

G – Cloud 15

Pricing Document

Version 1.0

Voix Telecoms Ltd is a Cloud Telephony Service provider designed to support law enforcement and safeguard victims.

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1. Virtual Numbers, SIMs & Managed Services

1.1 Virtual Phone Numbers

Product	One Off Connection Cost	Monthly fee (excl. VAT)
01/02 Regional	£0.83*	£0.83
0207 London	£8.33*	£0.83
03 National Numbers	£12.50*	£0.83
0800 Numbers**	£0.83*	£0.83
Mobile V-SIM	£12.50	£1.65

*Additional costs may apply to the One-Off Connection Costs for more appealing and memorable phone numbers

**0800 numbers have 2.5p/min charge in additional to any standard p/min charges

1.2 Diversion Charges

Product	Cost excl. VAT
UK Landline	4.17p/min*
UK Mobile	5.83p/min*
Call Set Up Fee	0.15p per call

*Billed per whole minute

International and Non-Standard Destinations

If the customer enables international calls and non-standard UK landline or mobile destinations, please refer to the [Full Price List](#) available on our website. Due to the complexity and frequent changes to rates, it is not feasible to include every price zone in this pricing document.

1.3 Text Forwarding and Notification

Product	Cost excl. VAT
Delivered to UK mobile	8.3p/text
Delivered to email	No cost
Text forwarded to email	No cost
Text notification	8.3p/text

International and Non-Standard Text Message Destinations

If the customer enables international text messages and non-standard UK destinations, please refer to the [Full Price List](#) available on our website. Due to the complexity and frequent changes to rates, it is not feasible to include every price zone in this pricing document.

1.4 Built in Features with each Flexible Number

Product	Costs excl. VAT
Call Recording	1.67p per recording
Intelligent call diversion	No additional cost
Call hunting	No additional cost
Call blasting	No additional cost
Conference calls	0.83p per minute per participant
Call Menu System [Auto attendant]	No additional cost
Call queuing	0.83p/min

Voicemail	0.83p/min
Dialled Number Display	No additional cost
Privacy phone pairing	No additional cost
Secure Access conference	0.83p per minute per participant

1.5 Advanced Call Management Features

Product	Cost excl. VAT
Diarised Call Forwarding	No additional cost
Call blocking	No additional cost
Priority calling	No additional cost
Secure Remote Call Re-Routing	No additional cost

1.6 UK Multi-Network IoT SIMs

For data only SIMs our operator policy enables automatic failover to alternative networks should your primary network connection fail. Coverage on all 4 UK Tier 1 networks is available.

1.6.1 Roaming SIM

Product	Cost excl. VAT
SIM initial cost	£16.66
Monthly cost	£1.65

1.6.2 Roaming SIM Diversion Charges

Product	Cost excl. VAT
UK Landline	4.17p/min*
UK Mobile	5.83p/min*
Airtime, Network roaming charges**	12.5p/min*
Call Set Up Fee	0.15p per call

*Billed per whole minute

International and Non-Standard Destinations

If the customer enables international calls and non-standard UK landline or mobile destinations, please refer to the [Full Price List](#) available on our website. Due to the complexity and frequent changes to rates, it is not feasible to include every price zone in this pricing document.

1.6.3 Roaming SIM Data Charges

Product	Cost excl. VAT
Mobile data (UK)	0.83p/Mb*

*Rounded up to next whole pence

International and Non-Standard Data Usage

If the customer enables international and non-standard data usage, please refer to the [Full Price List](#) available on our website. Due to the complexity and frequent changes to rates, it is not feasible to include every price zone in this pricing document.

1.7 UK Mobile SIMs

Our 2 major network providers O2 and Vodafone contract SIMs are based on a 1 month rolling contract and therefore not subject to a 12/18/24 month contract.

Data Quantity	Network Provider	Cost Per Month
5GB Data, Unlimited Calls and Text	O2 & Vodafone	£15.00 Per Month
20 GB Data, Unlimited Calls and Text	O2 & Vodafone	£18.50 Per Month
Unlimited Data, Unlimited Calls and Text	O2 & Vodafone	£30.00 Per Month

1.8 Standard Network SIM (O2 or Vodafone)

All packages have inclusive texts and minutes to standard destinations. Premium rate, international and picture texting will incur additional charges.

Product	Cost excl. VAT
5Gb	£15.00
20Gb	£18.50
Unlimited*	£30.00

* Network fair usage policies apply

1.9 Mobile Handsets

Mobile phones can be procured at cost price plus 20% (handling fee).

1.10 Managed Accounts

The Managed Account Service provides customers with a named account manager acting as the primary point of contact and delivering an enhanced level of service and support. This is a managed service and does not constitute an exclusively assigned resource.

Pricing starts from £100 per month, which includes one monthly scheduled service review meeting via Microsoft teams. Additional time or services are available by agreement and may incur additional charges.

2. Training and Consultancy

2.1 Open Courses

Course Length	Price (Excl. VAT)
3 Day Cloud Telecoms Training – Mandatory for all users	£1,000 per delegate
Bespoke Cloud Telecoms Training -day rate	£350 per delegate

2.2 Discounts for Open Courses

The following discounts are available for the Open training courses listed above:

> 10+ delegates = 10% Discount

2.3 Closed Courses

Closed Course Costs available for up to 12 delegates

Course Length	Price (Excl. VAT)
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Bespoke Cloud Telecoms Training Closed Course - 3 Day	£10,000
Bespoke Cloud Telecoms Training Closed Course – Day Rate	£3,500

2.4 Consultancy / Development

Role	Product Development (Excl. VAT)
Subject Matter Expert	£1,800
Senior Developer	£1,400
Developer	£1,200
Junior Developer/QA testing	£800

- Rates: all rates are reviewed on a case-by-case basis
- Consultant's working day: 7.5 hours exclusive of travel and lunch.
- Working week: Monday to Friday excluding national holidays.
- Office hours: 9:00am to 5:00pm Monday to Friday.
- Travel, mileage and subsistence: to be agreed on a case-by-case basis.
- Professional indemnity insurance: included in day rate.

Contact us

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