

Service Definition Document

Agile Digital Specialist Augmentation (Cloud & AI)

Supplier	Francioni Limited
Service ID	FRAN-ADSA-001
Framework	G-Cloud 15
Lot	Lot 3: Cloud Support
Version	1.0
Date	January 2026

1. Service Summary

Agile Digital Specialist Augmentation provides skilled cloud engineers, developers, architects, and AI specialists who integrate directly into your existing teams. Whether you're facing tight deadlines, tackling complex technical challenges, or scaling up for a major initiative, our experts become an extension of your team, adopting your processes, tools, and culture to ensure seamless collaboration.

This service is ideal for organisations that need to temporarily increase technical capacity without the overhead of permanent recruitment, or who require specialist skills not available in-house.

2. Service Categories

- Cloud Support Services
- Set Up and Migration

3. Roles Available

Role	SFIA Level	Description
Junior Developer	2-3	Entry-level development support, testing, documentation
Mid-level Developer	3-4	Feature development, code review, technical implementation
Senior Developer	4-5	Technical leadership, architecture decisions, mentoring
DevOps Engineer	4-5	CI/CD pipelines, infrastructure as code, cloud automation
Cloud Architect	5-6	Solution design, technical strategy, best practice guidance
AI/ML Engineer	4-5	Machine learning models, data pipelines, AI integration
Technical Lead	5-6	Team leadership, delivery management, stakeholder liaison
Solution Architect	6-7	Enterprise architecture, cross-team coordination

4. Technologies and Platforms

Our specialists have expertise across:

Cloud Platforms

- AWS (primary): Lambda, ECS, EKS, DynamoDB, Aurora, S3, CloudFormation, CDK
- Azure: Functions, AKS, Cosmos DB, Azure DevOps

Programming Languages

- TypeScript, JavaScript, Python, Java, .NET/C#, Go, Rust

Frameworks

- Frontend: React, Next.js, Remix, Angular
- Backend: Node.js, Spring Boot, ASP.NET Core, FastAPI

DevOps & Infrastructure

- Terraform, Pulumi, CloudFormation, AWS CDK
- GitHub Actions, GitLab CI, Jenkins, Azure DevOps
- Docker, Kubernetes, ECS, EKS

AI & Data

- AWS Bedrock, SageMaker, OpenAI API integration
- LangChain, vector databases, RAG architectures
- Data pipelines, ETL, analytics dashboards

5. Delivery Model

Remote-first delivery using industry-standard collaboration tools. On-site presence available within the UK when required (London at no extra cost, other locations at travel cost).

- Agile delivery with regular demos and feedback cycles
- Flexible engagement: full-time embedded, part-time, or project-based
- Knowledge transfer to your team throughout engagement

6. Security

- BS7858:2019 personnel screening for all staff
- Security Clearance (SC) available for eligible projects
- Cyber Essentials Plus certified organisation
- GDPR compliant data handling

7. Support

Standard support included with all engagements:

- Email response within 4 business hours (Mon-Fri, 9am-5:30pm UK)
- 30-day warranty on delivered code

Extended and Premium support tiers available - see Pricing Document.

8. Constraints

- Minimum engagement: 5 days
- Notice period: typically 2-4 weeks
- SC cleared staff: limited availability, confirm at call-off
- Services delivered in English

9. Contact

Company	Francioni Limited
Contact	Alexander Costa, Managing Director
Email	alex@francioni.co
Phone	07895 307732
Website	francioni.co
Company Reg	09101346