



VIRGULE /
International
...Possibilities to Certainties!

SERVICE DEFINITION

Oracle Intelligent Advisor

INTRODUCTION

- ✓ VIRGULE delivers end-to-end Oracle Intelligent Advisor solutions.
- ✓ We discover policies, build decision models, and design guided interviews.
- ✓ Our service includes integration with Oracle Service Cloud via REST/SOAP, automated testing, CI/CD deployment, and ongoing support for rule updates and performance optimization.

Services Features

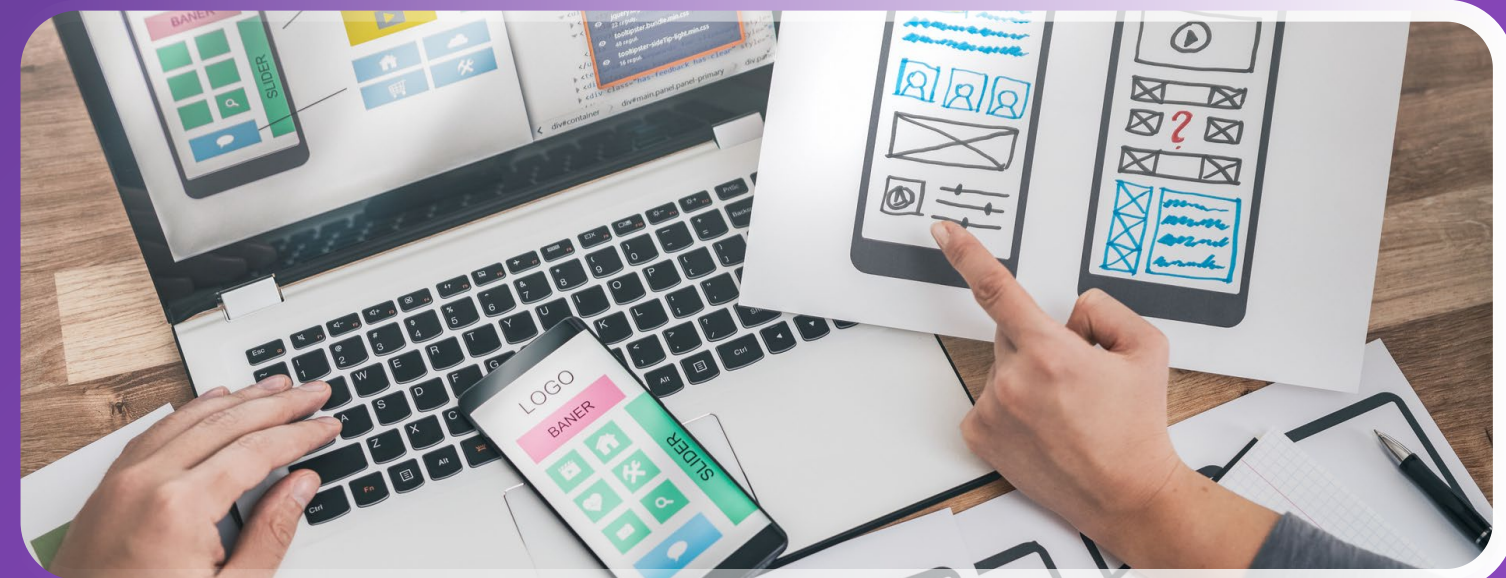
- ✓ Discover policies and translate into executable decision models
- ✓ Build user-friendly guided interviews for customers and staff
- ✓ Connect to Oracle Service Cloud via REST and SOAP
- ✓ Deploy decision models through CI/CD pipelines
- ✓ Integration with back-office systems
- ✓ Validate logic with Subject Matter Experts
- ✓ Application modernization with PaaS, containers & microservices
- ✓ Ongoing support for rule updates and maintenance
- ✓ Performance optimization of decision services
- ✓ End-to-end delivery from discovery to support

Service Benefits



- ✓ Consistent decision making across all channels
- ✓ Rapid translation of policy changes into practice
- ✓ Scalable decision modelling architecture
- ✓ Improved compliance and auditability of decisions

- ✓ Streamlined complex policy decision-making processes
- ✓ Seamless integration with back-office systems
- ✓ Reliable deployments with automated regression testing
- ✓ Ongoing support ensures up-to-date policy rules
- ✓ Enhanced performance for better user experience



Approach to Design



Azure-First Architecture

Designing solutions that fully leverage Azure services such as Azure Virtual Machines, App Services, Containers, and PaaS offerings to ensure scalability and long-term flexibility.



Microsoft (CAF) Alignment

Following Microsoft's proven Cloud Adoption Framework to guide planning, readiness, migration, innovation, and governance across the cloud journey.



Business-Centric Solution Planning

Translating business goals into technical roadmaps through close alignment with stakeholders, ensuring measurable outcomes and value-driven cloud design.



Iterative Migration & Deployment Model

Executing phased migrations with continuous validation, reducing risk while enabling faster time-to-value and minimal business disruption.



User Experience–Driven Design

Focusing on performance, accessibility, and usability to ensure cloud applications deliver consistent and intuitive experiences for end users.



Built-In Governance & Security Controls

Integrating identity management, encryption, compliance controls, and monitoring at every design stage to ensure end-to-end security.

Development Approach

01

Cloud Readiness—Driven Execution

We begin by assessing application, data, and infrastructure readiness to define the right Azure migration path rehost, refactor, re-architect, or rebuild ensuring optimal outcomes.

03

Infrastructure as Code (IaC) Enablement

Azure environments are provisioned using ARM templates, Bicep, or Terraform to ensure consistency, repeatability, and faster environment setup across development, test, and production.

02

Continuous Integration & Deployment

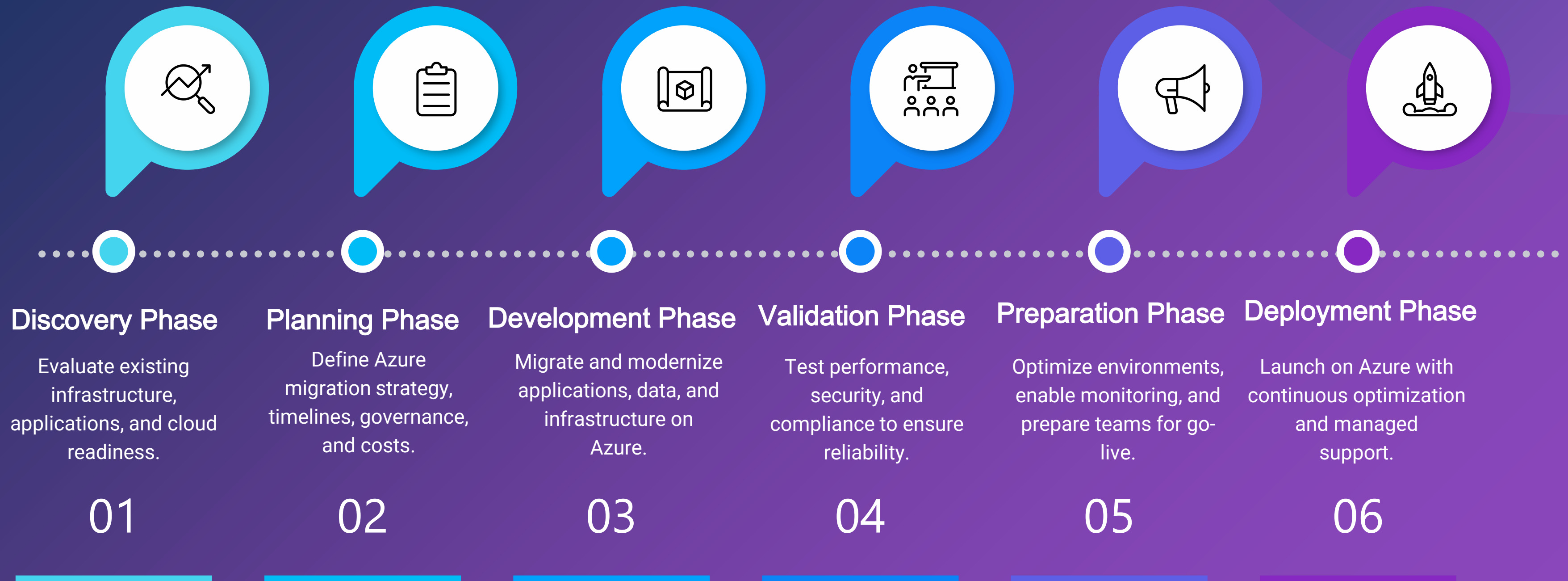
Azure DevOps pipelines automate build, test, and release workflows, enabling frequent, reliable deployments with reduced manual intervention and faster release cycles.

04

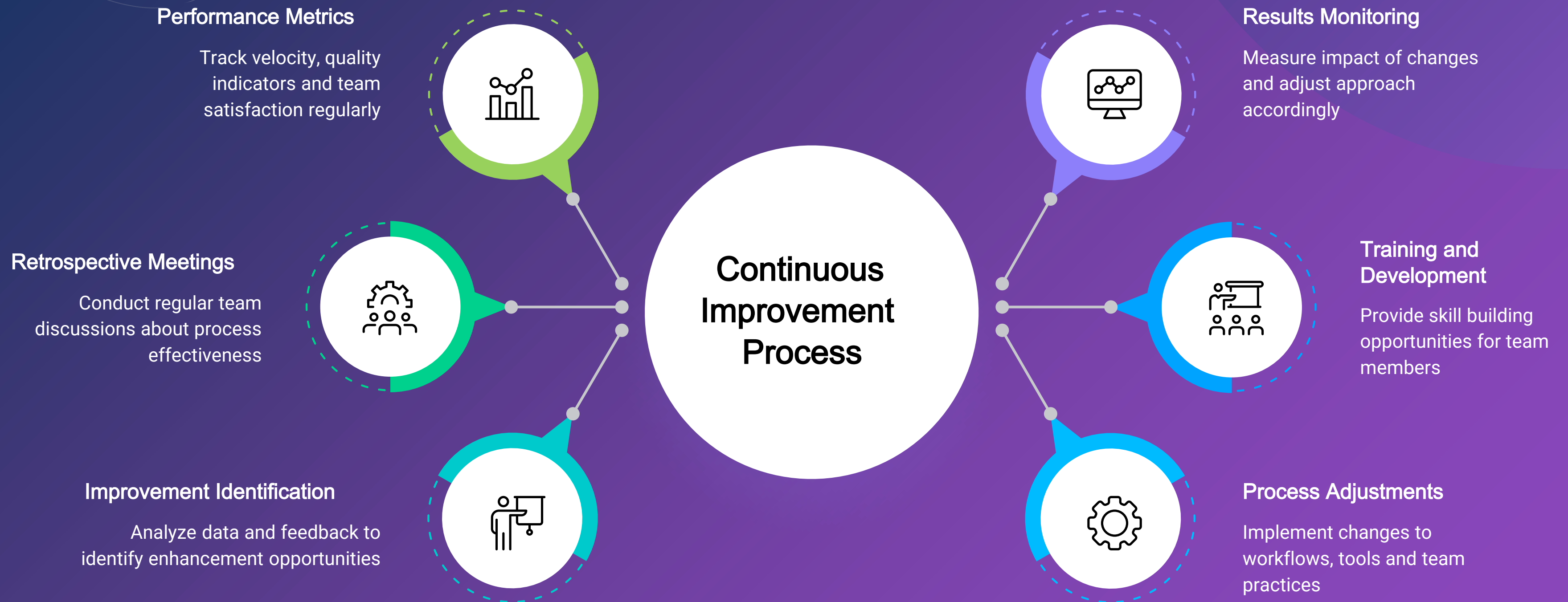
Monitoring -Led Optimization

Post-deployment, we leverage Azure Monitor, Log Analytics, and Application Insights to proactively track performance, reliability, and cost efficiency for continuous improvement.

Strategic Product Development Roadmap



Development Approach



Our Differentiators

Virgule International, located in the heart of UK and has been serving its key clients for over a decade now. Our strong delivery model and customer focus is a key differentiator while we continue to engage into new territories with our clientele.

Partner with purpose

We embed within client ecosystems to understand unspoken cultural nuances, team dynamics, and innovation tolerance



Industry Expertise

Apply Digital Solutions to IT problems



Digital Technologies

Latest Technologies. Implemented



Return on Investments

Making solutions drive growth



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