

Your SOC's command center for seeing threats, not noise

Pricing Guide



Pricing is based on the volume of logs stored & volume of archival storage and the subscription is valid for a period of 1 year . Archival Storage is provided for free at three times your Search Storage. Additional Archival Storage may be purchased if required.

FREE PLAN	Additional search & archival storage	Basic Plan - 120\$/year (50 GB default storage) & (150 GB Archival storage)	Standard Plan - \$540/year (50 GB default storage) & (150 GB Archival storage)	Professional Edition - \$840/year (50 GB default storage) & (150 GB Archival storage)
\$0Per year 50GB search storage	100 GB Search storage & 300 GB Archival Storage	£755	£1065	£1370
150 GB Default Archival Storage (3x of Search Storage)	250 GB Search storage & 750 GB Archival Storage	£1850	£2615	£3385
	500 GB Search storage & 1500 GB Archival Storage	£3615	£5155	£6695
	1 TB Search storage & 3 TB Archival Storage	£6925	£10000	£13075
	1.5 TB Search storage & 4.5 TB Archival Storage	£11190	£16125	£20975
	2 TB Search storage & 6 TB Archival Storage	£13540	£19695	£25845
	2.5 TB Search storage & 7.5 TB Archival Storage	£18225	£26245	£34165
	3 TB Search storage & 9 TB Archival Storage	£19845	£29075	£38305
	4 TB Search storage & 12 TB Archival Storage	£25845	£38155	£50465

	5 TB Search storage & 15 TB Archival Storage	£31540	£46925	£62305
	6 TB Search storage & 18 TB Archival Storage	£41090	£59875	£78570
	7 TB Search storage & 21 TB Archival Storage	£44015	£65075	£86615
	8 TB Search storage & 24 TB Archival Storage	£49540	£74155	£98770
	9 TB Search storage & 27 TB Archival Storage	£55540	£83230	£110925
	10 TB Search storage & 30 TB Archival Storage	£61540	£92305	£123075
	11 TB Search storage & 33 TB Archival Storage	£67230	£101075	£134925
	12 TB Search storage & 36 TB Archival Storage	£72930	£109845	£139075
	13 TB Search storage & 39 TB Archival Storage	£78615	£118615	£158615
	14 TB Search storage & 42 TB Archival Storage	£84305	£127385	£170465
	15 TB Search storage & 45 TB Archival Storage	£90000	£136155	£182305
	16 TB Search storage & 48 TB Archival Storage	£95075	£144305	£193540
	17 TB Search storage & 51 TB Archival Storage	£100155	£152465	£204770

	18 TB Search storage & 54 TB Archival Storage	£105230	£160615	£216000
	19 TB Search storage & 57 TB Archival Storage	£110305	£168770	£227230
	20 TB Search storage & 60 TB Archival Storage	£115385	£176925	£238465

ADD-ONS

Advanced threat analytics: £380/year

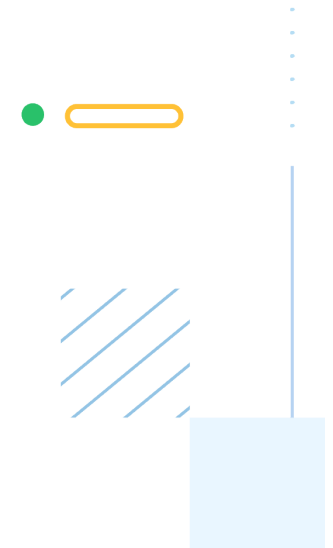
Features	FREE PLAN	BASIC PLAN	STANDARD PLAN	PROFESSIONAL PLAN
Default Search Storage	50 GB	50 GB	50 GB	50 GB
Default Archival Storage	150 GB	150 GB	150 GB	150 GB
Log Source Count	Unlimited	Unlimited	Unlimited	Unlimited
Search Retention	7 days	30 days	60 days	90 days
Archival Retention	15 days	90 days	180 days	10 Years
Store & Search	✓	✓	✓	✓
Auditing & Reporting	✓	✓	✓	✓
Compliance Reporting	✓	✓	✓	✓
Customisable Dashboards	✓	✓	✓	✓
Data Export (PDF & CSV)	✓	✓	✓	✓
CASB Monitor	✓	✓	✓	✓
Alerting	✗	✓ (20 Alert Profiles)	✓ (50 Alert Profiles)	✓ (70 Alert Profiles)
Storage Tier	✗	✗	✗	✓ (20 Storage Tiers)
Incident Management	✗	✓	✓	✓
Log Collection Filter	✗	✓	✓	✓
Correlation	✗	✗	✓ (10 Correlation Rules)	✓ (20 Correlation Rules)

Log Forwarding	✗	✗	✓	✓
Custom Reports	✗	✗	✓	✓
Schedule Export	✗	✗	✓ (10 Scheduled Exports)	✓ (20 Scheduled Exports)
User Work Hours	✗	✗	✓	✓
Evaluation Customers	✗	✗	✗	✗
User and Entity Behavior Analytics	✗	✗	✗	✓ (20 Anomaly Rules)
AI-powered Zia Insights	✗	✗	✗	✓
Overwrite Old Logs	✗	✗	✗	✓
Advanced Threat Analytics	✗	ADD-ON	ADD-ON	ADD-ON

- All prices quoted exclude VAT and are subject to our standard invoicing payment terms as detailed in the Terms and Conditions.
- Free trial: We offer an all-inclusive, free, 30-day trial for all users. Once the trial period has lapsed, the product with all of its features will be limited.
- All prices are preferential for the G-Cloud 15 Digital Marketplace and can be offered on single or multi-year contracts.
- All prices are based on the slabs mentioned and we can provide a personalised quote that meets your requirements.
- Minimum Contract term is 1 Year. Payment Options, Payment Terms, Renewal and Termination refer our Terms and Conditions.
- Customers subscribed to our services can add on as many licenses as they wish at any time throughout the duration of their contract with us.
- To procure more licences, clients need to only email their Account Manager who will put this in place within

maximum to 1-2 business working days. Our customers will only ever pay for the licences they are using, as we bill additional licences pro rata to your renewal date.

- The method that we are going to use for calculating midterm alterations is to count the months remaining until renewal including current month and the month the renewal falls in. Example : customer bought original licence in March, alteration made in July we therefore charge them 9 months for the new licence or new AMS (Annual cost x 9 / 12).





Discounts

- Prices shown don't reflect applicable discounts.
- Qualified educational organisations will receive a 10% discount.
- Enterprise style deals & time limited discounts may be available.
- Individual Prices may increase during the contract as per CCS guidelines.
- Contact your ManageEngine account manager for assistance with preparing a volume discount quote. If you need help getting in touch with your account manager, please use the contact details at the end of the document for assistance..

Consultancy Fees

(On-boarding/Migration/Training/Implementation/Customisation):

- At ManageEngine we don't believe in offering Consultancy services at a packaged cost and instead follow a discovery process to identify your business requirements and demands
- ManageEngine support and consultancy departments are ready to help you get the most out of the platform, using their experience working with other major clients across all sectors to deliver your project on time and to the highest standards.
- Our Professional services rates are priced at £1200 + VAT for 8hours engagement.

Complete Onboarding Services

For enterprise-scale or multi-department implementations, we offer fixed-price onboarding packages that deliver:

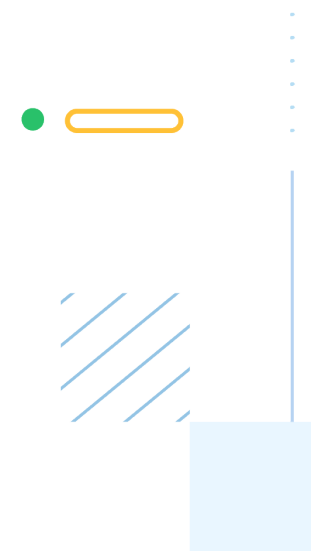
- End-to-end project management
- Full 8-phase onboarding methodology
- Accelerated delivery timelines
- Reduced overall cost vs day-rate model
- Risk mitigation & governance framework
- Priority consultant allocation

[More about Enterprise Program](#)

Support

- All prices are inclusive of our Classic support and maintenance.
- Premium Support is priced at a cost of 20% of your contract value.

S.No.	Services	Classic	Premium
1.	Acknowledgement of support request	Within 8 Hours	Within 3 Hours
2.	Email support	Regional business hours	Mon. - Fri., 24 hours a day
3.	Chat support	✓	✓
4.	Support via remote connection	High priority issues	✓
5.	Online resources	✓	✓
6.	Service packs	✓	✓
7.	Minor releases	✓	✓
8.	Telephone support		✓
9.	Single point of contact		✓
10.	Global escalation team		✓
11.	24x7 support		High impact issues
12.	Customer portal		✓



13.	Health check		✓
14.	Online training (4 hrs)		✓
15.	Custom product support*		✓

*Custom product support includes custom database queries, scripts, upgrades, configurations, and other customer-specific requests. Terms and conditions of support plans, support features, pricing and support availability are subject to change.



About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organizations and managed service providers. Established and emerging enterprises - including nine of every 10 Fortune 100 organizations - rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centers, 20 offices and 200+ channel partners worldwide to help organizations tightly align their business to IT.

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9 of every 10
Fortune 100
companies



Over 200 of the
UK's educational
institutions



Over 300 top
NHS customers
in the UK



Over 5,500
organisations
in the UK

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