

Zoho One Pricing

Simplify how your entire business runs with Zoho One. One integrated application suite for one price, billed on one invoice. This high-impact approach to software packing an incredible amount of technology into an impossible price - isn't new to Zoho. It's hardwired into our DNA.

ALL EMPLOYEE PRICING

£37

/employee/month billed annually

£45 /user/month

Must purchase license for ALL employees*

FLEXIBLE USER PRICING

£80

/user/month billed annually

£100 /user/month

Purchase license for any no. of users

Local taxes (VAT, GST, etc.) will be charged in addition to the prices mentioned.

*Your business will have to commit to purchase Zoho One licenses for ALL employees on payroll. For more details [check the FAQs](#)

What you get

Centralized administrative control

Mobile device management

Platform capabilities to build, customize, and extend

45+ unified business apps

Enterprise-level features

Many apps, one simple invoice for your organization

ZOHO ONE - PLAN DETAILS

For an unbelievable price, Zoho One offers you the following applications.

Zoho Directory

Admin Panel

- Single sign-on
- Active Directory sync
- Centralized user management
- 24x5 support
- Domain management
- Conditional app assignment
- Custom fields
- Usage stats/reports
- Telephony

Application management

- Zoho apps
- Creator custom apps
- Mobile apps
- Directory apps

Document Automation

- 1000 default free credits/
organisation/ month + 50 free

Security Policies

- Multi-factor authentication
 - Biometric factors - Touch ID/Face ID
 - SMS
 - Time-based OTP
 - Scan QR
 - Push notification
 - Yubikey
- IP restriction
- Password policy

Groups

- Customizable group management
- Customizable security policies

Portal

- 1 portal for every application

Zoho Publish

- Business Directory listings

credits / employee license/ month
(max cap is 2000)

Mail merge

Fillable documents

Sign documents

Label templates

Review Management

Business Directory Analytics

Reputation Management

Note: Zoho One paid users can publish only one location for free. If you need more locations, purchase the Zoho Publish Location add-on costing £5.60/month.

Application/Device Management

Mobile Application Management (MAM)

Unlimited Devices

Distribute only Zoho One apps automatically

All type of Device Enrollment

Device Actions which is associated like remote lock, Corporate Wipe and Clear Passcode

Distribute Zoho One mobile apps to User's device / group

Mobile Device Management (MDM)

25 devices by default with all MDM features

Device Enrollment

Profile Management

App Management

Security Management

Asset Management

E-mail Management

Reports and Audit

[Know more about MDM's professional plan](#)

Note: If more than 25 devices are managed, then the cost will be applicable for all the devices. (From the first device)

CRM

Sales force automation

Leads

Accounts

Contacts

Deals

Standard list views

Custom list views - Unlimited

Records in list views - 100

Smart filter - 10

Kanban view - 5

Sales forecasting
Forecasts based on territories
Macros
Feeds
SalesSignals
Document library
Activities - Tasks, Events, Calls
Reminders
Recurring activities
Calendar booking
Multiple currencies - 25
Social
Social tab
Scoring rules - 30 criteria/module
Multiple scoring rules - 5
rules/layout (30 criteria/rule)
Motivator for Zoho CRM

CRM analytics

Standard reports
Custom reports - Unlimited
Schedule reports - Maximum 100
schedules
Standard dashboards
Custom dashboards - Unlimited
Charts and KPIs
Anomaly detector - 10 trends,
additional 1 trend/employee license
(max 50)
Zia Notification subscription for
Anomaly Detector components - 10
components

Chart view - 5
Modify criteria pattern
Last activity time in criteria
Custom related lists - 5/module
Customize search layout
Customize related lists columns
Custom buttons - 50/module
Personal fields - 30/module
Web tabs - 25
Copy customization
Wizards - 10 (2 per module)
Multiple sales pipeline - 20
Customize user layout - 50 custom
fields
Domain mapping
Kiosk Studio - 5 kiosks New

Process management

Blueprints - 50 (Includes the default
blueprints)
Clone blueprint
Common transition - 10/blueprint
Transition - 100/blueprint
Field count during transition (This
includes fields, associated Items,
messages, widgets, and checklists) -
10
Approval process
Review process - 5/module
Journey builder - 5 journeys/org
(includes both active and inactive
journeys)

Funnel, target meter, comparator, zones

Cohort analysis - 10

Quadrant analysis

Marketing automation

Campaigns

Mass emails - 1,000/day/org

Custom email templates - Unlimited

Email opt-out

Autoresponders - 3

Schedule mass email - 10/module

Zia

Prediction Builder - 2/org

Zia scoring

Recommendation builder - 1/org

Email intent

Email sentiment

Email emotion

Email activity extraction

Enrichment from emails

CNS (consecutive negative sentiment)

Email summary

Email - sentence auto complete

Call transcription

Call sentiment

Call intent

Call emotion

Call summary

Path Finder - 50,000 record

captures/day, and 1,00,000

transitions/day across all processes

Automation

Workflow Rules/org - 2500

(maximum 2000 active)

Workflow rules

125 rules/module (maximum 75 active)

10 conditions/rule

Scheduled actions - 5/condition

Workflow Usage

Tasks - 5/action

Reminder for workflow tasks

Email notifications

5 email notifications/action

500 emails/ employee license or 25,000 emails/day (whichever is lower)

Record Owner, Record

Creator, Record Owner's Manager

Using Email field from the Module & Related Modules

Delete

Field Updates - 5/action

Create Record

Assign Record Owner

Workflow Convert

Execute Based on Date Field Value

Execute Based on Record's Score

Execute Based on Recommendation

Webhooks

Data enrichment - 500 records/employee license, Max of 50,000 records

Next best experience

Zia for forecast

Voice of the customer

Zia vision (Image matching) - 1/org

Churn prediction - 2/org

Competitor alert

Strategy influencer - 6/org

Best time to contact

Record owner suggestion

Similarity recommender - 1/org

Zia notifications

Workflow rule suggestion

Workflow email duplicate alert

Anomalies in workflow rule

Ask Zia

Macro suggestion

Zia reminder

Prediction analytics

Recommendation analytics

Best time to contact analytics

Inventory management

Products

Price books

Quotes

Sales orders

Invoices

Vendors

1/action, 500,000 calls/day, or 500 calls/employee license/day. Limit applicable for the org. (whichever is lower)

Functions - 1 instant action and 5 time-based actions per rule

Custom schedules - 10/org

Marketing attribution

Segmentation - 1 (active or inactive) 5 (unpublished or draft)

Workflow usage report

Cadences - 150 cadences, up to 10/module, maximum 10 email, 10 task, and 5 call follow-ups New

Web forms

Forms for leads/contacts - 20 forms/module

Approve records

Auto Response rules

Unsubscribe links - 10

Notify record owner

Webform analytics - 100,000 visits/month and 3 months of data for Analytics

Webform A/B testing - 2 webforms/module

Email

Zoho Mail add-on

IMAP

Email insights

Organization emails - 500

Purchase orders

Inventory templates

Customer support

Cases

Solutions

Web-to-case forms - 20/module

Notify owner

Assignment rules

20 rules/module

50 rule entries

Case escalation rules

Data administration

Admin tools for configuration management

File storage (for Org.) - 1GB plus 1GB/employee license

Additional file storage (for Org.) - £2.5/month for 5GB

Data storage

1-200 users - 10GB (approximately 5 million records) + 50MB/employee

Above 200 users - 15GB (approximately 7.5 million records) + 50MB/employee

Additional data storage

1-200 users - £3.2/100MB/month

Above 200 users - £1.6/100MB/month

Default data storage per employee license (200 and above 200 users) -

BCC dropbox - 10 approved email addresses

Microsoft Outlook add-in

Zoho CRM for Office 365

Attachments in email - 10MB

Email sharing

Email scheduling

Email authentication - 20 domains

Email parser

Email association with deals

Email relay - 20 domains

Integrations

Zoho integrations

CRM Marketplace (Extensions for Zoho CRM) - 20 extensions

PhoneBridge

Campaigns

Analytics

Projects

Visitor tracking SalesIQ

Desk

Cliq

Survey

Social

Forms

Manage Mail Add-on Users

Writer Add-on

Finance Suite

Webinar

Backstage

Creator

50 MB

Import data - 30,000/batch

Data import - Clone Option

Data import - Skip and Overwrite option

Merge duplicates

Find & merge option

De-duplicate option

Import history of past 60 days

Export module data - 200,000 records/module, upto 500 exports per day

Free data backups - 2/month

Additional data backup/request - £9

CRM variables - 11 groups + 25 entry/group

Security management

Profiles - 25

Roles - 250

Reporting hierarchy

Territory management - 150

Groups - 50

Field-level security

Custom links - 10/module

Default data sharing settings

Public read only (in default data sharing settings)

Data sharing rules - 25/module (of which up to 10 rules can be criteria-based)

Audit logs

Allowed IPs

Meetings

Integration with Online Meeting providers

SalesInbox

Survey Creation in Campaigns Module

Attach from Zoho Docs

Zoho CRM for Google ads

Slack Integration

Zoho CRM Mobile Edition

Zoho CRM Analytics Mobile Edition

Check-in

Zoho Directory Integration

Remote Sales Office

LinkedIn Sales Navigator Integration

Other integrations

Mail merge template (Plug-in for Microsoft Office)
- 1000 merges/month/org

Google integrations:

Attach from Google Docs

Google calendar synchronization (for Google users)

Google contacts synchronization (for Google users)

Google chat integration New

Google Workspace

Export meetings to Google calendar

Export to Google tasks

Synchronize Google Calendar (For Google Workspace Users)

Record sharing
Data encryption - 10 fields/module
GDPR compliance settings
HIPAA compliance settings

Product customization

Canvas

List view- 25/module

Record view- 5/module

Multi-select lookup fields - 2/module

Home page components - 20

Organize tabs

Rename tabs

Group tabs - 25 groups

Custom modules - 25 modules +
(additional 2 modules/employee
license) [Max limit: 100 custom
modules]

Layout editor

Page layouts - 3/module (Note: Not
applicable for Activities module)

Layout rules - 10/layout

Record locking configuration - 5
rules/module

Validation rules - 10/layout (Using
Functions: 3/layout)

Subforms - 2/module

Subform fields - 25/subform in a
layout

Email address duplication check

Custom fields

300 fields/module (Note: Activities
module has only 230 fields)

Synchronize Google Contact (For
Google Workspace Users)

Zoho CRM Webforms for Google
Sites - 20/module

Zoho CRM for Gmail Add-on

Developer space

APIs (Max allowed credits)

2,000,000/day/org. [More details
on limits](#)

Functions (Max allowed credits)

200,000 credits/day/org. [More
details on limits](#)

Client Script

Widgets

Connections

General

Personal settings

Company logo and theme

Fiscal year

Business hours

Portals

10,000 portal invites included for
default portal (Contacts)

Sandbox

Configuration type - 3

Data and configuration type - 2

Business card view

Calendar

Calendar synchronization (CalDAV
access)

Picklist history tracking

Color coding picklists - 5 picklist fields/module

Unique fields - 2/module

Global sets - 10 sets/org, 15 picklists/global set, 7 picklists/global set/module, 1000 picklist values/global set

Advanced filters

Gamescope

Tags for records

10/record

100/module

Sticky notes

Translations

** CRM Ultimate edition is available as an add-on. [Know more](#)*

Begin

100,000 records

Multiple pipelines

SalesSignals

Webforms - 5

Products

Custom dashboards

Workflows - 25

Tasks

Email notifications

Field updates

Tags

Email templates

Email insight/li>

IMAP

Mass emails

Free data backup

Profiles and roles

Audit log

Unique fields

Custom fields

Custom list views

Reorder related lists tab

Integrations

Zoho integrations

Zoho Campaigns

Zoho Desk

Zoho Flow

Zoho Meeting

Other integrations

Office 365

G Suite

X (Twitter)

Sites

Number of sites

Up to 50 employees - 1 site/10 employee licenses

Over 50 employees - 5 sites

Custom domain hosting

Ad-free

SSL hosting

Single page site

Code snippet

Social share button

301 redirect

Element animation

Premium elements

Audio player

Comment box

Scheduled blog post

Social network auto-publish

Newsletter subscription

Favicon

Blog

Mobile optimized

Header and footer code

Automatic sitemap

Member portal

Up to 10 employees - 2 portal members per site

Over 10 employees - 100 portal members per site

50 forms

Max file size - 100MB

50 pages

Page versions

100GB storage

Unmetered bandwidth

200 photo gallery

Dynamic content

Zoho integrations

SalesIQ

Zoho CRM forms

Zoho Campaigns

Zoho Forms

PageSense

Marketing Automation

Other integrations

MailChimp

Google Analytics

Social (FB & X (Twitter))

Bookings

Fundamentals

Customers - Unlimited

Services - Unlimited

Sales, marketing, and support

Zoho CRM sync

Zoho CRM calendar

Zoho Assist integration

Workspaces - 3 per organization and 1 for every additional 10 employees

Resource calendars - 10/organization & 2/employee license

Calendar connections per staff member - 6

Bookings

One-on-one service booking

Group bookings (like classes or workshops)

Recurring group bookings

Book resources like rooms and equipment

Collective bookings (multiple hosts)

Online meetings using Microsoft Teams, Zoom, Zoho Meeting, and Google Meet

Over 2,000 app integrations with Zapier

Invite multiple guests

Manual bookings

Easy canceling and rescheduling

Two-way calendar sync using Zoho calendar, Google, and O365/Outlook.com

Notifications and reminders

Automatic confirmation, reminder, and cancelation emails

Automatic notification when rescheduled by admin

Collect appointments via live chat with Zoho SalesIQ subscription

Bookings plug-in for Zoho Desk

Online payments through PayPal, Stripe, Razorpay, Authorize.net and Forte

Add new customers as subscribers in Mailchimp using Zoho Flow

Reports

Revenue reports

Appointment reports

Extended functionalities

Build custom functions with script builder

Extend Zoho Bookings with APIs

Browser extension

Administrators

View client history

Remove client data (for privacy protection)

HIPAA compliance

Set different service duration and buffer times

Set prices for different services and staff members

Team management

Grant team access

Pooled availability for teams

Booking reassignment

Customizable email notification templates

Send notifications from staff, admin, workspace, or business email addresses

SMS gateway integration

Personalization

Customer portal

Attach the booking page to your domain

Mobile app for admin and staff

Automation time zone conversion for customers

Collect notes on bookings

Change in-app text

Add custom fields to booking form

Booking page and website

Redirect URL for booking page

Mobile-responsive booking page

Brand color palette for booking page

Auto-translate booking page language

Disable booking page

Embed the booking page into your website

Customize booking page with logo, themes, and layouts

Customize booking links for staff, services, and workspaces

SalesIQ

Features

1 brand

Branding

Company logo

Company favicon

For operators

Roles and permissions

Unlimited chat volume per month

25 departments + (number of brand purchased x 3)

100 proactive chat trigger rules

Media

File sharing

Click to call

Screensharing

Channels

Website

Mobile app

Email Signature

Telegram

Custom tools

50 widgets

100 chat routing rules
25 visitor routing rules
Block IP
10 profanity Management libraries
Chat translation
Chat transfer
Group chat with customers
Unlimited chat history
Concurrent chat limit
Brand-specific business hours
Department based email configuration
Unlimited email templates
Company profile enrichment using Zia
Operator chat monitoring

Website visitor tracking

Live tracking dashboard
200k visitors tracked per month
100 lead scoring rules
100 company scoring rules

Chatbots

10 custom chatbots
Answer BotZia

People

Visitors
Contacts
Company
Export People data

5 brand-specific widgets
100 form controller
3 admin webhooks
10 data webhooks

Reports

Daily reports
Weekly stats
Monthly stats

Plugins

Wordpress
OpenCart
Joomla
Drupal 7
Drupal 8
OSCommerce
Cs-cart
Magento
WooCommerce
PrestaShop
Sharepoint
Facebook

Integrations

Zoho Integration
Zoho Desk
Zoho CRM
Zoho Assist
Zoho Campaigns
Other integrations

For your customers

Offline messaging
Visitor-side chat history
Reopen a chat
Credit card masking

Resources

Unlimited articles
Unlimited FAQs
5000 UAQs
Canned replies
10 small talks
Business terms

MailChimp
Zendesk
Salesforce CRM
ClearBit
Leadberry
Cloud telephony and PBX

Desktop apps
Operator mobile app
Access Apple TV on 100 devices

Campaigns

Design

Basic template layouts
Pre-designed, responsive newsletter templates - Advanced
Drag-and-drop template editor
Template library

Email marketing

Emails - Unlimited
Email attachments
Chain campaign
Child campaign
A/B testing
RSS campaigns
Marketing calendar

Store's revenue vs. Email-based revenue
Automated purchase follow-ups
Automated cart-abandonment follow-ups

Cross-channel marketing

SMS marketing

Webhook

Mailing-list-based notifications
Sent-campaign notifications

Developer API

Campaign management
List management

Customizable header and footer

Remove Zoho Campaigns logo in footer

Reports and analytics

Contact Management

Contacts - 5,000/employee license

Basic segmentation of contacts

Advanced segmentation of contacts

Bulk segments

Customizable signup forms

Customizable pop-up forms

Topics

Contact scoring and tags

Personalization

Merge tags

Dynamic content

Email polls

Email delivery and deliverability

Schedule email campaigns

Recipient time zone sends

Recipient optimal open time sends

Send in batches

Email authentication using SPF/Sender ID, domain key/DKIM

Compliance check

Dedicated IP address - Available on a yearly basis

Call back URLs

Integrations

Zoho integrations

CRM

Creator

Survey

Contacts

Invoice

Books

Recruit

Meeting

Commerce

Flow

Desk

Backstage

Begin

Zforms

Analytics

Zplatform

Zsolution

Other integrations

SugarCRM

Salesforce

Tracking URLs with Google Analytics

Eventbrite

SurveyMonkey

Shopify

YouTube for video email campaigns

Vimeo for video email campaigns

Email marketing automation

- Basic automated workflows
- Advanced automated workflows
- Built-in workflow templates

Account and user management

- Assign roles and privileges
- Custom user roles
- Campaign managerial approval
- Email-sending policy
- Workspaces
- E-commerce email marketing
- Pre-designed newsletter templates
- Pre-designed cart-abandonment reminder templates
- Contact, product, and coupon sync
- Profile- and shopping-history segments
- AI-based product recommendations

Flickr Add images to the template gallery

Google photos Add images to the template gallery

Gravatar

PayPal

Litmus

Giphy

Zapier

GoToWebinar

Evernote

Dropbox

OneDrive

Box

Wistia

HubSpot

MS Dynamics 365

Zendesk

WooCommerce

** Dedicated IP address for yearly subscription is available as an add-on. [Know more](#)*

Social

Brand - 1

zShare browser extension

Social channels

- Facebook page

- Facebook group

- X (Twitter) profile

- Instagram business profile

Zia - Generative AI

- Compose with Zia

- Reply with Zia

URL shortener

- zurl link shortener

- Bit.ly shortener

LinkedIn profile
LinkedIn company page
YouTube channel
Google My Business listing
Pinterest profile
Mastodon profile

General

Home dashboard
Recent Posts
Notifications
Livestream
Create custom roles

Publishing & scheduling

Multi-channel publishing
Custom scheduling
Drafts
Published posts
Scheduled posts
Unpublished posts
Publishing calendar
Alt text
Image editor
Bulk scheduler
Repeat posting
CustomQ
SmartQ
Pause/Resume post
Audience targeting
RSS feeds - 20
Custom video thumbnail

Team collaboration

Collaborate dashboard
Workflow & approvals
Tagging discussions
Audio/video call team member
Team member chat

Messages

X (Twitter) messages
Facebook messages
Instagram messages
LinkedIn company page messages

New

Monitoring

Monitoring dashboard - 15 columns
Facebook page
Facebook reviews
Facebook page @mentions
X timeline
X likes
X @mentions
X keyword search
X user search
X lists
Instagram hashtag search
Google My Business questions
Google My Business reviews
Lead/Contact
interactions monitoring
LinkedIn @mentions

Schedule retweets
Canva integration
UTM parameters
Facebook reels
Instagram first comment
Instagram carousel post
Instagram stories
Instagram reels
Tag profiles on Instagram
Instagram grid preview
Popular posts
Trending hashtags
Post insights
Export posts
Discuss posts
Media library
Social library
Cloud Picker
Youtube shorts
Google My Business events
Hashtag groups

Connections

Connections dashboard
Most engaged
Recently engaged
X (Twitter) following/followers

Inbox New

Manage interactions
Filters

YouTube likes
YouTube dislikes
YouTube playlists
YouTube moderate comments

Profile Information

CRM leads
CRM contacts
Mute/Block accounts
Connection interactions

Reports

Reports dashboard - Advanced reports with data from last year
Published post stats
Custom reports
Schedule reports
Export reports
Discuss reports

Zoho CRM Integration

Add leads to Zoho CRM
Chat with CRM owner
CRM reports
View CRM connections
View CRM status & information
Monitor leads & contacts
Rule-based lead generation

Zoho Desk Integrations

Create tickets from social updates
Chat with Desk owner

Custom views
Assignment rules
Track activities
View history of interactions

Desk reports
Desk info for connections
Rule-based ticket generation
View ticket IDs

Survey

Enterprise features

Department creation

Basics

Unlimited surveys
Unlimited number of questions
Responses
Up to 3 users (monthly plan):
7,000/month
From 4th user (monthly plan):
1,000/employee license/month
Yearly plan: Unlimited
Trial: 100/survey

In-mail surveys

iOS & Android

Survey creation

Survey builder in 26 languages
250+ templates
Question types
Pagination
Label, title, and number
Embed video
Embed call link
Mandatory questions

Response collection

Embed survey in website
Purchase responses
Pop-up surveys
Disqualify respondents
Anonymous responses
Remove IP address
Email distribution - 100,000/ month
HTTPS encryption
Share on social
QR code for surveys
Collect responses offline
Kiosk+auto upload mode in offline surveys
Unlimited offline devices
Spam protection
Password protection
Set survey end date
Limit number of responses
Unlimited collectors

Survey reports and analytics

Real-time responses
Custom report

Answer validation
Randomize answer choices
Export as PDF
Print survey

Advanced survey creation

Question logic
Page logic
End page logic
Auto fill
Piping logic
Scoring
Custom variable
Respondent variable
Translate survey to 83 languages
Translate reports
Send email notifications
Trigger functions
Track survey

Survey branding

Complete survey design customization
Custom favicon
White label survey
Custom end page
Add logo
Remove Zoho footer

Collaboration

Share survey

Custom trend report
Cross-tab reports
Custom filters
Turf analysis
Sentiment analysis
Word cloud analysis
Print reports
Export in XLS and CSV
Export in SPSS
Download chart
View respondent's IP
Download report as PDF

Integrations

Zoho integrations

Analytics
Campaigns
CRM
Desk
Flow
Recruit
SalesIQ
Sheet

Other integrations

MailChimp
Google Sheets
URL callback notifications (webhook)
Tableau
Slack
Shopify
Eventbrite

Invite reviewers
Share report
Share survey preview

Zendesk
Facebook
G Suite Marketplace

Forms

Basics

Forms

Trial - 10 forms
Paid - unlimited

Submissions

Trial - 1,000/month
Paid - 200,000/month

Storage

Trial - 200MB
Paid - 20GB

Card forms

Unlimited reports

Default themes

Custom themes

Multilevel form approval

Mobile responsive forms

Tech support

CRM forms New

Mobile app (iOS & Android)

Privacy features

Field encryption
SSL encryption
Personal field marking
HIPAA compliance

Managing entries

Trash records
Printable entries list
Printable entries summary
CSV export
PDF export
Password-protected file export
Task assignment
Record audit
Report scheduler
Export form audit data
Export record audit data

Tracking

Google Adwords (GCLID)
UTM tracking
Google Analytics - goal tracking
Facebook Pixel - event tracking
Google Tag Manager

Reports

Customizable filters
Auto filters
Show/Hide columns
Reports approvals

Form settings

Custom domain in permalink URL

CAPTCHA

Google reCAPTCHA v2

Splash message

Thank you page

Redirect to website

Email notifications

SMS notifications

Save and resume

Edit response

Submitter email notification

Email attachment

Notification email to external users

Forms submission as PDF attachment

Double opt-in

Form span

Custom favicon

Custom title text

PDF editor New

Document merge (Zoho Writer)

General/Error messages customization

Field alias

Task management

Manage form attachments

OTP verification (SMS, Email, WhatsApp)

WhatsApp notifications

Simple mail transfer protocol (SMTP)

Public sharing link

Private sharing link

iFrame source code

HTML button/link to embed report

CSV export

PDF export

Form management

Field duplication

Form duplication

Form analytics (Basic and Advanced)

Form audit

Form ownership management

Form disable

Form data export (75 per org/month)

Audit- organization level

Export file storage info

Switch form type (Standard to Card and vice-versa)

Payment integrations

Stripe

Stripe Checkout

PayTM

Instamojo

PayPal

2Checkout

Razorpay

PayPal Checkout

Authorize.Net

DomainKeys identified mail (DKIM)

Form language translation

Scan & fill - mobile

Auto-trash submissions

Form sharing

Public link

Shorten URL

Private sharing

Facebook

X (Twitter)

LinkedIn

Form HTML download

iFrame source code

QR code

Lightbox pop-up

Quick share

Email campaigns

Zoho Campaigns

MailChimp

Integrations

Zoho integrations

CRM

SalesIQ

Desk

Campaigns

Docs

Sign

Sheet

Projects

PayTabs

Square

Paystack New

Form fields

Basic fields (name, address, email, phone number, etc.)

Date/Time

Dropdown

Radio buttons

Multiple choice

Checkboxes

Group choices

Value assignment

Page break

Geolocation

Choices import

Decision boxes

File upload

Matrix choice

Section

Zoho CRM field

Slider

Rating

Description

Signature

Formula

Unique ID

Image choices

Terms and conditions

Subform

Recruit

Begin by Zoho CRM

PageSense

ServiceDesk Plus Cloud

Flow

Marketing Automation

Cliq

Other integrations

G Suite

Webhooks

Salesforce

Zapier

WebMerge

Microsoft Teams

Google Calendar

Outlook Calendar

Workload

Image upload

Audio/video upload

Form building tools

Drag-and-drop builder

Multi-page forms

Conditional rules

Field rules

Form rules

Page rules

Deny submissions

Advanced rules

PageSense

Web analytics

Goals

Funnel analysis

Heatmaps

Scrollmaps

Attention maps

Form analytics

Session recording

A/B testing

Split URL testing

Personalization

Report segmentation

Revenue analysis

Real-time reporting

Role-based access

Integrations

Chrome plugin

URL targeting

Unlimited experiments

Unlimited pages

PageSense subscription

Polls
Push notification
Pop-ups
Visual editor
Audience targeting

Monthly visitors - 30,000/employee
license
Number of projects
Trial - 3
Paid - 25

Backstage

Portal

1 portal
1 portal admin
Unlimited number of events (In-person/Virtual/Hybrid)
1 event/day
3 sessions/event
Duration- Upto 45 mins/session
2 organizers/event
100 attendees/event
3 speakers/ event

Portal Settings

Data Privacy
Attendee profile management
Activity log
Portal-level content library
Team management

Agenda Builder

Agenda builder
1 track
3 sessions and 45 mins each
Host controls

Event Ticketing

1 ticket class
Registrations import and export
Badge designer

Event Website

Website builder
Website themes/templates
1 website language
Cookie management

Event Marketing

Automated emails

Event Networking and Management

1 lounge/event
Live polling
Live Q&A

Event Analytics

Event dashboard
Attendee analytics
Session analytics

Bookmarking sessions
Agenda export and import
Event visibility settings

Webcasting Services

Backstage OnAir
Third-party webcast services

Mobile app

Attendee mobile app — Android
and iOS

Organizer mobile app — Android
and iOS

*All Zoho One users get the Free plan's features along with **one Premium event add-on**. To host more events, you can buy them as add-ons(Essentials, Premium & Ultimate). These add-ons can be purchased either as one-time add-ons whenever you require advanced features for an event or you can purchase them as recurring add-ons which may be charged monthly or yearly.*

Some of the Premium event add-on features you get are - Unlimited sessions, 5 portal admins, 15 event organizers, 1000 attendees, 100 speakers, 50 sponsors, 0% commission ticketing, and [more](#).

Marketing Automation

Leads - 5,000/employee license
Bulk emails
 Trial - 15,000 emails
 Paid (Up to 100,000 contacts) - unlimited
 Paid (Over 100,000 contacts) - 10 x number of contacts

Visitors = 2 x lead count
Unlimited automated emails
Website goals and events
Website behavior tracking

Touchpoints
Smart pop-ups
Website missed goals
Site purchase abandonment
Web application tracking
Alias domains and IP filtering
Lead attribution reports
OnSpot forms
Custom lead tags
Lead stage classification

Custom journey goals
Lead path tracing
Lead scoring
Journey reports
SMS marketing
Marketing planner
Survey campaigns
Webinar promotions
Event promotions
E-commerce marketing

Advanced pre-built journey templates
ROI measurement
Multi-product management
Product cross-sell and up-sell
URL shortening with custom domains
Smart links and app links
E-commerce journeys and workflows
Store abandonment notifications
Email signature campaigns

Commerce

Less than 5 employee licenses

Website Features

Website Builder
Responsive website
SSL certificate
Free hosting
Blog
Unmetered bandwidth
200 additional campaign pages
Unmetered file storage

E-commerce Features

Sales reports
Customer reports
Smart recommendations
Advanced coupons

5 employee licenses and above

Website Features

Website Builder
Responsive website
SSL certificate
Free hosting
Blog
Unmetered bandwidth
500 additional campaign pages
Unmetered file storage

E-commerce Features

Sales reports
Customer reports
Smart recommendations
Advanced coupons

10,000 products
Unmetered customer portal
Social login
Custom fields
1 pickup location
Mega menu
Filters

Marketing Features

Facebook pixel
Google shopping
Abandoned cart emails
Social features
Product reviews & ratings
Fraud analytics
Traffic analytics

50,000 products
Unmetered customer portal
Social login
Custom fields
50 pickup location
Mega menu
Filters

Marketing Features

Facebook pixel
Google shopping
Abandoned cart emails
Social features
Product reviews & ratings
Fraud analytics
Traffic analytics

B2B Features

Price list
Serial batch tracking
Composite items

Thrive New

Loyalty program

Points
Reviews
VIP
Reward redemption per month -
5000

Affiliate program

Other features

Real-time tracking
Widget customization
Integration - Unlimited
Referral - Unlimited
White-label
Team members/users - 10

Affiliate form custom fields

Affiliates - 2500

Brand - 3*

*Zoho One users with Zoho Commerce integration are not subjected to brand restrictions.

Desk

Ticket management

E-mail tickets

Comment in ticket

Private conversations in ticket

Spam tickets

Ticket history

Ticket resolution note

Ticket tags - 50/ticket

Add resolution as KB

Customer happiness ratings

Suggested articles

Merge tickets

Split tickets

Clone ticket

Ticket timeline

Read/Unread tickets

Followers

Time entry

Approvals

Team ownership

Ticket sharing

Send as email

Mass reply New

Scheduled reply New

Parent-child ticketing New

Help center

Private knowledge base for agents

Article versioning

Public knowledge base

Community

ASAP

Text-to-speech in ASAP mobile SDK

New

Multilingual knowledge base

Community gamification

301 redirection

Google analytics integration

Themes gallery

CSS customization

Custom widgets

Auto-translation of KB articles

Answer bot in ASAP

Live chat in ASAP

Multi-brand help center

HTML customization

Customer management

Contact & account information management

Private notes for contacts & accounts

Agent productivity

Quick ticket view (Peek view)

Response editor with rich text support

Advanced search

Response draft

Table view

Keyboard shortcuts

Agent queue

Teams queue

Search facet

Snippets for faster response

Email templates in Reply Editor>Create

Work modes

Review ticket replies

Gamescope for agents

Real time collaboration

Real time updates in ticket list & detail view

Real time ticket count in starred views

Team feeds

Agent collision detection

Agent collision chat

Agent collision reply avoidance

Customer support channels

Email channel - 100

Help center

Feedback widget - 1/department

Dedicated owners for contacts & accounts

Contact & account custom fields - 230

Merge contacts

Merge accounts

Custom views for customers

Contact & account insights

Deduplicate contacts & accounts

Follow contacts & accounts

Contact to product association

Secondary contact (Cc's)

Contacts to multiple accounts

Activity

Tasks

Events

Calls

Time tracking

Manual ticket time tracking

Auto ticket time tracking

Activity time tracking

Billing preferences

Products

Product based ticket tracking

Associate products to contacts

Associate products to accounts

Dedicated owner for products

Custom fields for products - 230 fields

Advanced web forms -
20/department

X (Twitter) Receive and respond to
tickets via X (Twitter) directly from
Zoho Desk. - 2 brands (add-on
brand available on request)

Facebook - 2 brands (add-on
brand available on request)

Instagram - 2 brands (add-on
brand available on request)

Community forums

Telephony

Live chat

Instant messaging

WhatsApp - Usage based charges
applied by WhatsApp

Telegram

Wechat

LINE

Dashboard

WhatsApp Sandbox

Canned messages

Auto-responses

WhatsApp template messages

Ticket conversion

Embeddable options

Profanity management

Chat transfer

Notifications

Custom workflows

Help desk automation

Custom views for products

Analytics

Agent dashboard

Predefined reports

Ticket overview dashboard

Ticket status dashboard

Ticket stages

Custom reports

Export reports to CSV, XLS or PDF

Custom dashboards

Headquarter dashboard

Response, resolution & FCR
dashboards

Knowledge base dashboard

Community dashboard

Calls, reports and dashboards

SLA dashboards

Telephony agent availability

All department analytics (Global
reports and dashboards)

Schedule reports - 100

Blueprint dashboard

ZIA dashboard

Telephony

In-product call notifications

Call-to-ticket conversion

Answer over-the-web

Answer over-the-phone

Call logging

Call transfer

Notification rules

Macros - 30/department

Workflow rules -
30/department/module

Supervise - time-based rules -
30/department

Custom actions gallery in workflows

Custom functions in workflows

Schedules - 10/department

Field watching

Contract and support plans New

Ticket assignment rules

Direct assignment to agents and
teams - 30

Agent idle timeout

Round-Robin ticket assignment by
load balancing - 15/department

Active skills - 30/department

Skill based ticket assignment

Round-Robin sequential
assignment New

Advanced process management - Blueprints

Active blueprints - 20/department

Transitions per blueprint - 100

Common transitions per blueprint
- 5

Fields and actions per transition -
30

State level SLAs & escalations

Dynamic transition owner

Call recording

Call hold

Call mute

Business hours configuration

Non-business hour management

Call queue handling

Outbound calls

Missed call management

Custom greeting configuration

Call routing (Sequential &
simultaneous)

Call waiting message

Caller history

Voice mail

Real-time agent availability

Call reports and dashboards

Fallback number

Spam call handling

Call summary

Multi-level IVR

Agents & permissions

Profiles - 50

Roles - 250

Field-level access control

Data sharing

Add-ons & integrations

G Suite

Zoho Translate New

Zoho Assist - 1 free user

Transitions draft (Partial transitions)

Blueprint widget support -
3/transition New

Strict mode controls

Custom functions in blueprints

Service level agreements (SLAs)

Number of SLAs - 20/department

Stop the SLA clock (on hold state)

Multi-level escalations

Customer based SLA

Management in SLA

Help desk working hours

Business hours - 100

Holiday list - 100

Help desk customization

Custom email templates

Customize tabs

Customize form fields

Custom views

Starred views

Custom fields - 230/module

Custom ticket status & status
grouping

Field dependencies

Teams

Ticket templates -
600/department

Department specific layout

Multi lingual (Beta)

Google chat New

Zoho CRM

Begin

Zoho Analytics

Zoho Projects

Zoho BugTracker

Zoho Lens Add-on

SMS Add-on

Zoho Cliq

Zoho SalesIQ

Atlassian Jira

Slack

Zoho Books/Invoice

Zoho Inventory

Zoho Subscription

Zoho Flow

Zoho Campaigns

Salesforce

Zapier

Office 365

MS Teams

Zoho PageSense

Telephony and PBX

Zoho Marketplace for Zoho Desk

Public extensions

Extension starter pack New

Private extensions

Custom actions via extensions

New

Custom lookup fields - 5/module
and layout New

Layout rules - 50/department

Validation rules

Multi layout - 20
layouts/department

Custom modules New

Regular expressions New

Layout rules - 50/department

Validation rules - 10/department

Personalization

Helpdesk appearance - night mode

Display screen settings

Display font control

Reply editor font controls

Reply button behaviour

Landing page settings

Reply - article auto suggestion

Default send behaviour

Multi-language support

Date & time format control

Artificial intelligence - Zia

Reply assistant

Sentiment analysis

Ticket auto tagging

Anomaly services

Zia answer bot

Zia field predictions New

Zia powered by ChatGPT

Mobile apps

Radar app for Zoho Desk

Zoho Desk app

Security

IP range restriction (active directory)

CSP policy header

SSL certificate

API dashboard New

Single sign-on using SAML in
helpcenter

User authentication (JWT) in ASAP

DKIM/DMARC

ePHI field labeling

Field encryption

System field encryption New

Federated login

Privacy

Anonymization of agent and
customer

Data center location

DSR - Data Subject Requests

Read recipients

Accessibility

Highlight critical information

Underline links

Emphasis focus area

Animation controls

Reading mask

Re-branding

Custom domain mapping

Multi-department

Multiple department support tracking - 50

All-department view of tickets

Department based signatures

Department-specific product handling

Workflow rules (up to 200)

Guided conversations New

GC flows - 25/department

Global variables - 100/portal

Session variables - 100/portal

Local variables - 100/flow

GC blocks - 500/flow

GC widgets

Agent widget - 1/department

Customer widget - 5/department

Flow metrics

Data migration

Migration from other help desk

6 simultaneous sessions
per technician

Unattended access

Zoom level adjuster

Screen reader

Keyboard focus navigation

Custom scrollbar

Developer tools

API - 1,000,000 calls/day/org

Mobile SDK

Webhook - 10 active

Deluge (Custom function)

Data administration

Export data

Import history - Past 60 days

Import data - 30,000 batch

Data backup (Beta) - 1 full
backup/month

Sandbox New

Audit log New

Assist

Remote session

Instant chat

Desktop application

UAC compatible

Number of computers
- 5/organization and 1/employee
license

Computer grouping

Group permissions

Deployment

Wake on-LAN

Remote power options

Organization

Organization roles

Departments

Rebranding

Custom email templates

Email configuration

Advanced reports

Customer widget

Security and compliances

TLS 1.2 transport security with AES-
256-bit encryption

Idle-session time out

Action log viewer

Session confirmation

Integrations/APIs

Zoho integrations

- Desk
- SalesIQ
- Assist APIs

Other integrations

- Zendesk*

Clipboard sharing

Remote screen blanking

File transfer

Multi-monitor navigation

Send ctrl+alt+del

Reboot and reconnect

Session transfer

Schedule sessions

Swap screen

Session notes

Voice and video chat

Contacts management

Annotation

Remote print

Session recording

Additional storage for session
recording

Session audit

Screen sharing

Platforms supported

- Windows
- Mac
- Linux
- Chrome OS
- Raspberry Pi

Mobile apps

- iOS
- Android

ServiceNow*

Freshdesk

Jira

Imported Google contacts

* Integrations available only for accounts present in the US and EU DCs.

Lens

Organization

Departments

Organization roles

Rebranding

Custom email templates

Email configuration

Advanced analytics

File manager

Import CRM/Google contacts

Security and Compliance

TLS 1.2 transport security with AES-256-bit encryption

Idle-session time out

Action log viewer

Session confirmation

Data anonymization

Integrations

Zoho integrations

Zoho Desk

Zoho Calendar

APIs

Remote Assistance

AR annotation

Freeze camera stream

VoIP

Multi-participant session

Zoom in/out

Session notes

SMS invitation

Live snapshots

Smartglass support

Session recording

4 simultaneous sessions/employee license

Mail

50GB storage/employee license
Huge attachments - up to 1GB
Email hosting for multiple domains
Domain aliases
Email routing
Email and folder sharing
Streams - collaboration tool
Offline access
Email recall
eWidget and developer space
Tasks, notes, and bookmarks
IMAP/POP access in email clients
Exchange Activesync

Mobile apps for iOS and Android
Archival and eDiscovery
Email backup and restoration
White labeling
S-MIME

Calendar

Shared calendars
Group calendars
Appointment scheduling
Calendar sync
Calendar on mobile
Resource booking

Cliq

Messages

Unlimited 1-1 chats and group chats
Unlimited searchable messages
1-1 and group chats with external users

General

100GB file storage/employee license
Advanced unified org directory
Reminders
Zia events

Live media

1-1 audio & video calls
1-1 screen sharing
PrimeTime - handshake+assembly & ScreenSharing

Platform internal tools

1,000 slash commands/org
1,000 message actions/org
250 bots/org
1,000 functions/org
100 schedulers/org

Integrations

Zoho integrations

Calendar

People

Other integrations

Office 365

100 extensions/organization

Chat window

@mentions and #tags

Star important messages

Link preview

Pinned messages

Print a chat transcript

Channels

Organization & personal channels

Team & multi-team channels

5 external channels/employee license

Channel permissions

Announcement channels

Custom roles

Archiving channels

5,000 organization, team, and personal participants per channel

500 external participants per channel

100 databases/org

10,000 database records/db/org

Security and privacy

Data encryption both in transit and at rest

Consents

Secret chat

User preferences

Desktop notifications

Personal information

Media and links

Themes

Email & sound notifications

Admin panel

User roles

User fields

Allowed IPs

Org policies

Enterprise mobility management

Module configuration

One theme for the entire organization

Custom domain

Custom email

Projects

Basics

Baseline

Projects - Unlimited
Client users - 5/employee license
Storage space - 120GB
Project templates - 30
Pages & chat - All projects
Read-only users - 10
Resources - Can be purchased as add-ons

Charts/Reports

Gantt charts - Across projects
Resource utilization chart - Across projects
Advanced task/issue reports - Advanced

Core features

Tags
Project feeds
Task management
Document sharing
Import from MS Project
Calendar & forums
Google apps integration
Project custom status
Milestone custom status
Task custom status
Subtasks
Pre-built templates
Task duration (hours/days)
Reminders
Project timeline gantt

Multiple Baseline Support
Task layout rules
Project custom fields - 155
Milestone custom fields
Task custom fields - 255
Issue custom fields - 120
Timesheet custom fields - 55
Custom profiles and roles
Custom domain
Web tab
Teams

IssueTracker

Import issues (CSV, XLS & JIRA)
Add issues through email
Export issues
Notifications
Business rules
Web to issue form
Link issues
Custom fields
Email settings
SLA
Webhooks
Custom issue email templates

Integrations

Zoho integrations
CRM
Meeting
Sprints

Task dependancy - Across projects
(all four types)

Task layout - Create

Sync Google tasks

Time tracking

Export projects

Custom views

Recurring tasks

Timesheet approval

Time log restriction

Blueprint for tasks

Parallel transitions

AI chatbot powered by Zia

Project budget

Work - planned hours (Planned vs
actual report)

Business hours

Weekends & holidays

Strict project

Task rollup

Earned value management

Milestone layout

Project layout

Flexible work hours

Workflow rules

Critical path

Invoice (For Invoice & Expenses)

Books (For Invoice & Expenses)

People

Analytics

Flow

Desk

Directory

Other integrations

Zapier

Zendesk

Microsoft Teams

Office 365

Slack

ServiceNow

Dropbox

SharePoint

GitHub

Bitbucket

GitLab

Gitea

Sprints

Unlimited projects

100GB storage

Custom statuses

Custom project templates

WIP limits

Custom views

Custom item types
Custom priorities
Custom roles and profiles
Custom user groups
Parallel sprints
Epics
Timesheet
Meetings
Webhooks
Release management

Custom layouts and fields
Zoho integrations
Desk
Projects
Other integrations
Github
Bitbucket
Gitlab
Zapier
Jenkins

Connect

Posts & feeds

Like, comment, share, attach, hashtags, & @mentions
Polls
Events
Announcements
Questions
Ideas
My schedule
Team schedule
Social advocacy
Mandatory reads
Scheduled posts
File attachments - Maximum size limit is 50 MB per file for documents and up to 100 files can be attached per post. The maximum size limit for a video file is 200 MB.
Translation support

Tasks & boards

Create tasks
Boards - Unlimited
Board permissions
Board templates
Time tracking in boards
Task dependency
Public board
Gantt view
Workload view
Categorize boards
Dynamic board membership

Events

Create company & group events
Custom event types
Calendar view

Groups

- Create groups - Unlimited
- Public groups
- Private groups
- All-hands group
- Multiple group admins
- Group channels
- Group level permissions
- Group level moderation
- Categorize groups
- Dynamic group membership

Channels

- Create channels
- Private channels

Forums

- Forum categories
- Forum permission

Town halls

- Archiving completed town halls
- Scheduling town halls
- Moderation

Custom applications

- Custom apps - Unlimited
- Form builder
- Report builder
- Page builder
- Sharing - Only to Connect groups

Notifications

- Mobile apps push notifications
- Email notifications
- Notification settings
- Group notification preferences
- Custom email for notifications
- Bot notifications on Cliq

Company directory

- Reporting to, Employee ID (as a user profile field)
- Follow people
- One-one audio call, video call, and instant chat
- User recommendation
- Custom profile fields
- Organization chart

External users

- Inviting external users - 5 external users per employee license

Admin settings

- Custom logo & favicon
- Custom domain
- Custom email address
- Custom CSS
- User management
- Custom roles
- Network level permissions
- Active Directory Sync.
- Manage groups

Basic fields

Advanced fields

AI fields - Prediction - 10 other AI - 30

File storage - 7 GB

Records - 200/user, maximum:
10,000

Export

Schema builder

Record comments

Email notifications - 500/day

Schedules - 500/month

SMS - can use own sms

Workflow rules and actions

Inbuilt approvals

Deluge scripting

Permissions - 5/app

Roles - 5/app

External calls - 500/day

Workflow statement - 5,000

Developer API - 500/day

Web components - 5

Surveys

Drag and drop builder

Survey templates

No. of survey responses/month - No.
of users in the network

Files

Create & edit documents

Online file storage - 2 GB X No. of
users in the network

Multiple network admins

Network analytics

Policies

Data export

Two factor authentication

Multi language support

Single sign-on

Manage apps at network level

Dashboard for network

Gamification

Automation & Developer space

Incoming webhook - 100

Outgoing webhook - 100 (20k per
day execution)

Function API - 100 (20k per day
execution)

Scheduler - 100

Custom menu - 100

Workflow - 100 (10k per day
execution)

Bulk user sync

Live broadcast

Live broadcast

Live broadcast recording

Screen sharing

External users participation

Video conference

Number of participants - 16

Video conference recording

File upload

File upload permissions

File upload from Cloud

Manuals

Create manuals - Unlimited

Company level manuals

Group level manuals

Manual permissions

Public manual

Article version history

Custom article template

Screen sharing

Video conference for external users

Integrations

Integrate with Zoho apps - Unlimited

Integrate with 3rd party apps

Web tab

RSS - 100 configurations (300 posts per configuration per day)

Learn

Unlimited spaces

Unlimited manuals

Unlimited courses

5 GB/employee storage

Rich knowledge manuals

External sharing of manuals with password protection

Save articles as draft before publishing

Export articles to PDF

Article templates

Version history

Course authoring with text, video, document lessons, and quizzes

Custom domain

Course navigation setting

Assignments and descriptive quizzes

Quiz timer and course expiry

Passing scores and attempts for quizzes

Add instructors, set drip lessons, and enable lesson discussions

Clone courses

Detailed course reporting

Activity timeline

Universal search

Encryption at rest

TeamInbox

Collaboration

Internal discussions via comments
Share email draft

Email Management

Assign thread owners
Follow threads
Snooze threads
Archive threads

Teams

5 Shared inbox
Team signatures
Team tags
Response templates
Rules
User roles and permissions
25 Shared sender addresses

Contacts

Contacts grouped under teams

Personal

1 Personal inbox per user
Personal sender address
Personal tags
Personal rules
Personal response templates
Personal signatures

Admin tools

Activity log
Deliverability setup
Analytics

Thread Views

Assigned to me
Assigned to others
Followed by me
Sent
Trash
Snoozed
Shared with me
Drafts
Spam

WorkDrive

250GB file upload limit
Storage
Upto 10 employees - 5TB/org
Over 10 employees -
500GB/employee license

Data organization

Labels
Data Templates
Templates

additional shared storage

Built-in document editors

Writer

Sheet

Show

Internal collaboration

Team Folders

Granular access controls

Sub-folder level sharing

Preview 200+ file formats

Universal content search

File locking

Commenting on files

Unlimited file versioning

Unread and global notifications

Follow updates

Groups

External collaboration

External file sharing

Client users

Password-protected links with
expiry

External file access control

Custom download links

Create embed codes

Productivity

Collect Files

WorkDrive Snap New

Data administration and security

Admin controls

Custom domain

Control external sharing

Transfer file ownership

Full content visibility and
management

File recovery

Device management

256-bit AES encryption at rest

TLS, SSL, and PFS encryption during
transit

Advanced analytics and reporting

File access stats

File activity timeline

Admin dashboard

Generate and export customized
activity reports

Team Folder activity timeline

Integrations

Zoho integrations

Begin by Zoho CRM New

Zoho Cliq New

Zoho Flow

Zoho Projects

Zoho Connect

Other integrations

Zapier

Add-ons and Apps

Mobile apps

Microsoft add-on

Gmail add-on

Desktop Apps

WorkDrive Genie

WorkDrive Sync

WorkDrive TrueSync

Sign

Signer authentication code

Email

SMS

Custom offline

Unlimited documents

Signing workflows

Approver action

Signer attachments

Reminders and Notifications

Advanced features

Automation credits - 10/user/month,
with a maximum limit of
500/organization/month

Bulk send*

SignForms*

Templates

In-person signing

Rebranding

Integrations

Import & export documents

Google Drive

Dropbox

OneDrive

Box

Zoho Docs

Zoho Workdrive

Zoho integrations (Each document
signature request raised via
automation will consume an
automation credit)

CRM

Desk

Workerly

Books

Invoice

Inventory

Mail

Qntrl

Legal

Print, sign, and upload for physical signing

Signing with USB token for DSC

New

Qualified Electronic Signatures (QES) - Uanataca

New

Signing via 3rd-party DSC providers - eMudhra

New

Trusted document time stamping

New

Blockchain timestamping

Audit trail and certificate of completion

Reports

Accessibility

Multi-language support

Organization email alias configuration

Recipient redirection

Document and folder management

Template and document sharing

New

Automatic cloud backup

Priority technical support

Web

Phone

Email

Mobile apps

iOS

iPad OS

Android

Creator

Recruit

People

Forms

Writer

Flow

Deluge

Other integrations

G Suite

Gmail

Office 365

Integromat

Zapier

Formstack Documents (formerly WebMerge)

Microsoft Teams

Outlook

Webhooks

API

SDKs

New

iOS

Android

PHP

Desktop apps

macOS

Windows

Vault

Break-glass account for emergency access

Password & storage management

AES-256 encryption

Store unlimited passwords

Attach unlimited files and documents

Access from computers, smartphones, and tablets

Password groups

Password sharing

Fine-grained and role-based permissions to view/edit/manage passwords

Sharing chambers

Automatically change website passwords

Single sign-on for cloud apps

Password event notifications

Alerts and notifications of password retrieval, expiry, ownership change, etc.

Audits & reports

Backup, disaster recovery, & high availability

Scheduled data backup (email)

Cloud backup

Uninterrupted access to passwords

Offline access

Tools & utilities

Import passwords

Export passwords

One-click login to websites

Password generator

Password history

Personal password management

Mobile apps

Browser extensions

Password policies & compliance

Pre-built password policies of varying strengths

Provision for creating custom password policies

Enforcing standard usage of password policies

Access control workflow

Complete record of all password management

Password assessment reports

Logging all access to passwords

Intuitive password access reports

Export reports in PDF

Password request-release mechanism

Time-limited access to passwords

Instant alerts on password events

Helpdesk integration

Meeting

1 host/employee license

100 meeting participants/host

Storage - 25 recordings/host

100 webinar attendees

Collaboration features

Screen/Application sharing

Request remote control

Computer audio/VoIP

Webcam sharing

International dial-in numbers

Browser based (no downloads required)

Online meeting features

Schedule meeting

Instant meeting

RSVP

Add to calendar

Reminder setting

Embed meeting widget

Moderator controls

Mute/unmute meeting participants

Remove meeting participants

Lock meeting

Recording and storage

Meeting recording

Webinar recording

Online storage space

View and share recording

Organization management

Co-branding

Organization level settings

Automated email settings

Security and compliance

TLS 1.2 transport security with AES-256-bit encryption

Consent for turning on video

Apps and extensions

Webinar scheduling and registrations

- Customize registration form
- Embed registration widget
- Moderate registrations
- Add co-organizers
- Create polls before session
- View and export registration report

Webinar attendee engagement and in-session features

- Create instant polls
- Polls
- Q&A
- Raise hand
- Broadcast message
- Allow attendee to talk
- Make presenter

Post webinar analytics

- In-depth analytics
- Export reports

Desktops application (Windows and Mac)

iOS mobile app

Android mobile app

Firefox extension

Google chrome extension

Integrations

Zoho CRM

Zoho Projects

Zoho Connect

Zoho Calendar

Zoho Campaigns

Zoho Bookings

Notebook

Sync across devices

100GB cloud storage for notes and files per employee

Upload files up to 1GB

200MB notecard size

Note history up to 100 versions

Smart search using OCR and object detection

Set custom recurring reminders

Smart tags

Bookmarks

Save flight tickets as flight cards

Read bookmarks offline

Record up to 60 minutes of audio notecard

Turn emails into notecards

Collaborate in notecards, notebooks and notecard groups

Co-work in notecards and notecard groups

Secure notes (lock using Face ID/Touch ID)

Scan tables & business cards

Unlimited BoardLists in NoteBoards

Set premium covers

Books

Core features

GSTIN (within a single organization)
- 3 branches

Schedule reports

Employees (Payroll) - 20

Custom modules

Cashflow forecasting report

Quotes

Invoices - 25,000 per year

Sales orders

Credit notes

Debit notes (Edition-specific:
available to specific countries alone)

Manage clients

Client portal

Bills

Bill of supply (Edition-specific:
available to specific countries only)

Purchase orders

Vendor credits

Stock tracking

Online payments

Generate payment links

Digital signatures

Time tracking/Projects

Project profitability

Price lists

Landed costs

Currency adjustments

Journal templates

Tasks

Recurring journals

Customer approval

Sales approval

Timesheet approval

Timesheet - Customer approval

Contextual chat - available through
Cliq in Zoho One

Purchase approval

Custom user roles

Workflows - 10 rules per module

Advanced multi-currency handling -
supported through elite add-on
purchase

Estimates

Expense tracking

Delivery challans
E-way bills
Expenses
Mileage tracking
Direct bank integration and reconciliation
Direct Bank Feeds via Partner Banks
(Edition-specific: available only in specific countries)
Import PDF statement
Manual journals
Chart of accounts
Sub-accounts
Predefined user roles
Multi-lingual transactions
Audit trail
Reports
Bills of entry
E-invoicing (Edition-specific: available only in specific countries)
Reporting tags
Bulk updates
Transaction locking
100 custom views
Custom fields
Unlimited custom reports
Custom financial report generator
Project invoices
Project tasks
Project expenses
Timesheet and Billing
Retainer invoices

Basic inventory
Advanced inventory
Financial reports
Accountant
Budgeting
Custom functions
Contacts
Custom domain

Automate

Recurring invoices
Recurring expenses
Recurring bills
Payment reminders
Automatic data entry from bills

Taxes:

VAT Tracking
VAT Returns
MTD VAT Filing
CIS
EC Sales List

Integrations

Zoho integrations
CRM
Inventory
Expense
Billing
Projects
Analytics

Multi-currency
Automatic exchange rates

Other integrations
Twilio

Invoice

Unlimited customers
Unbranded emails
Custom domain

Core features

Invoices
Estimates
Time tracking
Expense tracking
Credit notes
Online payment
Multi-currency
Multi-lingual
Flexible reports
Track payments
Customizable invoice templates
Customer portal
Snail mail

Automate

Recurring invoices
Payment reminders
Recurring expenses

Integrations

Zoho integrations
Zoho CRM integrations
Other integrations
Powerful APIs
Online payment gateways
G Suite integration
Twilio integration

Security

SSL encryption

Billing

1000 customers
10 workflows/module

Core features

One-time invoicing
Recurring billing

Payment gateways

Stripe
RazorPay
PayTabs
Wepay
Forte

Subscription management
Subscription automation
Metrics tracking
Multi-currency support
Subscription metrics
Multi-lingual
Customer portal
Customer portal single sign-on
Domain branding
Custom buttons
Web tabs
Custom schedulers
Rest API & webhooks
50+ Advanced reports
Projects & Time tracking
Project budgeting
Project profitability
User and customer approvals
Transaction approvals

Payments

Hosted payment pages
Dunning for automatic payments
Multiple payment gateways
Offline payments
Payment reminders
Payment links
Abandoned cart tracking

Customizations

Templates

Authorize.net
2Checkout
Paypal
PayTM
Gocardless
ICICI Bank(Eazypay)
Mercado Pago
Braintree

Integrations

Zoho integrations

Zoho CRM
Zoho Books
Zoho Inventory
Zoho Mail
Zoho Cliq
Zoho Analytics
Zoho Flow
Zoho Creator
Zoho Desk
Zoho Workdrive

Other integrations

Slack
Zendesk
GSuite
Office 365
WordPress
Zapier
Avalara
Evernote
Google Drive
Dropbox

Email notifications
Users and roles
Reminders

Audit

Data backup

Security

PCI Compliance

Box
OneDrive

Mobile apps

iOS
Android

Expense

Receipt and Expenses

Unlimited receipt storage limit
Receipt forwarding email address
Bulk upload receipts
Offline upload (mobile apps)
Multicurrency expenses
Automatic exchange rate
conversion
Mileage expenses
Mileage tracking via GPS
Per diem automation
Billable expenses
Automated expense reminders
Expense delegation
Customer/Project tracking
Tax tracking

Trips Beta

Travel requests
Pre-travel approval

Data Administration

Data and receipt backup
Scheduled backup
Custom report export
Bank file export
Default user roles
Submitter
Approver
Admin
Custom user roles

Collaboration

Comments
In-app notifications

Allocations

Customer
Project
Accounting codes

Itinerary management
Mark Itinerary as personal
Travel policy
Travel allowance/advance automation
Traveler profile management
Travel document management
Corporate travel desk management
Travel agent allocation
Share offline ticket options
Ticket Cost approval
Travel manager
GDS PNR parsing
Attendance marking on HRMS

Automation

Advanced approvals
Unlimited workflow rules

- Alerts (email/in-app notification)
- Webhooks
- Field updates
- 100 Custom functions

Expense report automation
SMS notification (India)

Budgets

Budget Management

- Monthly
- Quarterly
- Half-yearly
- Yearly

Tags
Attendees
Cost centers
Locations
Custom codes

Control

Unlimited policies
Custom expense rules
Unlimited custom rules
Blocking rules
Duplicate detection
Fraud detection beta
Hard copy receipt collection

Payment/Settlement

Direct deposits (US, Canada and India)
Bank file export
Syncing settlement file to any ERP/payroll software
Automated settlement notifications
Manual reimbursement

Business/Finance Operation

Custom report export
Multi-location management
Multiple Base currency
Custom configurations

Integrations

Zoho Integrations

Budget vs Actual report

Customization

Basic form customization

Additional fields

Expenses

Reports

Advanced payments

Users

Trips

Lookup fields Beta

Additional field access permissions

Customer user roles

Custom views

Page layouts

Expenses

Trips

Custom buttons beta

Custom links beta

Related lists beta

25 Custom Modules beta

100 Custom schedulers beta

Web tabs

Cards

Commercial card feeds (Amex, MasterCard and Visa)

Connect personal cards

Card statement upload

Corporate Card Management

Auto-matching

CRM

Invoice

People

Cliq

Projects

Analytics beta

Accounting and ERP

Zoho Books

QuickBooks Online

QuickBooks Desktop (US and Canada only)

Xero

Sage One (Coming soon)

Oracle

SAP

Netsuite

Microsoft Dynamics

Online reimbursement

Forte (US and Canada)

ICICI Bank (India)

Travel

Sabre GetThere beta

Ride hailing apps

Uber

Lyft

OLA

Other integrations

G Suite

Office 365

Slack

Amazon business

Flag personal expense on corporate cards

Card spend dashboard for Admins

Corporate card reconciliation dashboard

Automated reminders

Expense reports

Unlimited expense reports

Cash advances

Trip allocation beta

Cost allocation

Report types beta

Expense report automation

Report submission reminders

Auto-submission of expense reports

Expense report PDF

Excel/CSV download

Audit and Compliance

Data and receipt backup

Scheduled backup

Basic audit trail report

Advanced audit trail report

Manage PII data

Tax compliance

Custom Exchange Rates

Sunshine Act (US only)

Mileage rates

Per diem rates

GDPR

SOC 2 Type 2

Direct feeds

Visa

Amex

MasterCard

Cloud storage

Zoho Docs

Google Drive

Dropbox

Box

OneDrive

Evernote

Security

SSL encryption

Role-based access permission

Approvals

Simple approval

Hierarchical approval

Grade based approval

Designation based approval

Project-based approval

Exceptional approvals

Adhoc approvers

Custom approval workflows

Approval delegation

Automatic approvals/rejection

Overdue reminders

Approval hierarchy sync from HRMS

ISO 27001

ISO 9001

Inventory

Core features

Orders/month - 7500

Invoices - 7500

Purchase orders - 3000

Bills - 3000

Warehouses - 3

GSTIN (only for the Indian edition) - 3

API - 7500 calls/day

Package slips

Inventory reports

Inventory

Item groups

Composite items

Category

Reorder levels

Item images (up to 15 images)

Price list

Serial number tracking

Batch number tracking

Picklist

UoM

Barcode generation

Sales features

Invoicing

Purchase features

Purchase receives

Vendor credits

Vendor payments

Purchase approvals

Vendor portal

Integrations

Zoho integrations

Zoho CRM

Other integrations

Shipping

Shopping cart

Shopify store integration - 5

E-commerce

Accounting

Sales & Marketing

EDI

SMS integrations

Payment gateways

Automation

Workflows rules - 10/module

Email alerts - Unlimited

In-app notifications - Unlimited

Field updates - Unlimited

Webhooks - Unlimited

Retainer invoices
Multi-lingual invoicing
Basic multi-currency handling
Backorders
Sales return
Credit notes
Shipping labels
Email template customization
Invoice customization
Customer portal
E-invoicing
Sales approvals
Advanced multi-currency handling
Contextual chat

Custom functions - Unlimited
Custom schedulers - 10
Custom views - 100/module
Custom fields - 103/module
Validation rules - 10/module
Custom buttons - 10/module
Related lists - 10/module
Web tabs - 10/module
Custom modules - 10
Widgets - 10
Custom reports - 50
Schedule reports - 200
Tasks

Checkout

Payment pages - Unlimited
Collection of payments/month - Unlimited
Multiple payment integrations
One-time and recurring payments
Payment analytics
Email notifications

Automated payment retries
SSL encryption
MailChimp integration
Zoho Campaigns integration
Slack integration
Custom branding

People

Unlimited administrators

Employee database

Employee database
Multi-entity management

Performance management

KRA
Goals
360-degree feedback
Competencies

Document management

Onboarding

Candidate onboarding

Offerletter management

Employee onboarding

Time off management

Time off policy customization

Time off tracking

Compensatory off management

Holiday tracking

Attendance

Attendance tracking

Biometric integrations

Geo & IP tracking

Attendance regularization

Overtime tracking

Shift scheduling

Timesheet

Projects, jobs, and clients mapping

Job scheduling

Time tracking

Timesheet management

Timesheet scheduler

Billing and invoicing integration

Reports

Reports (module based)

Skill sets

Performance appraisals

Self-appraisals

Multi-rater review

Learning management system

Learner dashboard

Self learning

Blended learning

Targeted course creation

Video conferencing

Course management

Course feedback

Discussion forums

Case management

Case categories

Case agents

SLA tracking

Customization

100 forms

Custom services and forms

Custom domain URL

Automation

Multi-level approvals

Workflow checklists & tasks

Workflow mail alerts

Webhooks

Template configuration

Zoho Analytics integration - 100 reports

Custom functions

Blueprint

Storage

10GB

Recruit

Features

Candidate management
Resume management
Advanced report analytics
Assessments
Portal management
Interview scheduling
Recruitment automation
750 active jobs

Job requisition management

Career site
Free job boards
Paid job boards
Social posting
Source boosters
Jobs on Google search

Candidate management

Unlimited parse resumes
Pre-screening
Submit to hiring manager
Candidate review form
Interview feedback form

Workflow management

50 workflow custom rules/module
Workflow alerts - 300/employee license, max 10,000
Workflow tasks
Assignment rules
Webhooks
Field updates
Time-based actions
Blueprint

Careers site integration

Candidate portal
200 mass invite candidates
10 career website pages

Portal management

Default domain
Sub domain
Vendor portal
10 free portal licenses

Security administration

25 custom profiles

Resume extractor - 250/day
Unlimited outlook parsing
Resume inbox - 3000 resumes/job opening
Custom resume inbox
Indeed search
Import from indeed

Web forms

Forms for candidates
Assignment rules
Auto response rules

Search

Simple search
Boolean keyword search
Semantic search
Search inside candidates attachments
Zip code search
Unlimited tagging

Communication

Mass emails - 750/day
Unlimited email templates
50 custom 'From' addresses
BCC dropbox
3 auto-responders
Unsubscribe links

Document library

Folder sharing

250 organizational hierarchies
Reporting hierarchy
Field-level security
20 data sharing rules
50 groups
Territory management

Social

Apply with LinkedIn
X (Twitter) job postings
Facebook job postings

Integrations

Zoho integrations
Marketplace
Mail
CRM
Docs
Campaigns
Forms
Workerly
Analytics
PhoneBridge
People

Other integrations

SMS gateway
Plug-in for Microsoft
Zapier
Slack
Mail chimp
Checkr

Attach documents

File versioning

Reviews

Analytics

Standard reports

Custom reports

Schedule reports

Standard dashboards

Custom dashboards

Product customization

Customize logo

Rename tabs

300 custom fields/module

2 unique fields

20 custom links

Web tabs

10 tab groups

Custom modules

Custom views

Mass update

Custom functions & buttons

Utilities

Calendar

Google calendar sync

Event scheduling

Macros

Notes

Tasks, events, call log

Multiple currencies

File storage

Free 3GB storage/org

Free additional storage/org upon
purchase of a new user - 1GB

Data administration

Unlimited data storage (all modules)

Unlimited data storage (per module)

30,000 import data (per batch)

Export module data

2 free monthly data backups

De-duplicate data

30,000 max API calls/day

10,000 min API calls/day

1,000 APIs per employee license

200 Custom function calls per
recruiter

** Recruit Staffing Agency edition is available as an add-on. [Know more](#)*

Contracts

Creation and Document Authoring

- Inbuilt Document Editor
- Document Assembly
- Fillable Fields
- Import Contract
- No. of Contracts - Unlimited

Sharing and Collaboration

- Contract Sharing
- Collaborative Editing
- Contextual Comments
- Track Changes

Contract Approvals

- Parallel Approval
- Sequential Approval
- Contextual Comments
- Approval Delegation
- No. of Approval Workflows - Unlimited

Negotiation and Counterparty Review

- Online Negotiation
- Collaborative Editing between Counterparties
- Contextual Comments
- Track Changes
- Compare Changes with Previous Cycles Version

Obligations Management

- Contract Obligations Tracking
- Obligation Reminders
- Recurring Obligations

Amendments

- Contract Amendment
- Amendment Letter Generation
- Amendment Letter Template Customization

Termination

- Contract Termination
- Gain/Loss Calculation
- Termination Letter Template Customization

Versioning & Activity History

- Document Revisions
- Contract Activity Feed

Counterparties

- Add/Manage Counterparty Details
- No. of Counterparties - Unlimited

Configuration & Customization

- Clause Library
- 14 Predefined Contract Type Templates
- Contract Type Configuration & Template Builder

Negotiation History Details

Execution

eSignature

Signing Workflow

Reminders and Notifications

Renewals and Extensions

Contract Renewal

Contract Extension

Renewal & Extension Letter
Generation

Renewal & Extension Letter
Template Customization

Renewal Alerts

Integration

Zoho CRM Integration

Creator V8 Features

Essentials

Unlimited apps

Design apps for the web, mobile,
and tablet

Form builder

Report builder

Sharing

Themes and layouts

Zoho Creator app for iOS/Android

Data collection and administration

Choice List Customization

Email Notification Preferences

Reports & Analytics

Standard Reports

Analytics Dashboard

Calendar & Contract

Schedules/Reminders View

Security & Data Privacy

Admin Audit Logs

User Access Logs

Download Logs

User Activity Feed

Counterparty Data Protection

Customization for iOS/Android devices

App themes

Custom navigation

Custom layouts

Custom touch controlled gestures
and actions

Native feature support

Customer-level features

Customer portal

3 portal users

Basic fields

Advanced fields

AI fields

Custom AI Models - 100

Ready ToUse AI Models - 250

AI Calls - 1000

File storage - 5GB/employee

Records - 250,000/employee

Schema builder

Record comments

Offline access on mobile app

Widgets

30 Datasources

Notification and schedules

Email notifications -

500/employee/day

Schedules - 600/employee/month

SMS

Push notification

Workflow builder

Workflow rules and actions

In-built approval

Deluge scripting - 50,000
statements

Cloud functions - 200
calls/employee/day (Maximum
20,000 calls/day)

Organization-level features

Multi-language support

50 Website embed/permalink

Payment gateway

250 Portal permission Sets

SAML authentication for portal
logins

Custom domain for portal

Download and publish rebranded
mobile apps*

Private app Store (Zoho MDM)

Custom integrations

External calls (includes webhooks
and integration tasks)- 500
/employee/day

Developer API - 1,000
/employee/day

20 Custom connectors

100 Connections

In-built integrations

Zoho integrations

Docs

Books

Chat

Connect

CRM

Desk

Invoice

Recruit

Reports

Billing

Other integrations

Manual backup
Audit trail
250 Permission sets/app
Roles - 1000/app
Developer sandbox
Scheduled backup
Domain restriction
100 Sender emails
5 Domain authentication

PayPal
Box
Dropbox
Google Drive
OneDrive
Wordpress
iCal Feed
Intuit Quickbooks
Salesforce
Google Calendar

* Allow users to download the creator application as a separate mobile app for iOS and Android devices.
[Help link](#)

Creator V6 FeaturesCreator V5 Features Analytics

Essentials

Records/Rows - 5 million +
addition of 100k/employee
(Maximum of 50 million rows)
Reports & dashboards - Unlimited
75+ visualization options
Pre-built reports
Workspaces - Unlimited

Data integration & preparation

Cloud drives
Files & feeds
Relational databases
Cloud databases
Import from email
Business app connectors - 50+

IT & help desk

Zoho Desk
Zendesk
Freshdesk
Teamwork Desk
ManageEngine ServiceDesk Plus
(On-demand and On-premise)
ManageEngine SupportCenter Plus
Site24x7

Social media

X (Twitter) Analytics
X (Twitter) Competitive Analytics
Facebook pages
Facebook Competitive Analytics
Instagram
YouTube channels
LinkedIn pages

Import schedules - Unlimited

Data refresh rate - Hourly

Data snapshots

Query tables - Unlimited

Formula engine

Business app connectors

Sales

Zoho CRM

Zoho SalesIQ

Bigin

Salesforce CRM

Microsoft Dynamics CRM

HubSpot CRM

Exact Online, and more

Marketing

Zoho Campaigns

Mailchimp

Zoho Survey

SurveyMonkey

Alchemer

Google Analytics

Google Ads

Bing Ads

Facebook Ads

LinkedIn Ads

Eventbrite

Semrush, and more

Finance

Zoho Finance (Books, Invoice,
Billing, Inventory, Expense)

QuickBooks (Online and Desktop)

HR & Recruitment

Zoho People

Zoho Recruit

Zoho Creator

Augmented analytics

Predictive analytics

What-if analysis

Auto analysis

Conversational analytics

Zia insights

Data alerts - 100

Collaboration

Fine-grained access control

Analytics portal - 1 New

Make public

Private links - Unlimited

Schedule emails - 100

Commenting

Data storytelling - Advanced

Large screen display

Mobile apps

Governance & administration

Data security & encryption

Organization admins

Workspace admins

Groups

Backup

Access logs

Xero

Stripe

Exact Online

e-Commerce

Shopify

Zoho Commerce

WooCommerce

Project management

Zoho Projects

Zoho Sprints

Zoho BugTracker

Jira Software Cloud

Teamwork Projects

Smartsheet

Activity logs

Extensibility

REST APIs for integration

API units - 100,000/day

Logo rebranding

Export as template

DataPrep

Essentials

5 Million rows processed per month

+ addition of 100K/employee

Scheduled data sources -

Unlimited

Scheduled data destinations -

Unlimited

Audit retention - 6 months

Data sources

Files: CSV, JSON, XLS, etc.,

URLs

FTP servers

Local databases

Cloud databases

AI-based data enrichment

Sentiment analysis

Language detection

Keyword extraction

Data destinations

Files: CSV, JSON, XLS, etc.,

Cloud databases

Cloud storage services

Zoho Analytics

Target matching

Audit & scheduling

Automated data pipelines

Monitoring data sync

Cloud storage services

Zoho Analytics

Zoho CRM

Data modeling

Automatic data modeling

Outlier and anomaly detection

Pattern analysis

Data profiling

Custom data types

Data transformation & blending

Join and union

Data quality analysis

Formula engine

Data deduplication

Pivot

Unpivot

Fill empty cells

Full text search

Intelligent suggestions

Data lineage

Operations history

Sharing & collaboration

Role-based access controls

User groups

Organization admins

Workspace admins

Lock data from being shared

Data catalog

Mark data as ready-to-use

Tags

System-wide search powered by Zia

Flow

Limits

Flow unlimited

3,000 tasks/organization/month
and 1,000 tasks/employee/month

Polling frequency - 5 minutes

History - 90 days

Builder experience

Drag and drop

Auto arrange

Test and debug

Undo and redo

Drafts

Cloud integrations

Base apps

Webhook triggers

URL triggers New

RSS triggers New

Email triggers New

Premium apps

On-premises integrations New

On-prem agent

On-prem apps

SQL databases

Command line and script execution

Logic and utilities

Multi-step flows

Decision

Error branch

Custom functions

Send email

Delay

Set variable

Data mapping

Versions

Troubleshooting

History

Support access

DevOps

Apply changes

Switch on/off

Manual rerun

Auto rerun

Organization, compliance & security

Audit trail

Connection sharing

Folders

Restore deleted flows

Encryption at REST

GDPR

Multi-factor authentication

For more details on pricing and add-ons, please contact
support@eu.zohoone.com