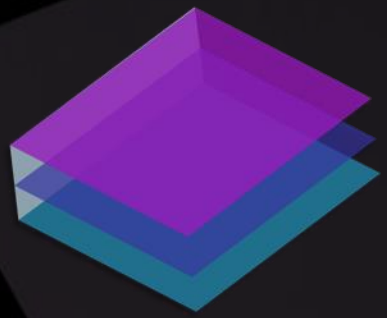
G-CLOUD 15

Service Definition Document
CoPerceptuo

CoPerceptuo Implementation
Support Service



CoPERCEPTUO

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CoPERCEPTUO

ABOUT US

AI-driven platform and supporting services, transforming IT governance and decision-making for organisations.

- Manchester-based team with decades of IT consultancy experience.
- Spun out of an IT consultancy, founded in 2022.
- Backed by Innovate UK and angel investors.
- Product launched in 2023 and now expanding into managed services and support.
- Experience across healthcare, local government, housing, charity and private sectors.





OUR MISSION & VALUES

Our Mission

- Give IT leaders trusted evidence to make confident, timely and assured decisions.

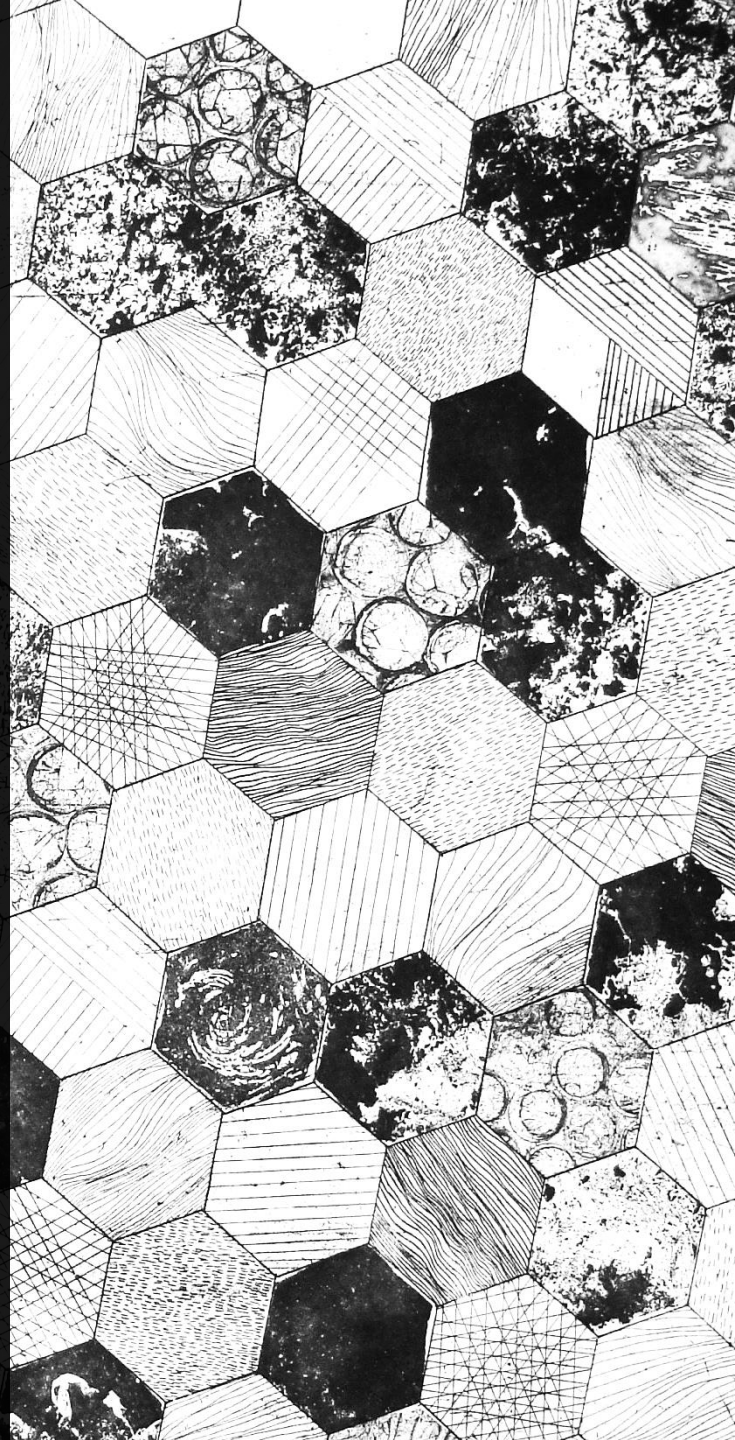
Our Values

- **Honest:** We are uncompromisingly honest in everything we do, providing data and insight that customers can rely on.
- **Inquisitive:** We are endlessly inquisitive in how we can improve, adapt and innovate to continually bring new value to our clients.
- **Mindful:** We are always mindful of and value the needs of our customers, team-mates, investors and the environment in which we operate.
- **Unique:** We have an underlying determination and passion to break the mould; not for the sake of it, but because we're passionate about change.

SERVICE OVERVIEW

Our Implementation Support Service helps organisations adopt CoPerceptuo quickly and effectively, with structured onboarding, data gathering and guided configuration. A dedicated onboarding specialist works alongside your teams to plan, configure and embed the platform into existing governance processes and decision-making forums..

- Guided onboarding using a tailored plan covering configuration, data gathering and stakeholder engagement.
- Dedicated onboarding specialist providing hands-on support, training and early-life guidance to your teams.
- Structured setup of workspaces, surveys, reports and integrations so insights are relevant from day one.
- Support to embed CoPerceptuo into governance forums, ensuring the platform underpins decisions, not just reports.



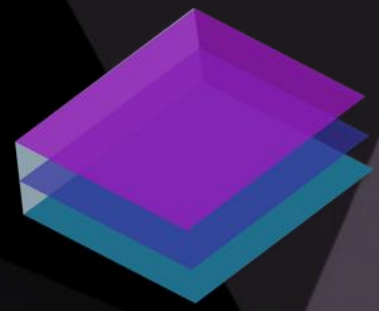
IMPLEMENTATION SUPPORT

FEATURES:

- Structured onboarding plan tailored to your organisation, covering configuration, data gathering, user roles, milestones and success criteria.
- Dedicated onboarding specialist working alongside your team, providing hands-on support, training sessions and early-life guidance during initial rollout.
- Guided setup of workspaces, surveys, reports and integrations, aligned to existing governance forums and decision-making processes.
- Regular check-ins and walkthroughs to validate data quality, refine configuration, capture feedback and resolve implementation issues promptly.

BENEFITS:

- Faster time-to-value, with CoPerceptuo configured correctly and delivering meaningful, context-specific insights from the outset.
- Higher quality, more complete data and configuration, improving trust in dashboards, reports and resulting decisions.
- Reduced internal effort coordinating setup, stakeholder engagement and training, freeing teams to focus on core responsibilities.
- Smoother transition into business-as-usual, with confident users, clear ownership and a platform embedded in governance routines.



CoPERCEPTUO

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