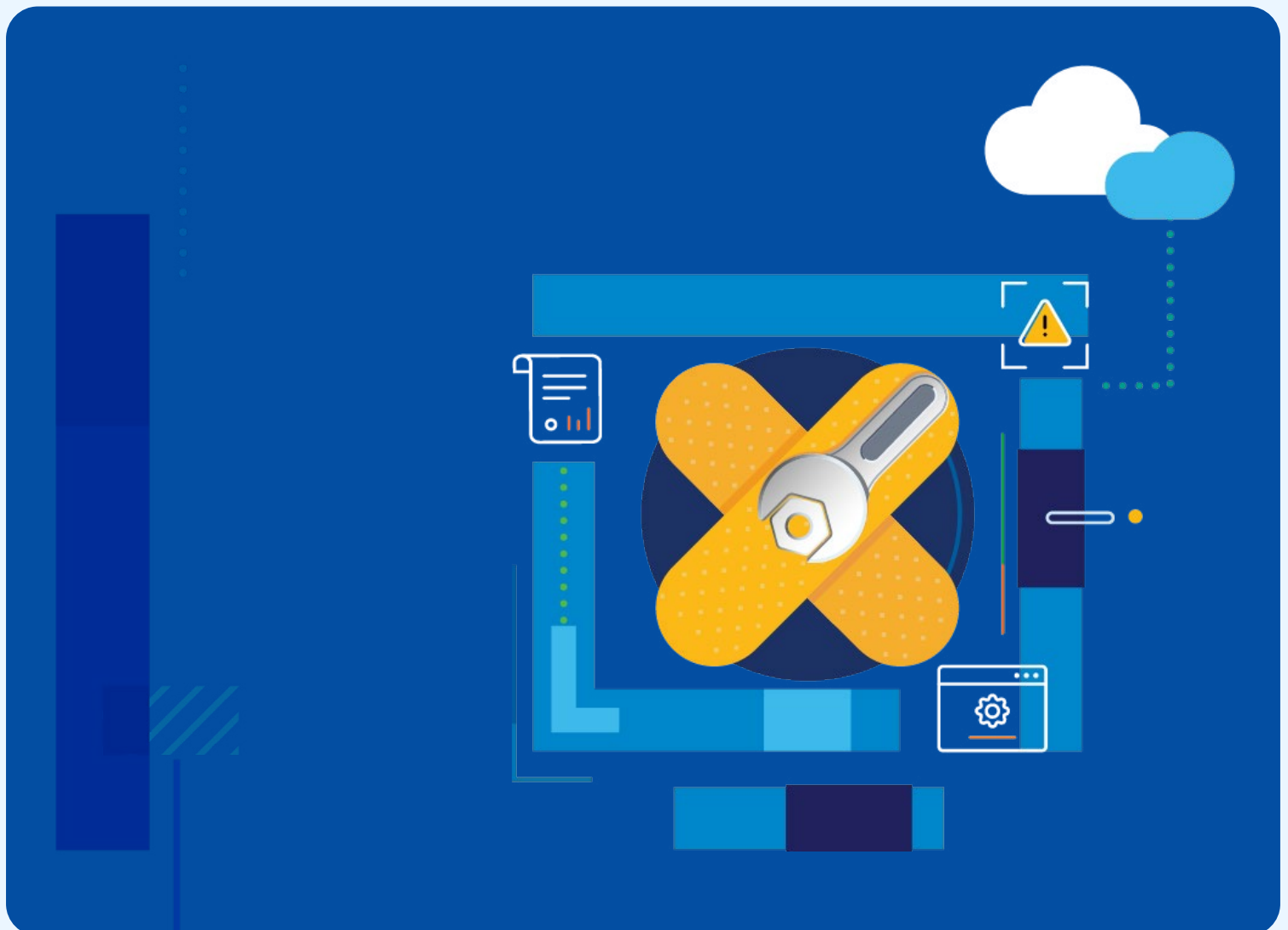




ManageEngine Patch Manager Plus

Automate patching for servers, laptops,
and workstations - all from a single console

Pricing Guide



ManageEngine Patch Manager Plus Cloud Annual License	Professional (Cost per Year)	Enterprise (Cost per Year)
Annual subscription fee for 50 Computers and Single User License	£265.00	£345.00
Annual subscription fee for 100 Computers and Single User License	£460.00	£650.00
Annual subscription fee for 250 Computers and Single User License	£920.00	£1,460.00
Annual subscription fee for 500 Computers and Single User License	£1,650.00	£2,535.00
Annual subscription fee for 1000 Computers and Single User License	£2,920.00	£4,460.00
Annual subscription fee for 2500 Computers and Single User License	£6,035.00	£8,920.00
Annual subscription fee for 5000 Computers and Single User License	£9,380.00	£14,305.00
Annual subscription fee for 10000 Computers and Single User License	£13,995.00	£21,920.00
Annual subscription fee for 10 Servers and Single User License	£110.00	£150.00
Annual subscription fee for 25 Servers and Single User License	£225.00	£380.00
Annual subscription fee for 50 Servers and Single User License	£460.00	£690.00
Annual subscription fee for 100 Servers and Single User License	£845.00	£11,190.00
Annual subscription fee for 250 Servers and Single User License	£1,805.00	£2,765.00
Annual subscription fee for 500 Servers and Single User License	£3,110.00	£4,920.00
Annual subscription fee for 1000 Servers and Single User License	£5,725.00	£8,845.00
Annual subscription fee for 2500 Servers and Single User License	£12,035.00	£17,845.00
Annual subscription fee for 5000 Servers and Single User License	£18,690.00	£28,650.00

ManageEngine Patch Manager Plus Addons - Additional users & Addons	Addons (Cost per year)
Annual subscription fee for Additional 1 User	£150.00
Annual subscription fee for Additional 2 Users	£265.00
Annual subscription fee for Additional 5 Users	£535.00
Annual subscription fee for Additional 10 Users	£765.00
Annual subscription fee for Additional 25 Users	£1,535.00
Annual subscription fee for Additional 50 Users	£2,690.00
Annual subscription fee for Multi language pack license	£145.00

Certification	GBP
ManageEngine Certification Professional Level fee for Patch Manager Plus	£99
ManageEngine Certification Expert Level fee for Patch Manager Plus	£149

The Certifications are online and will be monitored over WebEx with a Webcam with a remote access to your laptop.

a) The Professional Level Certification will have 50 multiple choice questions and has to be answered in 60 minutes.

b) The Expert Level Certification will have 60 questions and has to be answered in 90 minutes.

The pass percentage for the certification is 70%.

The certifications will be on our complete and relevant ManageEngine Product and will not be limited to any editions or versions of the same.

The candidates should have hands-on complete ManageEngine Product to pass the certification.

This is an open book exam where the candidate will be allowed to refer the product while taking up the certification.

Expert Level Certification can be taken only if Candidates have a valid Professional Level Certification.

LICENSING COMPONENTS - ManageEngine Patch Manager Plus Cloud is licensed based on two components

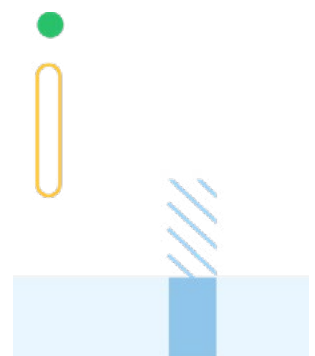
Computers & Servers	Patch Manager Plus is licensed based on the total number of Computers & total number of Servers (Windows/Linux/Mac) that are required to be Patched.
Users	Patch Manager Plus is also licensed based on the number of users who need access to the application for managing the functionalities.

Features	Professional	Enterprise	Free
Suitable For	Suitable for patching desktops in LAN	Suitable for patching desktops in WAN	Small Businesses with up to 20 workstations and 5 servers
Supported OS	Windows, Mac, Linux	Windows, Mac, Linux	Windows, Mac, Linux
Service Pack Deployment	✓	✓	✓
Third-Party Patch Management	✓	✓	✓
Server Application Patch Management	✓	✓	✓
Antivirus Definition Updates	✗	✓	✓
Driver and BIOS Updates	✗	✓	✓
Automatically Test and Approve Patches	✗	✓	✓
Patch download scheduling	✗	✓	✓
Patch Reports	✓	✓	✓
Schedule Reports	✓	✓	✓
Patch Desktops of Roaming Users	✓	✓	✓
Multi-Technician Support	✓	✓	✓
Role Based Administration	✓	✓	✓
Two Factor Authentication	✓	✓	✓
Active Directory Authentication	✓	✓	✓
Distribution Server for Bandwidth Optimization	✗	✓	
Remote Shutdown - on demand	✓	✓	✓
Remote Shutdown - schedule	✗	✓	✓
Wake on LAN - on demand	✓	✓	✓
Wake on LAN - schedule	✗	✓	✓

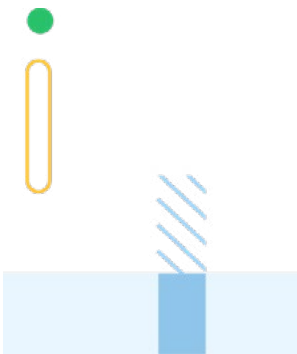
*only one Distribution Server can be installed in case of Professional Edition
Premium Support - 20% of the total subscription value

Web reference -

<https://www.manageengine.com/patch-management/edition-comparison.html>

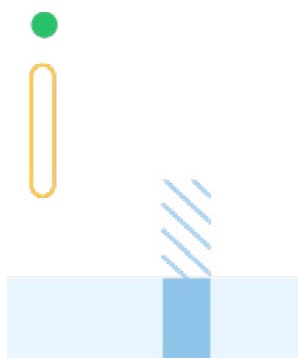


- All prices quoted exclude VAT and are subject to our standard invoicing payment terms as detailed in the Terms and Conditions.
- Free trial: We offer an all-inclusive, free, 30-day trial for all users. Once the trial period has lapsed, the product with all of its features will be limited.
- All prices are preferential for the G-Cloud 15 Digital Marketplace and can be offered on single or multi-year contracts.
- All prices are based on the slabs mentioned and we can provide a personalised quote that meets your requirements.
- Minimum Contract term is 1 Year. Payment Options, Payment Terms, Renewal and Termination refer our Terms and Conditions.
- Customers subscribed to our services can add on as many licenses as they wish at any time throughout the duration of their contract with us.
- To procure more licences, clients need to only email their Account Manager who will put this in place within maximum to 1-2 business working days. Our customers will only ever pay for the licences they are using, as we bill additional licences pro rata to your renewal date.
- The method that we are going to use for calculating midterm alterations is to count the months remaining until renewal including current month and the month the renewal falls in. Example : customer bought original licence in March, alteration made in July we therefore charge them 9 months for the new licence or new AMS (Annual cost x 9 / 12).



Discounts

- Prices shown don't reflect applicable discounts.
- Qualified educational organisations will receive a 10% discount.
- Enterprise style deals & time limited discounts may be available.
- Individual Prices may increase during the contract as per CCS guidelines.
- Contact your ManageEngine account manager for assistance with preparing a volume discount quote. If you need help getting in touch with your account manager, please use the contact details at the end of the document for assistance..



Consultancy Fees

(On-boarding/Migration/Training/Implementation/Customisation):

- At ManageEngine we don't believe in offering Consultancy services at a packaged cost and instead follow a discovery process to identify your business requirements and demands
- ManageEngine support and consultancy departments are ready to help you get the most out of the platform, using their experience working with other major clients across all sectors to deliver your project on time and to the highest standards.
- Our Professional services rates are priced at £1200 + VAT for 8hours engagement.

Complete Onboarding Services

For enterprise-scale or multi-department implementations, we offer fixed-price onboarding packages that deliver:

- End-to-end project management
- Full 8-phase onboarding methodology
- Accelerated delivery timelines
- Reduced overall cost vs day-rate model
- Risk mitigation & governance framework
- Priority consultant allocation

[More about Enterprise Program](#)

Support

- All prices are inclusive of our Classic support and maintenance.
- Premium Support is priced at a cost of 20% of your contract value.

S.No.	Services	Classic	Premium
1.	Acknowledgement of support request	Within 8 Hours	Within 3 Hours
2.	Email support	Regional business hours	Mon. - Fri., 24 hours a day
3.	Chat support	✓	✓
4.	Support via remote connection	High priority issues	✓
5.	Online resources	✓	✓
6.	Service packs	✓	✓
7.	Minor releases	✓	✓
8.	Telephone support		✓
9.	Single point of contact		✓
10.	Global escalation team		✓
11.	24x7 support		High impact issues
12.	Customer portal		✓
13.	Health check		✓
14.	Online training (4 hrs)		✓
15.	Custom product support*		✓

*Custom product support includes custom database queries, scripts, upgrades, configurations, and other customer-specific requests. Terms and conditions of support plans, support features, pricing and support availability are subject to change.

About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organizations and managed service providers. Established and emerging enterprises - including nine of every 10 Fortune 100 organizations - rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centers, 20 offices and 200+ channel partners worldwide to help organizations tightly align their business to IT.

Trusted by



9 of every 10
Fortune 100
companies



Over 200 of the
UK's educational
institutions



Over 300 top
NHS customers
in the UK



Over 5,500
organisations
in the UK

ManageEngine
a division of **Zoho Corp.**

Primary Contact

gcloud@manageengine.com

Address

Suite 1.09, Challenge House, Sherwood
Dr, Bletchley, Milton Keynes MK3 6DP

UK Toll Free

0800 028 6590