

EXTRAC

AHEAD OF TOMORROW

AI-Powered Risk and Threat Intelligence

ExTrac is a sovereign UK decision intelligence capability. It ingests the highest-relevance, expert-curated data streams, and uses AI to make sense of these at scale. ExTrac detects and maps risks in the physical world, online, and where the two intersect, alerting you so that you can get ahead of the threat.

We combine human expertise, high-quality data, and domain-specific AI to enable faster, more effective decision-making.

High-Relevance Data for Sharper Insight: We don't overwhelm you with noise. Instead, we source, clean, and structure hard-to-access data, transforming it into clear, actionable intelligence. Whether you're protecting people, places, or brand reputation – or tracking crime, conflict, and geopolitical tension – ExTrac delivers the insight that matters. You can also integrate your own data for even deeper analysis.

Expert Insight at Machine Speed: Our domain experts ensure data quality and embed their knowledge into our agentic AI system, Co-Analyst. Acting on your instruction, it draws on our system's curated data, analytical tools, and visualisations to execute complex investigations and surface insight rapidly – empowering you to do more, faster, with less.

Intuitive, from Day One: ExTrac is designed to be easy to use – no lengthy onboarding, no steep learning curves. We handle the complexity behind the scenes so you can focus on what really matters.

Onboarding and Training: All ExTrac users benefit from a comprehensive onboarding package, provided by the ExTrac Customer Success team. This includes initial one-to-one or group training, two follow-up training sessions, and annual refresher training.

After-Sales Support: ExTrac users are assigned a dedicated and named Customer Success account manager, who will provide unlimited support.

Service Levels: ExTrac contracts commit to ensuring 99% platform uptime, and that any critical issues or outages will be responded to within 4 business hours.

System and Technical Requirements: ExTrac is available via a secure and compliant web-based portal or API. It is compatible with all major browsers including Google Chrome, Apple Safari, Microsoft Edge, and Mozilla Firefox.

Cyber Security: ExTrac holds the National Cyber Security Centre's Cyber Essentials Plus certification. This includes the completion of annual independent cyber security audits.

Data Hosting and Processing: All ExTrac data is stored in the UK and European Economic Area. Our technical infrastructure providers –including Amazon Web Services –operate industry-leading security, backup, and recovery