



codiance
coded brilliance

Service Definition Document G-Cloud 15 January 2026

Public Sector Solutions
e: tenders@codiance.com
t: +44 2921 676 84



About us

Codiance are a team of brilliant system engineers with almost 2 decades of experience. We're an independent agency that build winning software solutions in the private and public sector.

Our people-centric approach to system engineering, and your direct access to our engineering team is an approach our clients and partners love, seeing us grow over 100% YoY in 23/24.

Most importantly, our UK-based engineering teams go beyond your system challenges in isolation. We become your partner focused on solving your business challenges. We do this whilst ensuring the technologies adopted serve you and your teams – and not the other way around!

Why Codiance?

Codiance provides a people-centric Agile approach that puts your staff and clients' needs at the centre of the design and build process – migrating, integrating, and transforming legacy systems to be fully optimised for the future, and fully user-centric.

From Discovery/MVP to Public-Beta/Live Services – Codiance has the end-to-end skills and experience to support you on your transformation journey.

Our objective is to become your long-term trusted partner. This is exactly why some clients have been with us for over 17 years, growing from an SME to the £1.3bn business they are today. We want to be your partner and help you to continually innovate and deliver.

Accreditations



Our experience

Our team have rich experience working with some of the largest Private Sector organisations in the world. This expertise helps us to assist the Public Sector organisations navigating the latest Cloud technology and software delivery methodologies, supported by AI and best practice refined over almost two decades.



How we deliver

Our preferred approach for the inception of any project is Human-Centred - ideally on your premises and in person.

Codiance begins with a collaborative workshop to comprehensively understand your requirements. Leveraging our diverse experience across the Public Cloud, we utilise a range of existing tools, techniques, and methodologies to identify and deliver the right solution for you.

Our service delivery managers, seasoned in planning, designing, and implementing cloud solutions, lead the process. They tailor our standard processes to your specific needs, ensuring that key focus areas are prioritised to deliver the best value for your department and the taxpayer, all within your required timescales.

Codiance excels in working with multi-disciplinary teams, including third-party suppliers. We have proven processes in place to ensure that your desired outcomes remain our delivery focus, guaranteeing a seamless and effective planning service.

Migration and transitions

Codiance facilitates seamless cloud migration or transition between cloud services through a meticulous and collaborative process, adhering to best practices in cloud migration.

Leveraging our extensive experience across the Public Sector, we employ a variety of tools, techniques, and methodologies to tailor solutions precisely to your needs. Our service delivery managers, adept in planning, designing, and implementing cloud solutions, lead the migration journey.

We begin by comprehensively understanding your requirements, ensuring that key focus areas are prioritised to deliver optimal value for your organisation and stakeholders. Utilising our expertise, we customise our processes to meet your specific migration needs, while strictly adhering to industry best practices.

Codiance ensures close collaboration with multi-disciplinary teams, including third-party suppliers, to maintain a laser focus on delivering your desired outcomes. Our proven processes guarantee a smooth and efficient migration experience, minimising disruption and maximising the benefits of cloud technology for your organisation. With Codiance as your partner, you can confidently navigate the complexities of cloud migration, knowing that your journey is guided by seasoned experts committed to your success.

Codiance Discover

The Codiance Discover service de-risks digital and operational change by placing user needs at the forefront of solution options. We deliver evidence-based recommendations, roadmaps and indicative costings, enabling you to make informed go/no-go decisions and a smooth transition to development/Alpha/MVP with governance, next steps, objectives and benefits.

Key Features

- User-centred discovery clarifying problems, needs and success measures
- Whole-service analysis of tech, data, policy and constraints
- Options appraisal with risks, costs and measurable benefits
- Roadmaps, KPIs and indicative costings for next phase
- Collaborating with diverse teams for comprehensive insights
- Accessibility needs and assisted-digital considerations embedded
- Blended team delivery with knowledge transfer
- Risk register, dependency map and governance model
- Evidence pack enabling spend-control conversations
- Clear “go/no-go” decision support for Alpha.

Key Benefits

- Identify user needs, pain points for informed decision-making.
- Validate feasibility of proposed services for implementation clarity.
- Uncover opportunities, constraints to refine service offerings effectively.
- Define service KPIs for measurable success criteria establishment.
- Map user journeys for holistic service visualisation and optimisation.
- Assess technical options for robust solution understanding and planning.
- Address accessible, assisted digital needs for broad user inclusivity.
- Prepare for successful Gov Service Standard assessment with thorough groundwork.
- Prioritise discovery activities for maximum value realisation and efficiency

Project, Portfolio and Programme Management & Governance

Codiance offers high-quality Project, Programme and Portfolio managers, capable of delivering at all levels. Leads and mentors have successfully guided high-profile accounts across the public and private sector utilising Agile, Waterfall and a blend of methodologies.

Key Features

- Programme/Project leadership utilising a blend of Agile and Waterfall methodologies
- Digital and Business Transformation specialists
- Full RAID management and implementation of project controls
- Transparent reporting, open-book accounting and management of stakeholder expectations
- Experienced project and programme management to mentor and coach partners
- Sustainability, low carbon and social value practices embedded into delivery
- A collaborative and "one-team" delivery approach

Key Benefits

- Customisable delivery methodology to fit any environment and way-of-working
- Clear governance structures with robust reporting and escalation pathways
- Prince2 Practitioner/MSP/AgilePM experienced teams, ready from day-one
- Flexible and scalable delivery models supporting the end-to-end programme lifecycle
- GDS and Green Book alignment and compliance
- Outcome-focused deliveries and improved delivery confidence
- Seamless integration into rainbow teams

Cloud Application Development & Transformation Services (Azure)

Codiance Cloud Application Services provides human-centric Agile approach that puts your teams' needs at the Centre of the design and build process. We specialise in Azure services and best practices, including migrating, integrating & transforming legacy systems from Discovery/MVP to Public-Beta/Live.

Key Features

- User-centred research and journey mapping aligned with Azure best practice
- UX/UI design optimised for cloud-native Azure applications
- Workshops, storyboards and wireframes informing Azure solution design
- Agile delivery aligned with Azure cloud-native development principles
- DevOps pipelines using Azure-compatible CI/CD tooling
- Automated testing including system and performance testing
- Development/Integration and design of databases on Azure
- Design and development of APIs utilising secure, scalable Azure architectures
- Implementation of Content Management Systems (CMS) suited to Azure Architecture
- Upskilling teams and working openly with Azure best practice

Key benefits

- Rapid adaptability to changing business needs
- Early delivery of high-priority requirements
- Early risk mitigation and continuous engagement
- Emphasis on software quality through Azure DevOps tooling
- Streamlining business processes and reducing resources and time
- Cloud optimisation provides lower ongoing costs for clients
- Technology-agnostic approach tailored to client needs
- Hand-over and knowledge transfer encouraged throughout
- Product mindset - including Disaster Recovery, Decommissioning and Documentation
- Accelerated delivery enabled by Azure-native capabilities

Cloud Application Development & Transformation Services (AWS)

Codiance Cloud Application Services provides human-centric Agile approach that puts your teams' needs at the Centre of the design and build process. We specialise in AWS services and best practices, including migrating, integrating & transforming legacy systems from Discovery/MVP to Public-Beta/Live.

Key Features

- User-centred research and journey mapping aligned with AWS best practice
- UX/UI design optimised for cloud-native AWS applications
- Workshops, storyboards and wireframes informing AWS solution design
- Agile delivery aligned with AWS cloud-native development principles
- CI/CD pipelines using AWS-compatible tooling
- Automated testing within scalable AWS-ready environments
- Cloud-optimised database design and integration on AWS
- API design supporting secure, scalable AWS architectures
- CMS implementations suited to AWS hosting models
- Upskilling teams and working openly with AWS best practice

Key benefits

- Rapid adaptability to changing business needs
- Early delivery of high-priority requirements
- Early risk mitigation and continuous engagement
- Emphasis on software quality through AWS tooling
- Streamlining business processes and reducing resources and time
- Cloud optimisation provides lower ongoing costs for clients
- Technology-agnostic approach tailored to client needs
- Hand-over and knowledge transfer encouraged throughout
- Product mindset - including Disaster Recovery, Decommissioning and Documentation
- Accelerated delivery enabled by AWS native capabilities

Cloud Application Development & Transformation Services (Hybrid)

Codiance Cloud Application Services provides human-centric Agile approach that puts your teams needs at the Centre of the design and build process. We specialise in optimisation of cloud and hybrid-cloud environments, supporting end-to-end delivery from Discovery and MVP through to Public-Beta and Live.

Key Features

- Prioritised user needs through research and journey mapping
- User Experience (UX) and User Interface (UI) design & Improvement
- Workshops, storyboarding, and wireframing for user engagement
- Agile approach to software design, development & UCD
- DevOps practices, CI/CD pipelines for continuous delivery
- Comprehensive automated testing including system and performance testing
- Development/Integration and design of databases
- Design and development of Application Programming Interfaces (APIs)
- Implementation of Content Management Systems (CMS)

Key benefits

- Rapid adaptability to changing business needs
- Early delivery of high-priority requirements
- Early risk mitigation and continuous engagement
- Emphasis on software quality through Azure DevOps tooling
- Streamlining business processes and reducing resources and time
- Cloud optimisation provides lower ongoing costs for clients
- Technology-agnostic approach tailored to client needs
- Hand-over and knowledge transfer encouraged throughout
- Product mindset - including Disaster Recovery, Decommissioning and Documentation
- Accelerated delivery enabled by Azure-native capabilities

.NET Development & Cloud Support Services

Codiance specialise in .NET software solutions designed for the specific needs of users, customers, stakeholders and legislative requirements. We take a people-centric approach that puts your team's needs at the centre of cloud optimised services including new Azure applications, cloud migrations or the transformation of legacy systems.

Key Features

- Access to vast network of Microsoft .NET specialists
- Expertise across frameworks including .NET, Entity Framework, MVC
- Tooling Azure DevOps, Jenkins, and Maven
- Frontend technologies such as Blazor, Angular2, TypeScript, React, and JavaScript
- Specialisation in user interface redesign, open API platforms, microservices, webforms
- Comprehensive analysis of Microsoft .NET performance, usability, and security
- Continuous Integration/Continuous Deployment (CI/CD) and build automation
- Emphasis on Test Driven Development (TDD) and test automation
- Upskilling & Working in the open
- Proficiency in Agile methodologies such as SCRUM and Kanban

Key Benefits

- Provides a pathway from legacy brown-field sites to cloud architecture
- Working in open-collaboration, transparency, and innovation for shared success
- Complete Software Development Life Cycle (SDLC) approach
- Solutions fine-tuned for optimal performance at minimal expense
- Harnesses the power of cloud services (Fully Optimised)
- Cloud optimisation provides lower ongoing costs for clients
- Test-Driven Development (TDD) approach guarantees robust scalability
- Facilitates the development of reliable, high-performing, and secure .NET applications
- Automated regression testing facilitated by fully automated pipelines
- Agile, multi-disciplinary teams equipped to adapt to changes seamlessly

PHP Development & Cloud Support Services

We develop PHP software solutions designed for the specific needs of your organisation or cloud environment. We take a people-centric approach that puts your team's needs at the centre of new cloud optimised services. We're experts in integrating/transforming legacy PHP systems for the Cloud.

Key Features

- Utilising modern PHP 8.X architecture (Symfony, Laravel)
- Supports various databases (MySQL, MariaDB, PostgreSQL, SQLite)
- Integrates search technology (Elasticsearch, Apache Solr)
- Enables high-performance applications and web caching (Varnish, Cloudflare)
- Facilitates integration with third-party systems
- Accelerates development with Studio24 PHP and front-end tools
- Supports multiple cloud platforms

Key Benefits

- Brings over two decades of web application development experience
- Expertise in building CMS, E-Commerce, member-systems, and data-capture systems
- Leverages open-source technology without license fees
- Strong emphasis on security and data privacy
- Service tailored to meet business and user needs
- Offers a variety of support packages to suit different requirements
- Dedicated multidisciplinary project team

React Development & Cloud Support Services

Codiance specialise in React software solutions designed for the specific needs of users, customers, stakeholders and legislative requirements. We take a people-centric approach that puts your team's needs at the centre of cloud optimised services including new applications, cloud migrations or the transformation of legacy systems.

Key Features

- Access to vast network of React specialists
- Component-based front-end architecture using modern JavaScript frameworks
- Responsive user interfaces suitable for internal and external users
- Integration with RESTful and event-driven APIs
- Cloud-optimised front-end deployment and hosting support
- Support for accessibility, usability and security requirements
- Modernisation of existing user interfaces to React
- CI/CD support for front-end application delivery
- Ongoing support, enhancement and optimisation

Key Benefits

- Provides a pathway from legacy brown-field sites to cloud architecture
- Working in open-collaboration, transparency, and innovation for shared success
- Complete Software Development Life Cycle (SDLC) approach
- Explicit accessibility support (WCAG-aligned UI Design)
- Harnesses the power of cloud services (Fully Optimised)
- Cloud optimisation provides lower ongoing costs for clients
- Reduced delivery risk through experienced React practitioners
- Facilitates the development of reliable, high-performing, and secure applications
- Automated regression testing facilitated by fully automated pipelines
- Agile, multi-disciplinary teams equipped to adapt to changes seamlessly

Blazor Development & Cloud Support Services

Codiance delivers secure and scalable applications using Microsoft Blazor to create responsive, component-based user interfaces. Our solutions are capable of integrating seamlessly with APIs and back-end services, enabling rapid development, real-time interaction and accessible, cloud-ready applications specifically tailored to your workflows/requirements while being capable of managing high operational loads.

Key Features

- Access to vast network of Blazor specialists
- Design and development of Blazor Server and Blazor WebAssembly applications
- .NET and Blazor-based application architecture and UI development
- Secure, browser based user interfaces for internal and external users
- Specialisation in user interface redesign, open API platforms, microservices, webforms
- Comprehensive analysis and support of performance, usability, and security
- Continuous Integration/Continuous Deployment (CI/CD) and build automation
- Emphasis on Test Driven Development (TDD) and test automation
- Application modernisation and migration to Blazor
- Ongoing application support and improvement

Key Benefits

- Provides a pathway from legacy brown-field sites to cloud architecture
- Working in open-collaboration, transparency, and innovation for shared success
- Complete Software Development Life Cycle (SDLC) approach
- Explicit accessibility support (WCAG-aligned UI Design)
- Harnesses the power of cloud services (Fully Optimised)
- Cloud optimisation provides lower ongoing costs for clients
- Reduced delivery risk through experienced Blazor practitioners
- Facilitates the development of reliable, high-performing, and secure .NET applications
- Automated regression testing facilitated by fully automated pipelines

Java Development & Cloud Support Services

We develop Java software solutions designed for the specific needs of your organisation or cloud environment. We take a people-centric approach that puts your team's needs at the centre of new cloud optimised services. We're experts in integrating/transforming legacy systems for the Cloud.

Key Features

- Utilising modern Java Frameworks/Standards (SE, LTS, Spring/SprintBoot, Jakarta EE)
- Supports various databases (MySQL, MariaDB, PostgreSQL, SQLite)
- Integrates search technology (Elasticsearch, Apache Solr)
- Enables high-performance applications and web caching (Varnish, Cloudflare)
- Facilitates integration with third-party systems
- Integration with legacy systems and use of RESTful APIs/event-driven services
- Supports multiple cloud platforms
- Containerised Java Services, Kubernetes-compatible deployments & CI/CD pipelines

Key Benefits

- Brings over 15 years of web application development experience
- Expertise in building CMS, E-Commerce, member-systems, and data-capture systems
- Leverages open-source technology without license fees
- Strong emphasis on security and data privacy
- Service tailored to meet business and user needs
- Offers a variety of support packages to suit different requirements
- Dedicated multidisciplinary project team
- Flexible engagement models to suite programme needs
- Long-term support of business critical applications
- Collaborative delivery and mentorship alongside in-house and third-party teams

Code Review Support Service

Codiance provides an expert code review service to improve code quality, security and extensibility. We surface risks, optimise your architecture/code and drive cost efficiencies. Our recommendations are actionable and will ensure an enhanced organisational efficiency, maintainable codebases and sustainable delivery practices.

Key Features

- Holistic evaluation of the service, covering code and architecture
- In-depth scrutiny of source code ensures robustness
- Analysis of hosting/cloud implementation for optimal performance
- Examination of documentation for clarity and completeness
- Testing and automation assessment for reliability and efficiency
- Performance evaluation ensures responsiveness and user satisfaction
- Scalability assessment to accommodate future growth and demand
- Security analysis to identify and mitigate potential vulnerabilities
- Actionable recommendations provided for each aspect of the service
- Tailored optimisation strategies enhance overall digital service performance

Key benefits

- Enhanced service stability through structured code improvements and risk reduction
- Greater extensibility, improving integration capabilities
- Improved return on investments, reduced technical debt and rework
- Clear and comprehensive documentation for easier maintenance and troubleshooting
- Lower operational costs through performance optimisations
- Greater system resilience
- Actionable technical insights to enable clearer decision-making
- Greater sustainability and progression to NetZero

CRM Development, Migration and Implementation

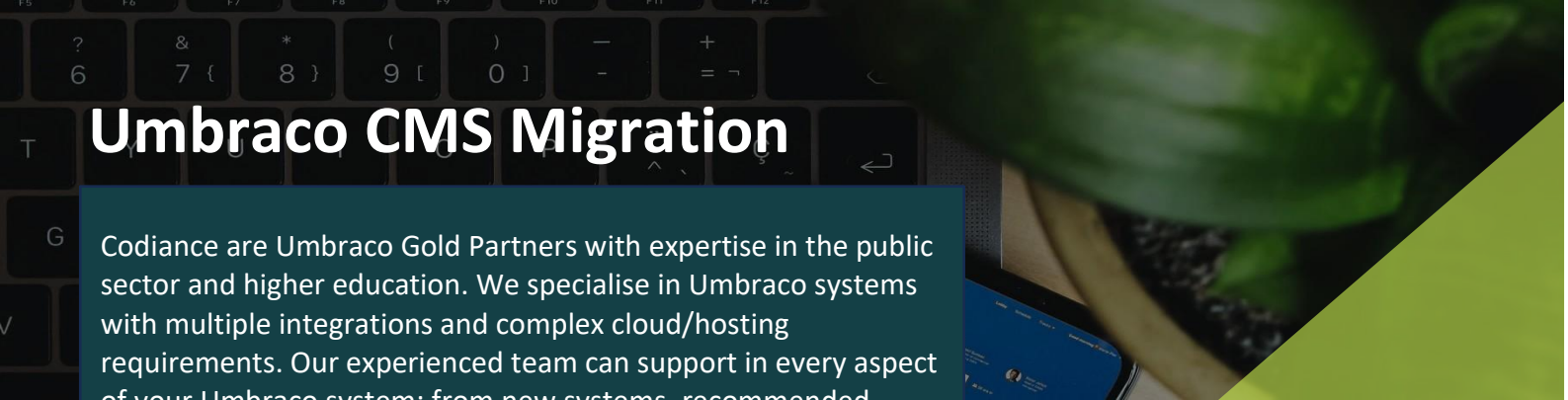
Codiance design and deliver CRM solutions tailored to complex, high-volume workflows. We deliver platform-agnostic builds (e.g. Dynamics, Salesforce, bespoke) capable of integrating across third-party systems, giving real time access to data and empowering you to grow your business.

Key Features

- Design user-centred CRM workflows tailored to public-sector needs
- Build bespoke CRM functionality supporting complex organisational processes
- Integrate CRM with existing systems, APIs and third-party platforms
- Configure data models enabling a single, unified customer view
- Automate workflows to improve efficiency and reduce manual effort
- Implement secure, compliant CRM architectures aligned to service standards
- Migrate legacy data safely into modern CRM environments
- Develop custom dashboards and reporting for data-driven decisions
- Automated lead value calculations to trigger targeted sales processes

Key benefits

- Improve service efficiency through streamlined, automated workflows
- Single-source-of-truth to enable real-time information sharing and decision making
- Enhance customer experience via unified data and consistent interactions
- Increase organisational insight using accurate, real-time reporting
- Strengthen compliance through secure, auditable CRM data practices
- Enable faster decision-making with clear, centralised customer information
- Maximise return on investment with tailored, value-driven solutions
- Value segmentation of prospects for optimising sales processes
- Secure integration pathways for data ingress and egress



Umbraco CMS Migration

Codiance are Umbraco Gold Partners with expertise in the public sector and higher education. We specialise in Umbraco systems with multiple integrations and complex cloud/hosting requirements. Our experienced team can support in every aspect of your Umbraco system: from new systems, recommended migration/upgrade paths, bespoke cloud hosting, to ongoing support.

Key Features

- Experts in complex hosting for Umbraco CMS - Gold Partner
- Extensive experience in Umbraco systems with multiple integrations
- Support across every aspect: new systems, upgrades, integrations
- Tailored recommendations for system enhancements and cloud upgrades
- Bespoke integrations to meet specific organisational needs
- Dedicated team for ongoing support and maintenance
- Commitment to excellence in Umbraco system implementation and support

Key benefits

- Trusted Umbraco Gold Partner ensures high quality service
- Streamlined integrations enhance functionality and overall system efficiency
- Comprehensive support from inception to maintenance for system lifecycle
- Strategic upgrade paths ensure long-term optimisation of Umbraco systems
- Reliable ongoing support ensures stability and peak performance of systems
- Confidence in expert guidance and support for Umbraco system success

Umbraco Cloud CMS Development and Upgrades

Codiance are Umbraco Gold Partners with expertise in the public sector and higher education. We specialise in Umbraco systems with multiple integrations and complex cloud/hosting requirements. Our experienced team can support in every aspect of your Umbraco system: from new systems, recommended migration/upgrade paths, bespoke cloud integrations, to ongoing support.

Key Features

- Experts in complex hosting for Umbraco systems - Gold Partner
- Extensive experience in Umbraco systems with multiple integrations
- Support across every aspect: new systems, upgrades, integrations
- Tailored recommendations for system enhancements and cloud upgrades
- Bespoke integrations to meet specific organisational needs
- Dedicated team for ongoing support and maintenance
- Commitment to excellence in Umbraco system implementation and support
- Expertise in higher education sector's unique requirements

Key benefits

- Trusted Umbraco Gold Partner ensures high quality service
- Streamlined integrations enhance functionality and overall system efficiency
- Comprehensive support from inception to maintenance for system lifecycle
- Strategic upgrade paths ensure long-term optimisation of Umbraco systems
- Reliable ongoing support ensures stability and peak performance of systems
- Confidence in expert guidance and support for Umbraco system success
- Local teams to attend your premises
- Upskilling for Public Sector staff

Umbraco CMS 24/7 Support and Upgrades

Codiance are Umbraco Gold Partners with expertise in the public sector and higher education. We specialise in Umbraco systems with multiple integrations and complex cloud/hosting requirements. Our experienced team can support in every aspect of your Umbraco system: from new systems, recommended migration/upgrade paths, bespoke cloud integrations, to ongoing support.

Key Features

- Experts in complex hosting for Umbraco systems - Gold Partner
- Extensive experience in Umbraco systems with multiple integrations
- Support across every aspect: new systems, upgrades, integrations
- Tailored recommendations for system enhancements and cloud upgrades
- Bespoke integrations to meet specific organisational needs
- Dedicated team for ongoing support and maintenance
- Commitment to excellence in Umbraco system implementation and support
- Expertise in higher education sector's unique requirements
- 24/7 Support UK based & Hypercare Umbraco & .Net

Key benefits

- Trusted Umbraco Gold Partner ensures high quality service
- Streamlined integrations enhance functionality and overall system efficiency
- Comprehensive support from inception to maintenance for system lifecycle
- Strategic upgrade paths ensure long-term optimisation of Umbraco systems
- Reliable ongoing support ensures stability and peak performance of systems
- Confidence in expert guidance and support for Umbraco system success
- Local teams to attend your premises
- Upskilling for Public Sector staff
- 24/7 Support providing maximum coverage and dedicated hypercare

Codiance Cloud Data Architecture (AWS)

Codiance Cloud Data Architecture (AWS) service offers expert guidance in designing, optimising, and managing cloud data platforms, streamlining resources for efficient data handling. With expertise in AWS and datalake architectures including Redshift, Lambda, S3 and Kinesis, we ensure flexibility, reliability, and cost-effectiveness tailored to your specific needs.

Key Features

- Define AWS data architecture aligned to business and analytics goals
- Design secure, scalable S3-based datalake and lakehouse environments
- Modernise data warehousing using Amazon Redshift or Redshift Serverless
- Deliver Extract/Transform/Load orchestration with AWS Glue and automation
- Optimise performance using workload management and autoscaling
- Reduce costs through serverless scaling and workload right sizing
- Apply strong data security, governance and access-control practices
- Select cloud services, design data integration
- Agile data engineering, architecture, and design
- Implement resilience patterns including backup, recovery and redundant/multi availability zones

Key benefits

- Clear data strategy articulation enhances decision-making and alignment
- Improve data reliability through robust, scalable AWS architectures
- Cost savings, reduced complexity, and enhanced efficiency achieved
- Lean governance ensures effective management of digital transformation
- Enable faster insights through optimised analytics and warehouse performance
- Independent roadmap guides future-proofing of data infrastructure
- Maximise return on investment through efficient data-platform operations
- Support modernisation with cloud-native data patterns

Codiance Cloud Data Architecture (Azure)

Cloud Data Architecture support offers expert guidance in designing, optimising, and managing cloud resources for efficient data handling. We ensure flexibility, reliability, and cost-effectiveness tailored to your specific needs. With expertise in Azure hosting, we provide comprehensive support for your data architecture needs, ensuring seamless operation and innovation

Key Features

- Supporting data migration/engineering business case
- Enhance extensibility with modular, cloud-native Azure platform designs
- Reduce costs via Azure Serverless, Fabric and autoscaling optimisation
- Coaching and developing in-house data analysts
- Enhance security with Azure governance, encryption and access controls
- Agile data engineering, architecture, and design
- Plan and manage transition for seamless migration
- Hardened security and access controls

Key benefits

- Clear data strategy articulation enhances decision-making and alignment
- Unbiased evaluation ensures data initiatives align with business objectives
- Cost savings, reduced complexity, and enhanced efficiency achieved
- Lean governance ensures effective management of digital transformation
- Empower staff with valuable skills for informed decision-making
- Independent roadmap guides future-proofing of data infrastructure
- Holistic strategy both cloud and migration on-premise data environments
- Support modernisation via Azure-aligned, cloud transformation patterns
- SC/DV Cleared architects and resources where required

Cloud Optimisation (AWS)

Codiance provides comprehensive service reviews of your AWS Cloud and provided recommendations for optimisation, performance improvement, scalability and spend. We assess workloads using well architected frameworks, best practices, government standards and your organisational needs to provide cost-effective services.

Key Features

- Amazon/AWS focused optimisations and recommendations tailored to your requirements
- Designs target processes with optimal AWS tooling and practices
- Develops target-operating-model to make best use of cloud native services
- Hosts workshops on AWS cost management and optimisation strategies
- Identifies immediate savings via health check and billing review
- Strengthens data security with recommendations identified from AWS Security Hub
- Embeds security best-practices with RBAC, MFA and least privilege methodologies
- Creates AWS cloud optimisation roadmaps for efficient cost strategies
- Designs AWS Landing Zones aligned with best practice
- Embeds AWS-aligned FinOps and cost-management best practices

Key benefits

- Effectively prioritises activities for optimising costs
- Ensures alignment of cost optimisation efforts with maximum value
- Draws on extensive experience in cost management engagements
- Harnesses Codiance expertise in cloud cost management to identify savings
- Implements vendor-specific strategies to reduce costs efficiently
- Expands cloud services with assured control over costs
- Provides insights into future opportunities for ongoing cost efficiency
- Improved AWS cloud maturity and governance controls
- Transparent analytics and consolidated reporting on expenditure
- Guides Buy/Build decisions to minimise total costings and estate complexity

Cloud Optimisation (Azure)

Codiance provides comprehensive service reviews of your Azure Cloud and provided recommendations for optimisation, performance improvement, scalability and spend. We assess workloads using well architected frameworks, best practices, government standards and your organisational needs to provide cost-effective services.

Key Features

- Azure focused optimisations and recommendations tailored to your requirements
- Designs target processes with optimal Azure tooling and practices
- Develops target-operating-model to make best use of cloud native services
- Hosts workshops on AWS cost management and optimisation strategies
- Identifies immediate savings via health check and billing review
- Tailors cost dashboards to meet stakeholder preferences
- Embeds security best-practices with RBAC, MFA and least privilege methodologies
- Ensures continuous monitoring and development through automation
- Strengthens data security with recommendations identified from Azure Monitor/Defender/Sentinel
- Embeds Azure-aligned FinOps and cost-management best practices

Key benefits

- Effectively prioritises activities for optimising costs
- Ensures alignment of cost optimisation efforts with maximum value
- Draws on extensive experience in cost management engagements
- Harnesses Codiance expertise in cloud cost management to identify savings
- Seamlessly integrates evolution principles into cost management processes
- Implements vendor-specific strategies to reduce costs efficiently
- Expands cloud services with assured control over costs
- Easily provides IT-as-a-service across different business lines
- Provides insights into future opportunities for ongoing cost efficiency
- Guides Buy/Build decisions to minimise total costings and estate complexity

Cloud Optimisation (Hybrid)

We have rich experience in both private and public sector cloud optimisation. With experience in hybrid multi-cloud environments, we can support your department in optimising data storage, applications and workloads. We can help you design, optimise and structure your resources to ensure the most flexible, reliable, and cost-effective approach.

Key Features

- Offers vendor-agnostic, customer-centric tailored solutions
- Designs target process with appropriate tooling and practices
- Develops target operating model to embed cloud services
- Hosts workshops on cost management and optimisation strategies.
- Identifies immediate wins via health check and billing review
- Tailors cost dashboards to meet stakeholder preferences
- Evaluates automated tooling options with proofs of concept
- Creates optimisation roadmaps for efficient cost strategies
- Ensures continuous monitoring and development through automation

Key benefits

- Effectively prioritises activities for optimising costs
- Ensures alignment of cost optimisation efforts with maximum value
- Adopts a vendor-agnostic approach customised to your specific requirements
- Draws on extensive experience in cost management engagements
- Harnesses Codiance expertise in cloud cost management to identify savings
- Seamlessly integrates evolution principles into cost management processes
- Implements vendor-specific strategies to reduce costs efficiently
- Expands cloud services with assured control over costs
- Easily provides IT-as-a-service across different business lines
- Provides insights into future opportunities for ongoing cost efficiency

Codiance Data Engineering and AI Services

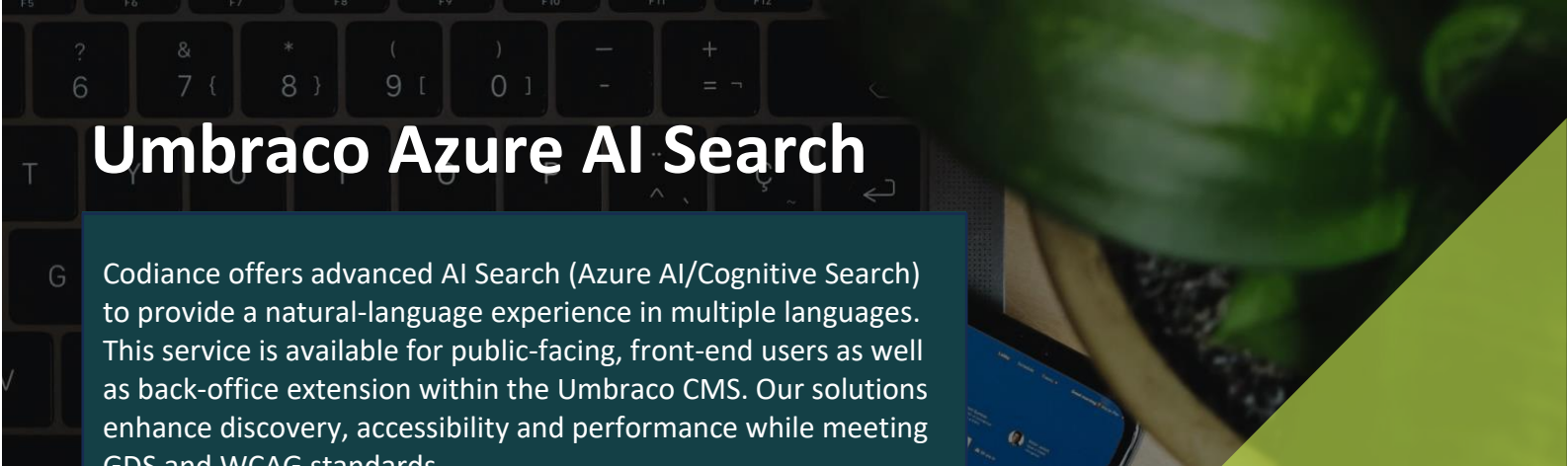
Codiance Data Engineering Services assist crafting and implementing cloud-based data solutions. These solutions are tailored to support daily operations and address the typical risks and challenges encountered in data projects. We provide modern data architecture through our Data Engineering Services. Including Legacy transformation/migration and preparation of data for AI/GenAI.

Key Features

- Modernising Legacy Data Warehousing, Data Lakes - technology agnostic
- Mastering Data and Data Quality
- Data Discovery Services
- Cloud Migration of Data
- Boosts Data Processing Efficiency: Automates scaled pipelines
- Offers Data Insight Services: Provides behaviour scorecards, dashboards, and interfaces
- Delivers Full Data Engineering: Covers end-to-end analytics and engineering projects
- Seamless collaboration and data sharing capabilities
- Mastering data enhances AI preparation
- Legacy support for Pentaho PDI, Informatica, Talend, Azure Data

Key benefits

- Proficiency across leading technologies for versatile solutions
- Flexible Solutions: Tailored approaches for seamless integration and adaptability
- Enhanced Data Integrity: Ensured accuracy, consistency, and reliability
- Insightful Analysis: Uncovering hidden insights and patterns for informed decisions
- Seamless Migration: Smooth transition to cloud, maximising efficiency/minimising downtime
- Automates scaled pipelines, enhancing overall data handling
- Covers end-to-end analytics and engineering projects
- Ensuring high data quality for accurate model training
- Facilitating faster and more efficient AI model development/deployment
- Boosts Data Processing Efficiency - saving time and money



Umbraco Azure AI Search

Codiance offers advanced AI Search (Azure AI/Cognitive Search) to provide a natural-language experience in multiple languages. This service is available for public-facing, front-end users as well as back-office extension within the Umbraco CMS. Our solutions enhance discovery, accessibility and performance while meeting GDS and WCAG standards.

Key Features

- Seamless Azure AI Search integration to front and back-end websites
- Intelligent search capabilities with context-aware results
- AI enrichment of metadata, insights and content classification
- Intuitive search experiences using natural language
- Integration into other Microsoft services including Power Platform
- AI Query and Search configuration options from within Umbraco/CMS
- Scalable architecture to support traffic growth and complex queries

Key benefits

- Fast and intuitive search journeys based on natural language queries
- Greater operational efficiency through dataset unification/indexation
- Secure search capabilities aligned with OWASP/NCSC recommendations
- Greater alignment with WCAG 2.2 and accessibility standards

Local Government Digital Solutions

We're experts in web application for Local Authorities including cloud integrations to modernise existing software designed for the specific needs of the users. We take a people-centric approach to design & development, putting your team's behaviours and needs at the centre. Accelerate your ambitions with Codiance experts.

Key Features

- Customisable Cloud services tailored to diverse customer requirements
- Scalable content management systems designed for Local Government use
- Built-in task management tools for enhancing web team productivity
- Seamless integration with Google Analytics for enriched editor insights
- Multi-site search functionality to efficiently index content across online assets
- Solution designed to tackle various current and emerging challenges
- Configurable content workflow accommodating different user roles
- Intuitive editing interface for simplified content management
- Comprehensive form solution with seamless integration with Microsoft Dynamics 365
- Cloud AI Co-pilot integrations and chat bots

Key benefits

- Empower web teams with actionable insights for informed decision-making
- Enhance design decisions through automated advice for web editors
- Optimise resource utilisation for your web team
- Improve website content quality with automated design guidance
- Tailored implementation support to align your website with organisational needs
- Maintain control over web content with flexible approval workflows
- Streamline the migration of your microsite estate into managed/cloud environments
- Reduced costs associated with managing a large microsite portfolio
- Facilitate compliance with website accessibility standards such as WCAG
- Accelerated web app delivery saving time and money

Housing Digital & Cloud Solutions

We're experts in digital property services for the private and public sector. We develop software and integrations to existing software designed for the specific needs of your department. We take a people-centric approach, putting your team's behaviours at the centre of development. We help you become more effective and productive.

Key Features

- Expertise in digital property services, including cloud migration
- Tailored software and integrations for private and public sectors
- People-centric approach in developing and supporting digital property systems
- Enhanced effectiveness and productivity via cloud migration
- Custom solutions designed for specific departmental needs and cloud environments
- Seamless integration with existing software, aided by cloud support services
- Landlord Tenant Systems at scale
- Buildings inventory with Geospatial data points - trackable amenities
- Comprehensive support and maintenance for digital property systems post-migration
- Continuous improvement mindset for evolving property service needs

Key benefits

- Cloud solutions cater to unique needs of digital property services
- Increased efficiency and productivity through cloud migration and support
- Enhanced user satisfaction with intuitive, cloud-based property systems
- Improved departmental effectiveness with customised cloud solutions
- Microsoft Access/Excel Legacy Transformation in Cloud
- Reduced manual effort and time spent on property management tasks
- Future-proofed solutions enable growth and innovation in digital property services
- Modernised Housing Databases powered by Cloud Services
- Open-Source components preventing vendor lock-in
- Workflow designed to individual needs

Education Sector Cloud Services

Codiance are experts in building flexible digital systems and cloud solutions for the education sector. We design/build solutions specifically for the needs of each institution placing the user at the centre. With vast experience integrating with all the major 3rd party educational services and peak clearing demand.

Key Features

- Scale for peak demand, including clearing and large events
- Expertise in Cloud solutions for international configurations
- Tailored software integrations with major 3rd party services
- People-centric approach by design for education staff
- Integrate third party data, SITS, including legacy data sources
- Comprehensive support and maintenance for educational systems post-migration
- Agile methodology ensures flexibility during migration and system development
- Continuous improvement mindset for evolving University service needs
- Vendor-agnostic, customer-centric tailored solutions
- Dedicated team ensures smooth migration from existing systems and processes

Key benefits

- Zero down-time during peak clearing and high demand events
- Ensure your systems are accessible for all staff
- Increase efficiency with automation and smart integrations
- Streamlined workflows and processes for teams and departments
- Ensure hosting for your international students are fully optimised
- Integrate SITS, legacy data sources to save time and effort
- Reduced manual effort and time spent on administrative tasks
- Cost-effective solutions minimise expenses associated with digital transformation in education
- Reliable cloud support ensures smooth functioning and scalability
- Future-proofed solutions enable growth and innovation in digital education solutions

Quality assurance

Codiance offers comprehensive assistance to buyers in conducting quality assurance and performance testing, including automated testing solutions. Leveraging our vast experience across the Public Sector, we utilise industry-leading tools, techniques, and methodologies tailored to your specific needs.

Our team of skilled quality assurance experts designs and implements robust automated testing strategies, encompassing functional testing, regression testing, and performance testing. By automating repetitive testing tasks, we accelerate the testing process, improve test coverage, and enhance overall efficiency.

Codiance collaborates closely with your team to understand your requirements and priorities, ensuring that automated testing efforts align with your goals. We specialise in performance testing, evaluating system responsiveness, stability, and scalability under various conditions, while also identifying and mitigating potential issues before deployment.

Throughout the automated testing process, Codiance provides detailed insights and actionable recommendations to optimise system reliability and user experience. Our collaborative approach, combined with automated testing solutions and industry best practices, ensures that your systems meet the highest standards of quality and performance, delivering value to your organisation and stakeholders.

Cloud support services

Codiance provides specialised support services designed to alleviate the day-to-day burdens of managing cloud-based applications for organisations. With our extensive expertise, we excel in optimising a wide array of bespoke and off-the-shelf business applications across diverse cloud environments.

Additionally, we offer support for legacy applications and integration points, often seamlessly transitioning support from existing providers to our platform. Swift resolution of problems and performance issues is our priority, resulting in heightened levels of user satisfaction. Our support methodology combines the rigor of ITIL with the flexibility inherent in Agile principles and a DevOps culture.

We offer a comprehensive suite of services, including incident investigation, service desk management, change controls, service and supplier management, consultancy, hosting and cloud services, solution upgrades, and training.

Furthermore, our ISO 27001 accreditation enables us to support platforms marked as Official (formerly IL0 to IL3) for Government departments, ensuring compliance and security in handling sensitive data. Trust Codiance to deliver unparalleled support services, allowing your organisation to focus on core objectives while we manage your cloud infrastructure with utmost proficiency and reliability.

Flexible ongoing support

Codiance offers flexible support levels and charging models, tailored to accommodate fluctuations in business-as-usual support and ongoing development requirements. With this pay-as-you-use approach, charges are incurred only when support is needed, allowing access to a diverse range of skills as required.

Our support methodology, anchored in the robustness of ITIL and the adaptability of Agile principles, ensures a seamless blend of continuous service improvement and defect resolution. This approach yields practical service targets that are ITIL-aligned and bolstered by our ISO 27001 accreditation, ensuring the realisation of user needs, business goals, and performance targets, thereby maximising user satisfaction.

A typical support team at Codiance, led by a technical account manager, diligently oversees day-to-day support operations. They efficiently allocate support requests to multiple cloud support engineers, ensuring adequate coverage and effective management of all support requests. This structured approach guarantees resilience and efficiency in delivering support services.

Codiance provides a range of support levels (from 2nd to 4th line) tailored to meet each client's unique requirements, meticulously defined within a customised service level agreement. This ensures that the support services align precisely with the client's needs, fostering a collaborative and effective partnership.



codiance
coded brilliance

Service Definition Document G-Cloud 15 January 2026

Public Sector Solutions
e: tenders@codiance.com
t: +44 2921 676 849