

Framework Reference: RM1557.15
Lot 3 – Cloud Support
Jan 2026

GCLOUD 15

Service Definition Document

Security Consulting Services



AmberWolf – Service Definition: Security Consulting Services

Service Description

AmberWolf's Security Consultancy Services blend proactive cyber defence services with innovative insights to help organisations mitigate cyber security threats and improve their resilience. Our Consulting covers board advisory, regulatory support, cyber strategy, governance, compliance, risk management, security architecture, design, audit assurance and incident management.

Services include (but are not limited to):

- Security Transformation
- Virtual CISO services
- Architecture and design
- Threat, risk and programme management
- Due diligence for mergers/acquisitions

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Features	Benefits
▪ Governance risk and compliance advisory services enabling regulatory/framework compliance. ▪ Virtual CISO services providing executive advisory and thought leadership. ▪ Security Transformation, turning strategy, tools, and programmes into operational services. ▪ Threat, risk and programme management: threat assessment, governance, and oversight. ▪ Board and Executive guidance, reporting, and risk-based insights, informing strategy. ▪ Due diligence for mergers/acquisitions, identifying risk, assessing environments, supporting integration . ▪ Regulatory and compliance oversight to maintain alignment, effectiveness and auditability. ▪ Architecture and design including secure-by-design Cloud principles and enterprise environments. ▪ Third-party security governance and supply chain cyber risk management. ▪ Independent validation of security controls, governance, compliance, supporting internal/external audit.	▪ Practical cybersecurity consulting grounded in decades of real-world security/risk experience. ▪ Focused consultancy tailored to business objectives, challenges, problems and risks ▪ Threat-led and attack-informed advice, based on real-world attacks and responses ▪ Help organisations move beyond compliance-driven security to build effective resilience ▪ Deliver measurable risk reduction across internal and third-party systems ▪ Risk-driven consultancy aligned to real-world threats and offensive security experience ▪ Strategic top-down cybersecurity advice, designed for all technical skill levels ▪ Hands-on tactical support, tailored to each organisation’s requirements and priorities ▪ Expert agents guarantee initiatives are embedded effectively into day-to-day operations

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Service Scope

- Client System Availability: Certain services and tests require systems to be available for assessment, with access to the environments and associated accounts and credentials.
- Client Authorisation: We require a signed authorisation form in line with computer misuse act.
- Remote Consultants: All staff operate and provide support remotely.

User Support

Email/Online Ticketing Support

- Monday to Friday 9am to 5pm: Responses within one working day
- Out-of-hours: Responses the next working day
- Alternative response times to be discussed during mobilisation.

Phone Support

- Monday to Friday 9am to 5pm

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Support Levels

Support enquiries are handled by our dedicated consulting team, ensuring each request receives the right level of expertise. We will assess the complexity/requirements of your request and escalate to an appropriately experienced member of staff (In escalating order: Consultant, Team Leader, Director) to ensure your issue can be resolved quickly/effectively. This gives you direct access to experienced cybersecurity professionals, minimising risks and maintaining operational continuity. Planning, pre-requisites, prep calls, initiation, updates, comms during project, post project read out and wash-up/clean-up is part of standard service and does not incur additional costs. Remediation and continued advisory post project will cost additional.

Staff Security

Staff screening performed which conforms to BS7858:2019

Government security clearance

Up to Developed Vetting (DV)

We do not provide discounts for educational organisations.

