

ManageEngine Mobile Device Manager Plus

Manage and secure devices, apps and data from a unified console.

Pricing Guide



PRICING		
ManageEngine Mobile Device Manager Cloud Plus Annual License	Standard edition (Cost per year)	Professional edition (Cost per year)
50 Mobile Devices with Single User	£495.00	£920.00
100 Mobile Devices with Single User	£920.00	£1,796.00
250 Mobile Devices with Single User	£2,190.00	£3,995.00
500 Mobile Devices with Single User	£4,035.00	£7,380.00
1000 Mobile Devices with Single User	£7,035.00	£12,920.00
2500 Mobile Devices with Single User	£12,575.00	£23,075.00
5000 Mobile Devices with Single User	£20,115.00	£36,920.00
10000 Mobile Devices with Single User	£30,150.00	£55,380.00
25000 Mobile Devices with Single User	£53,845.00	£1,03,845.00

ADDONS	
ManageEngine Mobile Device Manager Plus Cloud Additional Users & Addons	Addon
Additional 1 User	£265.00
Additional 2 Users	£460.00
Additional 5 Users	£920.00
Additional 10 Users	£1,495.00
Additional 25 Users	£2,960.00
Additional 50 Users	£4,615.00
Multi language Pack License	£325.00

Certification	GBP
ManageEngine Certification Professional Level fee for Mobile Device Manager Plus	£99
ManageEngine Certification Expert Level fee for Mobile Device Manager Plus	£149

The Certifications are online and will be monitored over WebEx with a Webcam with a remote access to your laptop.

- a) The Professional Level Certification will have 50 multiple choice questions and has to be answered in 60 minutes.
 - b) The Expert Level Certification will have 60 questions and has to be answered in 90 minutes.
- The pass percentage for the certification is 70%.

The certifications will be on our complete and relevant ManageEngine Product and will not be limited to any editions or versions of the same.

The candidates should have hands-on complete ManageEngine Product to pass the certification.

This is an open book exam where the candidate will be allowed to refer the product while taking up the certification.

Expert Level Certification can be taken only if Candidates have a valid Professional Level Certification.

LICENSING COMPONENTS - ManageEngine Mobile Device Manager Plus is licensed based on two components	
1.Mobile Devices	
2. Users	
Detailed information on the components is given below.	
Mobile Device	Mobile Device Manager Plus is licensed based on the total number of Mobile Devices (Android/iOS/ Windows) that are required to be managed.
Users	Mobile Device Manager Plus is also licensed based on the total number of users who need access to the application for managing the functionalities.

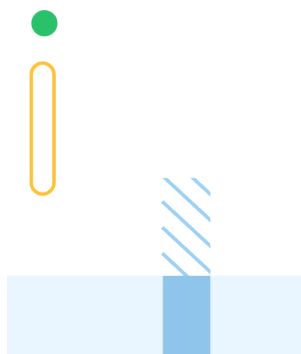
EDITION COMPARISON			
Features	Standard	Professional	Free
Suitable for	Basic Device Management	All Round Mobile Device Management	Managing up to 25 mobile devices
Device Enrollment			
Apple Business Manager / Apple Device Enrollment Program	✓	✓	✓
Apple Configurator	✓	✓	✓
Samsung Knox Enrollment	✓	✓	✓
EMM Token Enrollment	✓	✓	✓
Zero Touch Enrollment	✓	✓	✓
NFC Enrollment	✓	✓	✓
Chromebook Enrollment	✓	✓	✓
Windows 10 & 11 Enrollment	✓	✓	✓
Azure Enrollment (AutoPilot)	✓	✓	✓
Profile Management			
Wi-Fi	✓	✓	✓
VPN	✓	✓	✓
Per-App VPN	✓	✓	✓
Kiosk Mode	✓	✓	✓
Home Screen Layout Customization	✗	✓	✓
Restrictions	✓	✓	✓
Web Content Filtering	✓	✓	✓
E-mail	✓	✓	✓
Exchange ActiveSync	✓	✓	✓
Enterprise SSO	✓	✓	✓
Certificates	✓	✓	✓
Device Functionality Restrictions	✓	✓	✓
Content Management	✗	✓	✓
FileVault Encryption	✗	✓	✓
Firmware Password	✗	✓	✓

Custom configuration	✗	✓	✓
App Management			
Apple Business Manager / Volume Purchase Program	✓	✓	✓
Android Enterprise / Android for Work	✓	✓	✓
Windows Store for Business	✓	✓	✓
Chrome Web Store	✓	✓	✓
Schedule and Automate App Updates	✗	✓	✓
Blocklisting Apps	✓	✓	✓
Office 365 MAM policies	✗	✓	✓
Office 365 Conditional Access	✗	✓	✓
Security Management			
OS Update Management	✗	✓	✓
Remote Alarm	✓	✓	✓
Remote Lock	✓	✓	✓
Remote Wipe	✓	✓	✓
Lost Mode (Find My Phone)	✓	✓	✓
Reset Passcode	✓	✓	✓
Asset Management			
Location History	✗	✓	✓
Geo-tracking	✓	✓	✓
Geofencing	✗	✓	✓
Remote Control	✗	✓	✓
Announcements	✓	✓	✓
Battery Level Tracking	✓	✓	✓
Device Scanning	✓	✓	✓
E-mail Management			
E-mail Attachment Viewer	✓	✓	✓
Reports and Audit			
Pre-defined Reports	✓	✓	✓
Scheduled Reports	✓	✓	✓

Miscellaneous			
Active Directory Authentication	✓	✓	✓
Two Factor Authentication	✓	✓	✓
Role based Access Control	✓	✓	✓

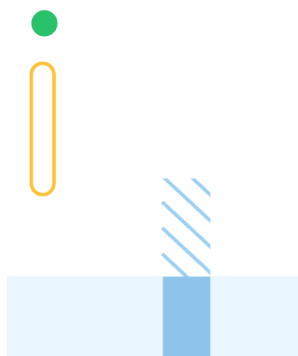
Premium Support - 20% of the total subscription value

- All prices quoted exclude VAT and are subject to our standard invoicing payment terms as detailed in the Terms and Conditions.
- Free trial: We offer an all-inclusive, free, 30-day trial for all users. Once the trial period has lapsed, the product with all of its features will be limited.
- All prices are preferential for the G-Cloud 15 Digital Marketplace and can be offered on single or multi-year contracts.
- All prices are based on the slabs mentioned and we can provide a personalised quote that meets your requirements.
- Minimum Contract term is 1 Year. Payment Options, Payment Terms, Renewal and Termination refer our Terms and Conditions.
- Customers subscribed to our services can add on as many licenses as they wish at any time throughout the duration of their contract with us.
- To procure more licences, clients need to only email their Account Manager who will put this in place within maximum to 1-2 business working days. Our customers will only ever pay for the licences they are using, as we bill additional licences pro rata to your renewal date.
- The method that we are going to use for calculating midterm alterations is to count the months remaining until renewal including current month and the month the renewal falls in. Example : customer bought original licence in March, alteration made in July we therefore charge them 9 months for the new licence or new AMS ($\text{Annual cost} \times 9 / 12$).



Discounts

- Prices shown don't reflect applicable discounts.
- Qualified educational organisations will receive a 10% discount.
- Enterprise style deals & time limited discounts may be available.
- Individual Prices may increase during the contract as per CCS guidelines.
- Contact your ManageEngine account manager for assistance with preparing a volume discount quote. If you need help getting in touch with your account manager, please use the contact details at the end of the document for assistance..



Consultancy Fees

(On-boarding/Migration/Training/Implementation/Customisation):

- At ManageEngine we don't believe in offering Consultancy services at a packaged cost and instead follow a discovery process to identify your business requirements and demands
- ManageEngine support and consultancy departments are ready to help you get the most out of the platform, using their experience working with other major clients across all sectors to deliver your project on time and to the highest standards.
- Our Professional services rates are priced at £1200 + VAT for 8hours engagement.

Complete Onboarding Services

For enterprise-scale or multi-department implementations, we offer fixed-price onboarding packages that deliver:

- End-to-end project management
- Full 8-phase onboarding methodology
- Accelerated delivery timelines
- Reduced overall cost vs day-rate model
- Risk mitigation & governance framework
- Priority consultant allocation

[More about Enterprise Program](#)

Support

- All prices are inclusive of our Classic support and maintenance.
- Premium Support is priced at a cost of 20% of your contract value.

S.No.	Services	Classic	Premium
1.	Acknowledgement of support request	Within 8 Hours	Within 3 Hours
2.	Email support	Regional business hours	Mon. - Fri., 24 hours a day
3.	Chat support	✓	✓
4.	Support via remote connection	High priority issues	✓
5.	Online resources	✓	✓
6.	Service packs	✓	✓
7.	Minor releases	✓	✓
8.	Telephone support		✓
9.	Single point of contact		✓
10.	Global escalation team		✓
11.	24x7 support		High impact issues
12.	Customer portal		✓
13.	Health check		✓
14.	Online training (4 hrs)		✓
15.	Custom product support*		✓

*Custom product support includes custom database queries, scripts, upgrades, configurations, and other customer-specific requests. Terms and conditions of support plans, support features, pricing and support availability are subject to change.

About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organisations and managed service providers. Established and emerging enterprises - including nine of every 10 Fortune 100 organisations - rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centres, 20 offices and 200+ channel partners worldwide to help organisations tightly align their business to IT.

Trusted by



9 of every 10
Fortune 100
companies



Over 200 of the
UK's educational
institutions



Over 300 top
NHS customers
in the UK



Over 5,500
organisations
in the UK

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