



Iris ImageNet

Pricing Document

Supplier: MD IT (UK) Ltd
Version: 1.0
Date: October 2025
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1. Overview

Iris ImageNet is a secure, cloud-based PACS and referral platform that enables healthcare organisations to store, view, and share medical images while managing referral workflows and reporting.

Integrated with Iris AI, the platform also supports automated report and correspondence generation, allowing clinicians to efficiently create, edit, and share structured reports or referral letters directly from imaging workflows.

This document outlines the standard pricing for subscriptions, hosting, storage, implementation, and optional services under the G-Cloud 15 Framework.

All prices are in GBP (£) and exclude VAT.

2. Core Subscription

Licence Type	Description	Price (per annum)	Notes
Named User Licence	Full system access, including PACS viewer, referral management, reporting, and Iris AI for correspondence and report writing	£1,900 per user	Annual subscription
Read-Only Licence	View-only access for clinicians or administrators	£900 per user	Annual subscription

Each licence includes secure cloud hosting, system updates, and compliance with NHS DSPT and UK GDPR.

3. Storage and Hosting (Cloud Deployments)

Resource Type	Description	Rate	Notes
Base Storage Allowance	100 GB included per organisation	Included	Measured annually
Additional Storage	Encrypted cloud storage for DICOM and related files	£2 per GB per annum	Pay-as-you-grow billing
Local Hosting Option	Client-hosted on internal infrastructure	£4,000 one-off setup fee	No recurring hosting cost

Storage use is reviewed quarterly, with additional consumption billed annually in arrears.

4. Implementation and Onboarding

Package	Description	Cost (One-Off)
Standard Implementation (up to 25 users)	Includes full configuration, installation, setup, user training, and one week of hypercare (post go-live).	£19,000
Enhanced Implementation (26–75 users)	Extended setup, workflow design, additional training sessions, and two weeks of hypercare.	£24,000
Enterprise / Multi-Site Implementation (76+ users or 2+ sites)	Multi-site deployment, integration setup, and three weeks of hypercare with on-site sessions.	£29,000
Remote Implementation	Fully remote configuration, virtual training, and remote hypercare.	£15,000

Implementation costs scale with user count and deployment complexity. All options include setup, security configuration, and tailored role-based access.

5. Optional Add-ons

Add-on	Description	Cost
Integration with EPR/RIS/HIS	HL7, FHIR, or REST-based interoperability setup	From £1,000
Custom Reporting Dashboards	Bespoke analytics or KPI dashboards	From £1,000
Dedicated Account Manager	Named contact for account and technical reviews	£1,000 per annum

6. Support and Maintenance

Support Level	Availability	Cost	Notes
Standard Support	Mon–Fri, 09:00–17:00	Included	Email and ticket-based
Extended Hours Support	Mon–Sun, 07:00–21:00	£1,500 per month	Priority response and weekend cover

Support Level	Availability	Cost	Notes
24/7 Support	Full continuous support and monitoring	£3,000 per month	Includes critical incident response

Service Level Agreements (SLAs) apply to all support tiers. Response times and escalation processes are defined in the Service Definition Document.

7. Payment Terms

- All prices exclude VAT.
- Annual subscriptions are invoiced in advance.
- Implementation and optional services are invoiced upon order confirmation.

8. Pricing Validity

All prices are valid for 12 months from the date of publication and are subject to annual review under the G-Cloud framework.

9. Contact Information

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